|  |
| --- |
| **Professional Summary** |

* 4.7 years of extensive experience in all the **facets of software development life cycle**; job responsibilities include business analysis, cross system integration analysis, data analysis, use case analysis, requirements elicitation, gap analysis, configuration and change management, process re-engineering, design, testing, problem-solving and project management.
* Working as an **Associate Lead** **in Quality Assurance** at **Nagarro software pvt. Ltd, Gurgaon, India**
* **Develop user stories and test strategies** using latest Agile methodologies (Scrum and Kanban board)
* Proficient in creating BRD **(Business Requirement Document)**, **SRS (Software Requirement Specification), User Manual and executive briefing** withsolid understanding of computing environment, systems engineering concepts, UML modelling, architectural framework diagrams, QA testing, building test plans, test cases, scripts and UAT support
* Good exposure in **Manufacturing, Finance and Energy&Utility** **domain**
* Work closely with the project manager and client, to define and clarify the requirements for the software to deliver against business objectives.
* Well efficient in preparing **WBS (Work Breakdown structure), review meeting, MOMs, reports, Daily/weekly and monthly reports** for various clients within team.
* Good communication skills, interpersonal relationship skills, hardworking, result oriented with a quest to learn new technologies.
* Highly gifted research aptitude and truly innovative in depicting the subject matter to the stakeholders

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Current Employer** | **Nagarro software pvt. Ltd, Gurgaon, India Apr2014 – Till Date** | | | |
| **Client/Project** | Forcam (Germany, Ravensburg) | | | |
| **Skill/Tools** | Java based platform, JDBC, SAP-ERP, Mongo DB, SQL/Oracle (RDBMS) | | | |
| **Duration** | April 2015 – Current | | | |
| **Current Project** | Forcam Force - Shop Floor Management System  Project allows to learn insights of product ‘Forcam Force’ for continuous production optimization to eliminate errors and wastage in manufacturing industry. This product caters the need of multi-national clients (Audi, BMW, General Atomics, Daimler etc.) at different sectors globally | | | |
| **Profile** | **Business Analyst & Quality Lead** at Nagarro for Forcam to elicit functional requirements, generate Mockups/UML diagrams of complex business processes, create epics and user stories, perform user experience testing, perform gap analysis of client’s system, conduct UAT sessions and obtain sign off. | | | |
| Project | Quantum-Control+ Metro App | | | |
| Client / Project Summary | Lutron (Pennsylvania, United States)  Project involves programming of Light/Shades controls via remotely connected Quantum Server/Gateway along with managing user accounts | | | |
| Skill/Tools | Windows Surface Pro3, iPad, JIRA, SQLite, SVN | | | |
| Role/Duration | Business & Quality Analyst, November 2014 – April 2015 | | | |
| Team Size | 15 members (Including QAC Team) | | | |
| Responsibilities | Involved in capturing requirements with clients, liaison between techies & client  generated user stories and UML diagrams, imparted functional KTs,  assisted team members in writing test suite, prepared User Manual, RTM and  allied Reports | | | |
| Project | VSOT – Visual Services Online Tool | | |
| Product/Client  Summary | BCG (Massachusetts, United States)  Project involves the development of an application which is an online request management and tracking tool developed to enhance the quality of life of VSOT users in BCG offices, replacing the current legacy application in the Visual Services Department with its upgraded features and functionalities | | |
| Skill/Tools | Visual Studio 2008, SQL server 2005, JIRA, SVN | | |
| Role/Duration | Sr. Software Quality Engineer, April2014 – November 2014 | |  |  | |
| Team Size | 20 members (Including QAC Team) | | |  | |
| Responsibilities | Analyzed requirement specifications, attended client meetings to finalize test strategy, generated test scripts, created test reports, analyzed gaps in application, imparted training to QA team about quality related parameters and involved in UAT of developed system | | |  | |
| **Previous Employer** | Infinite Computer Solutions Ltd, Bangalore, India Aug 2010- Aug 2012 | | |
| Project Name | Vendor Management System (VMS - MVC architecture) | | |
| Client / Project Summary | Mercer (United States)  Project involved the development of an accounts payable system, integrated with Oracle (ERP), build for the purpose of maintaining and procuring the vendor transactions across network in order to provide all convenience in the life of the vendors, clients and other stakeholders involved in the business | | |
| Skill/Tools | Visual Studio 2008- MVC based, SQL Server 2005, QTP, QC and Bizagi Tool | | |
| Role/Duration | Software Engineer, May2011 – August 2012 | | |
| Team Size | 6 (Including QAC Team) | | |
| Responsibilities | Analyzed Business Requirements, attended daily scrum to finalize testing artefacts, generated test reports, analyzed usability & gaps in application, involved in designing data driven Functional & Regression Test, responsible for follow-up process with developers and clients. | | |
| Project Name Intranet Portal (SharePoint 2007) – Spandan | | | | | |  |
| Client / Project Summary  Skill/Tools | | Intranet Portal (CRM)  Intranet portal, this site is developed for managing documentation and content in a well-planned manner and enables transition into a paperless organization by automating all the processes in order to meet the requirements of the employees and the consultants in the organization.  Microsoft SharePoint Server 2007, SQL Server 2005, SharePoint Designer | | | |
| Role/Duration | | Support engineer August 2010- May 2011 | | | |
| Team Size | | 5 (Support) and 3 (development) | | | |
| Responsibilities | | Analyzed functional domain and business rules to solve client tickets, Designed use and cases, executed system test cases, created & edited -web  Pages, adverts and brochures for promoting company’s events, provided inputs for  improving the Usability characteristics of the Portal, imparted functional training to team to core members | | | |
| **Awards and Industry Certification** | | | | | |

* Scrum Alliance Certified Product owner (CSPO) having vast experience in Agile methodology.
* Awarded best speaker accolade in area level contest and leading PR activities for Nagarro-Toastmasters club
* Scored 7.0 bands out of 9.0 in International English Language Testing System (IELTS), University of Cambridge, ESOL Examination
* ISTQB / BCS Certified Tester - Foundation Level (CTFL, Scored 98%)
* Scored 72 % in HP0-M47: HP Functional Testing 11.x Software certification exam (QTP Automation Testing and Analysis) in 2011
* Got Biannual award for Project excellence at Nagarro
* Elected class representative of Student-Council at Smurfit & act as a liaison between students and lecturers.
* One of the employees in FY11, to be given high performance award for excellence at Infinite systems.
* Volunteered under Teach India program to teach underprivileged children.

|  |  |  |
| --- | --- | --- |
|  | |  |
| **Technical Skills** | | |
| Languages  Web technologies | Knowledge of C/C++, C#  HTML, XML, XSD, JavaScript, ASP.NET | |
| Platforms | Windows (Win32/64) | |
| Database | MS SQL 2005/08/12 and MS Access | |
| Methodologies | Microsoft Office (Excel, Visio, Word, PowerPoint, SharePoint), Balsamiq, Axure, Smartdraw, Bizagi Process modeler | |
|  | |  |
| **Educational Qualification** | | |

* Master of Science (Management, Specialization: Business), UCD Michael Smurfit Graduate Business School, Dublin, Ireland 2012-2013.
* Bachelor of Technology (Computer Science), MDU University,2006-2010.

|  |  |
| --- | --- |
| **Personal Minutiae** | |
| Date of Birth | 06th Oct 1988 |
| Passport | J8633249 |