### VAIBHAV SAINI

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Business Analyst

Seeking challenging assignments with reputed organization recognizing my true potential and providing sufficient avenues for professional growth nurturing technical & management skills and competencies.

PROFILE

* Technically Sophisticated & Functionally strong Professional with experience of 4 years in IT Consulting, Project Management, Client Management, Product Design & Development.
* Problem solver with a passion for solutions; skilled in grasping the big picture, conceptualizing, designing solutions & partnering closely with business leaders & stakeholders.
* Excellent time management skills with proven ability to work accurately and quickly prioritize, coordinate and consolidate tasks, whilst simultaneously managing the diverse range of function from multiple sources.
* Basic knowledge of financial accounting and Capital Markets.
* Good knowledge of Agile and Scrum.
* Open to learn and adapt to new technologies.



CERTIFICATIONS & ACHIEVEMENTS

Buzzworks Business Services Pvt. Ltd.

* Lead the development team for more than 4 months in absence of Project Manager.
* Awarded as **Hero of the Month** for delivering Blended Calling. First ever to get this award from ‘Solutions’ BU.
* Dexterously worked to differentiate between the “as is” and “to be” system to help create prototypes of the proposed system and the required software solutions.
* Organized informal sessions to develop an architectural solution of the application that met the business requirements, resolved open issues and change requests.

IBM India Pvt. Ltd.

* Communicated with the client to understand the business and functional requirements, gathering the future needs and transforming to product design specifications.
* Delivered all the projects single handedly in guidance of the technical architect.
* Analyzed large volume of data to derive patterns for trend analysis and solution planning.
* **IBM Manager Choice Award** in June 2014.
* 2rd runner up IBM NCR-Cricket tournament.



PROFESSIONAL SUMMARY

**BUZZWORKS BUSINESS SERVICES PVT. LTD. From September 2015 till July 2016**

**Business Analyst**

* Communicating with the clients to understand the business and functional requirements, developing several detailed design documents along with high level logical mapping specifications.
* Meetings with the Developers, Project Managers and Quality Analysts to discuss business requirements, test planning and defect tracking.
* Formulating wire frames to help the development teams visualize the functional requirements of a system, as well as the relationships among different systems.
* Facilitating Functional Testing, User Acceptance Testing and training end-users.
* End to end ownership for requirement gathering, coding, implementation, testing and deployment to client side.

**Product Name** : Flexydial-FullFledge

**Module Name** : Blended Calling

**Project Role** : Technical Lead

**Technologies Used** : Perl, PHP, MySQL, Asterisk, HTML, AJAX

**Client :** DSP Blackrock

**Project Description**: In contrast to the core functionality of the product, this project focused on upgrading the product by blending the contradicting principles to the single platform/functionality. This project required to review and modify the core design, flow and functionality.

**Project Contribution:**

* Involved in Understanding the client’s requirement, analysis, validation of requirement as per the product.
* Took part in meetings with the Developers, Project Managers and Quality Analysts to discuss business requirements, test planning and defect tracking.
* Prepared business functional requirement document and converted business requirements to the functional specification.
* Organized informal sessions to develop an architectural solution that the application met the business requirements, resolved open issues and changed requests .
* End to end ownership for Coding, implementation, testing and deployment to client side.
* Received HERO OF THE MONTH for this project delivery.

**Product Name** : Flexydial-FullFledge

**Module Name** : Skill based routing

**Project Role** : Technical Lead

**Technologies Used** : Perl, PHP, MySQL

**Client :** ICICI Prudential

**Project Description**: The module was implemented in integration with multilevel IVR with third party message API that targets to resolve all the user queries within the IVR by providing the required data thorough text message requested by the user through IVR DTMF input. And if required the customer is routed to relationship manager where relationship manager is same for each time the particular customer calls in.

**Project Contribution:**

* Involved in Understanding the client’s requirement, analysis, validation of requirement as per the product.
* Took part in meetings with the Developers, Project Managers and Quality Analysts to discuss business requirements, test planning and defect tracking.
* Prepared business functional requirement document and converted business requirements to the functional specification.
* Organized informal sessions to develop an architectural solution that the application met the business requirements, resolved open issues and changed requests .
* End to end ownership for Coding, implementation, testing and deployment to client side.

**Product Name** : Flexydial-FullFledge

**Module Name** : eKYC, OTP via IVR

**Project Role** : Technical Lead

**Technologies Used** : Perl, PHP, MySQL

**Project Description**: As the part of telephony solution, this project required to provide the multilevel security to validate and register the customer based on the input provided by the customer. This included external server communication followed by additional security check, validation and registration.

