**SRISHTI PRIYA**

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**Objective :-** To work in a globally competitive environment on challenging assignments that shall yield the twin Benefits of the job satisfaction and a steady-paced professional growth.

**Professional Summary**

* An astute professional with Business Analysis Expertise in IT industry along with around 4+years of rich & extensive experience in leading discussion with clients on project initiatives, managing their expectations and executing projects in business strategy and IT implementations.
* 2+ Years of IT experience with development in the field of Client-Server Applications based on **MVC** architecture using Java.
* Basic Knowledge of DB2.
* 1.5 Years of IT experience on SAP in Customer Module and Customer Relationship Module in functional side.
* Involved in various team projects with tasks ranging from Full Cycle development and unit testing.
* Excellent problem solving skills with a strong technical background and good interpersonal skills.
* Quick learner, ability to meet tight deadlines and work under pressure.

**Carrier History**

**March 2015 – August 2016 Business Analyst at AM Technologies, Bhubneshwar**

Developing business architecture, Analyse client- business requirement and doing Project Management for the organisation. Preparing SRS & FRS documents

**August 2013- February 2015**  **Business Analyst** at **National Institute for Smart Government, Delhi**

Coding, Application Monitoring, Code review, Project Management Activity, Business Management Activity

**July 2011 – July 2013**  **Assistant Programmer in Infosystem & Solutions, Patna**

Application development, Unit testing, Application Monitoring and support.

**Technical Skills:**

**Technologies** - Agile, UML, Business Module, Business Architecture , SAP(IS-U) CS Module & CRM Module, Basic of SAS

**Programming Language**s - **Java** , C++, C,

**Framework** - Struts 2, .

**Database & Web Server** - Oracle10g (db), **DB2**, MySql, Web logic ver. (Appl. Server),Sql

**Script**  - Perl

**Operating System** - Red Hat Linux, MsDOS , Windows 98/2K/XP/2003

**Other Utility Tools** - MS-Office, HTML, Power Point

**Work Experience:**

1. **Company: AM Technologies**

**March, 2015 – Present**

A M Technologies primarily works on customized software development and web solutions for onshore and offshore customers. We have a global client foot print with customers in India, U.S, Australia, etc.

Founded in 2005, A M Technologies is proud to be led by extremely focused and dedicated professionals, who are known for their entrepreneurial skills, experience, and expertise in a wide spectrum of industries. Through our solution partnerships and strategic alliances we continue to expand our horizons in the global market.

Since its inception A M Technologies has delivered hundreds of cost effective and high-quality software solutions for a wide range of industries and domains including consumer and business software development, web hosting, e-commerce, retail, manufacturing, real estate, community services and many others.

Our service structure delivers end-to-end solutions in a variety of industries, technologies and service practices, maximizing the value delivered for our customers through a diversified, quality, adaptable and synergetic business and service model.

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**Role**→ **Business Analyst**

**Domain** → Service based Firm

**Tools & Technologies** →AGILE SCRUM, Work Flow Diagram, Basic Of SAAS, Business cases, Sql server, PPRR model ,Power Point Web logic ,SAS, MS Office, JavaScript ,PHP

**Responsibilities:**

* Develop business architecture using requirement such as scope, process , alternatives & risks .
* Liaised with business users to understand the **AS – IS** process and to conduct **To- Be .**
* Identify the gap analysis for various Business Channels.
* Prepared (BRD) **Business Requirements Document , SRS, FRS**, involved in **UAT** test phase.
* Review and analysis of Business Requirement.
* Project management activity and Client interaction.
* Analyze Client’s Business Requirements and processes through document analysis, workshop and workflow analysis.
* Translating Business Requirement into System Requirement.
* Engage Client to gather software requirement/business rule and ensure alignment with development team.
* Communicate Clients business requirements by constructing easy-to-understand data and process model.
* Executing Test cases and Agile planning.
* Suggest solutions to client on the basis of Scope Document, **RFP & RFQ**.