**Project Contribution:**

* Involved in Understanding the client’s requirement, analysis, validation of requirement as per the product.
* Took part in meetings with the Developers, Project Managers and Quality Analysts to discuss business requirements, test planning and defect tracking.
* Prepared business functional requirement document and converted business requirements to the functional specification.
* Organized informal sessions to develop an architectural solution that the application met the business requirements, resolved open issues and changed requests .
* End to end ownership for Coding, implementation, testing and deployment to client side.

**Product Name** : Flexydial-FullFledge

**Module Name** : Audit Module

**Project Role** : Technical Lead

**Technologies Used** : Perl, PHP, MySQL,HTML, AJAX

**Client :** Kotak Mahindra

**Project Description**: This module provide a functionality to audit the submitted leads from feasibility and compliance perspective. Auditor can see, verify, approve, reject cases. These cases can be accessed on the basis of several filters.

**Project Contribution:**

* Involved in Understanding the client’s requirement, analysis, validation of requirement as per the product.
* Took part in meetings with the Developers, Project Managers and Quality Analysts to discuss business requirements, test planning and defect tracking.
* Prepared business functional requirement document and converted business requirements to the functional specification.
* Organized informal sessions to develop an architectural solution that the application met the business requirements, resolved open issues and changed requests .
* End to end ownership for Coding, implementation, testing and deployment to client side.

**IBM INDIA PVT. LTD. Since August 2012 till August 2015**

**Associate Software Developer**

**Project Name** : Storage One Global

**Project Role** : Individual Contributor

**Technologies Used** : PHP, MySQL,HTML

**Client :** Bharti Airtel

**Project Description**: The project was Service Management support tool with focus on centralizing management and evaluation of entire storage related data of India SA and Africa at a central repository managing data Project/Country/Account wise to gain an edge for allocation, management, analysis and clear view of future requirement trends when clubbed with several other inputs.

**Project Contribution:**

* Took part in meetings with the Developers, Project Managers and Quality Analysts to discuss business requirements, test planning and defect tracking.
* Prepared business functional requirement document and converted business requirements to the functional specification.
* Organized informal sessions to develop an architectural solution that the application met the business requirements, resolved open issues and changed requests
* Conceptualized and developed the system. Performed various activities related to all the phases of Software Development.

**Project Name** : Power Roster

**Project Role** : Individual Contributor

**Technologies Used** : PHP, MySQL,HTML

**Client :** Bharti Airtel

**Project Description**: This project was intent to design a consolidated solution for the centralized platform to support service management by managing entire capacity management process from planning to service delivery in Africa, taking care of all the 17 operational countries.

**Project Contribution:**

* Took part in meetings with the Developers, Project Managers and Quality Analysts to discuss business requirements, test planning and defect tracking.
* Prepared business functional requirement document and converted business requirements to the functional specification.
* Organized informal sessions to develop an architectural solution that the application met the business requirements, resolved open issues and changed requests
* Conceptualized and developed the system. Performed various activities related to all the phases of Software Development.

**Project Name** : Cart Tracker Tool

**Technologies Used** : PHP, MySQL,HTML

**Client :** Bharti Airtel

**Project Description**: This project was intent to design a consolidated solution for managing the existing database in the automated tool and manage the order tracking/Approval in a more organized, efficient and centralized manner. Replacing traditional spreadsheet method helped improving the turnaround time with a higher rate of accuracy.

**Project Contribution:**

* Took part in meetings with the Developers, Project Managers and Quality Analysts to discuss business requirements, test planning and defect tracking.
* Prepared business functional requirement document and converted business requirements to the functional specification.
* Organized informal sessions to develop an architectural solution that the application met the business requirements, resolved open issues and changed requests
* Conceptualized and developed the system. Performed various activities related to all the phases of Software Development.

**EDUCATIONAL CREDENTIALS**

**B. Tech. (Computer Engineering), 2011**

Laxmi Devi College of Engineering & Technology, Alwar; 65.7

**Diploma in Computer Science, 2007**

Govt. Polytechnic, Mandi Adampur, Hisar; 61.91%

**Matriculation, 2004**

New Yashoda Public School, Hisar (C.B.S.E); 65.8%

**EXTRA CURRICULAR ACTIVITIES**

* 2rd runner up IBM NCR-Cricket tournament.
* **IBM Manager Choice Award** in June 2014.
* Participated in IBM-Current Affairs Quiz.
* Winner of IBM-Independence Day Decoration Competition.
* Chief Editor of annual college magazine “TECHKRITYA -10”
* Chief Coordinator of Sangram-10, tech fest of LIET.
* Member of Gold medal winning cricket team on University Level in graduation
* Played as Vice- captain in cricket team at Diploma level.

**PERSONAL DETAILS**

**Date of Birth : 1**4th Oct 1988

**Hobbies / Interests :** Cricket, Observing & interacting with people, Listening Music.

**Permanent Address :** 165, Sector-13, Hisar, Haryana

**Passport No :** Available on Request

**Reference :** Available on request