1. **Company: National Institute for Smart Government (NISG)**

**Aug, 2013 – February 2015**

National Institute for Smart Government (NISG) is a non-for Profit Company incorporated in 2002 by the Government of India and NASSCOM with its head office at Hyderabad, India. The vision of NISG is “to establish itself as an institution of excellence in e-Governance and to leverage private sector resources through a Public-Private –Partnership model in establishing India”. The mission statement for NISG is *The mission to facilitate application of Public and Private Resources to e-Governance in the area of Architect, Consultancy and Training.*

**Project 1** → **Passport Seva Project**

**Domain→** Government

**Role**→ Business Analyst

**Client**→ Gov of India (MEA)

**Tools & Technologies:**  DB2 , Java, Web logic , MySql

**Project Details:-**

Passport Seva enables simple, efficient and transparent processes for delivery of passport related services. Apart from creating a countrywide networked environment for Government officials, it aims to integrate with the state police for physical verification of applicant's particulars and antecedents and with India Post for delivery of passports.

**Responsibilities:**

* Coding, Code review and impact analysis of various applications.
* Review and analysis of Business Requirement.
* Project management activity and Client interaction.
* Considering the sensitiveness of the Passport Seva project and the data to be stored in the system
* Performance Tuning and Application monitoring.
* Application of joint key for BRD (Build , Release & Deployment) process.
* Post facto verification of logs after production deployment.
* Change control execution.
* User Roles, System specific role and migration access.
* Annual Audit data to STQC.
* Co-ordination with Service Provider for all system related changes.
* Supporting top management of MEA in provision of timely data.
* Involved in production build review, process adherence and post implementation work.
* Co-ordination with Team.
* Preparation of work progress report for Team Lead.
* Co-ordination with Service Provider for all system related changes.
* Supporting top management of MEA in provision of timely data
* To monitor operations and SLA data verification for release of payments to Service Provider.

1. **Company: Infosystem & Solution**

**July 2011 To July,2013**

Infosystem & Solution is a leading of Computer Software in Bihar. Infosystem & Solution deals in all types of Computer Software like Application Software, Network Software, etc. Infosystem & Solutions are engaged in business of Computer Software since many years.

**Project 1 →Bihar State Electricity Board(RAPDRP)**

**Role**→ Assistant Programmer

**Domain →** Government

**Tools & Technologies:** SAP(IS-U)-CS & CRM Module

**Responsibilities:**

* Participated in Client discussion for requirement understanding
* Going Through RFP & SRS Document
* Implementation and Post implementation work
* Application monitoring and support.
* Gathering of Business Requirements specified by the clients.
* End user training on application.
* Analyze the production issues and raise problem record
* Estimate development assignments
* Prepare and review the initial analysis document for the production issus.
* Document the production issues
* Interact with business users on guide them on issues
* Code Walkthroughs and code reviews.
* Knowledge sharing for new associates.
* Production incident trend reviews.
* Incident Management through tools.
* Identify repeatedly occurring business critical issues and take necessary precaution steps to avoid those failures, provide clean up if it can be fixed through temporary data amendments.

**TRAINING :**

* Six months industrial training from **National Informatics Centre** , New Delhi on

**Design , Development & Implementation** on **WHOIS SERVER** .The project was based on the query and response Protocol that is widely used for querying databases that store the registered users or assignees of  an Internet Resource, such as Domain name ,an IP address block, or an autonomous system ,but is also used for the wider range of other information. We use various platform for Whois server. The main platform for this server is **DNS (Domain Name** **system)**. The DNS is a hierarchical naming system built on a distributed data base for computers.DNS makes possible for the whois server to assign domain names to groups. The projects also includes the HTML for the designing of web pages. The project also includes the script known as **CGI(common gateway interface**).The CGI  defines  how web server software  can delegate the generation of web pages to a stand-alone application or an executable file. Whois server uses **MySql** as a backend database server. MySql is the most popular open source database management system. This project has been developed on **Linux** platform.

**Academic Details -**

* **B.Tech** (Bachelor in Electronic & Communication) from

Punjab Technical University, Chandigarh with72.27% in 2011.

* Matriculation from Mount Carmel School, Patna in the year May 2004.
* Intermediate (12th) from A.N.College, in the year May 2006.

**Extra Curricular Activities**

* Debater, knows karate and dance and an excellent athlete.
* Good communication skills, willingness to learn, can efficiently work and lead a team.

**Personal Details:**

**Father’s name :** Mr. Pawan Kumar Jha

**Mother’s name :** Mrs. Anita Jha

**Sex :** Female

**Date of Birth :** 16th Jan 1989

**Languages :** English, Hindi, Maithili, Sanskrit.

I hereby declare that the above mentioned information is correct to best of my knowledge.

Date: MM-DD-YY **Srishti Priya**