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| C:\AshiG\Ashish Documents\Personal Documents\Ashish Pics (4).jpg |  | EDUCATION |
|  | **Master of Computer Applications**  CDAC Pune  72%  2002  **B.Com**  University of Rajasthan  58%  2000 |
| Ashish gupta  Project Management  |PMP Certified|  |ITIL V4 Foundation Certified| PERSONAL DETAILS 9610600200  ashishguptha@hotmail.com  www.linkedin.com/in/ashishguptha  Address: Malviya Nagar, Jaipur, 302017  05/05/1978 PROFILE I have got 10 years of experience in Project Management including 6 years of Team Lead experience. I have Managed a Team of 10 Members. I have worked on Upgradation, Support and Transition of Projects in Telecom Domain and in SAP ERP. I have worked on both Agile Scrum and Waterfall. Client Interaction and Requirement Gathering. Mapping the Requirements to Functional Specification. Manage the Project Development Life Cycle Writing Product Backlog and User Stories. Sprint Planning. Scrum Ceremonies. User Accepted Testing, Functional Testing and Regression Testing. Manage Build, Release, Delivery and Transition of Application. Prepare Software Requirement Specification, Functional Requirement Specification and Project Traceability Matrix. IT Service Management and Stakeholder Management. MIS Reports. |  | WORK EXPERIENCE |
|  | 1. Project Leader at ATOS Bangalore (2015 – 2018) **Project Name** – Nokia  **Project Details** – Nokia Project developed in SAP ERP Technology as per Agile Scrum Methodology for Nokia Global Sales and Marketing Team. Nokia Global Sales and Marketing Team use this SAP ERP Application across Globe for Sales Order Management, Invoice Management, Purchase Order Management, Opportunities Management, Bidding Management, Sales Process and Sales Team Management, Revenue Forecast Management, Identity and Access Management, Organization Structure Management and Customer Master Record Management in Sales and Marketing Cluster and in Services Module.  **Job Profile** –Manage a team of 5 members. Client Interaction and Requirement Gathering. Mapping the Requirements to Functional and Technical Specification. Manage the Project Development Life Cycle as per Agile Scrum Methodology. Writing Product Backlog and User Stories. Product Backlog Grooming and Refinement. Sprint Planning. Organize Scrum Ceremonies. Effort Estimation using Planning Poker. Sprint Velocity Calculation. Preparation of Burn Down and Burn Up Charts. Writing Down Definition of Done and Acceptance Criteria of User Stories. Risk Management and RAID Analysis. Preparation of RAID Logs. Feasibility Analysis. Do User Accepted Testing, Functional Testing and Regression Testing. Manage Build, Release, Delivery and Transition of Application. Manage Upgradation, Support, Enhancement and Transition of Projects. Prepare Software Requirement Specification, Functional Requirement Specification and Project Traceability Matrix. Implement IT Service Management Process. Stakeholder Management. Troubleshooting of SAP CRM and SAP SCM Functional Issues in Service Now. Management of Sales Order, Invoice, Purchase Order, Opportunities, Bidding, Sales Process and Sales Team, Revenue Forecast, Identity and Access Management, Organization Structure and Customer Master Record. Create Project Status Reports, Operational Dashboard and MIS Reports.  **Team Size** – 20 **Domain** – Telecom  **Tools** – Microsoft Project, SAP ERP, SQL, Service Now, Advance Excel 2. Team Leader at IBM New Delhi (2009 – 2014) **Project Name** – Vodafone  **Project Details** – Vodafone Project developed in SAP ERP Technology as per Waterfall Methodology for Vodafone Global Sales and Marketing Team. Vodafone Global Sales and Marketing Team use this SAP ERP Application across Globe for Sales Order Management, Invoice Management, Purchase Order Management, Opportunities Management, Bidding Management, Sales Process and Sales Team Management, Revenue Forecast Management, Identity and Access Management, Organization Structure Management and Customer Master Record Management in Sales and Marketing Cluster and in Services Module.  **Job Profile** – Manage a team of 10 members. Client Interaction and Requirement Gathering. Mapping the Requirements to Functional and Technical Specification. Pass on the Requirements to Technical Team for Development. Manage the Project Development Life Cycle as per Waterfall Methodology. Work Closely with Technical Team to Clarify the Issues and Monitor the Development. Feasibility Analysis and Effort Estimations. Do User Accepted Testing, Functional Testing and Regression Testing. Manage Build, Release, Delivery and Transition of Application. Manage Upgradation, Support, Enhancement and Transition of Projects. Prepare Software Requirement Specification, Functional Requirement Specification and Project Traceability Matrix. Implement IT Service Management Process. Stakeholder Management. Troubleshooting of SAP CRM and SAP SCM Functional Issues in BMC Remedy. Management of Sales Order, Invoice, Purchase Order, Opportunities, Bidding, Sales Process and Sales Team, Revenue Forecast, Identity and Access Management, Organization Structure and Customer Master Record. Create Project Status Reports, Operational Dashboard and MIS Reports.  **Team Size** – 15 **Domain** – Telecom  **Tools** – Microsoft Project, SAP ERP, SQL, BMC Remedy, Advance Excel |
|  | SKILLS and software tools |
|  | * Project Management, Project Delivery and Project Transition * Business Analysis and Business Support System * Agile Scrum Methodology and Waterfall Methodology * Product Backlog, User Stories, Spring Planning, Scrum Ceremony * IT Service Management and Stakeholder Management * Production Support, Incident Management, Application Support * Client Interaction and Requirement Gathering * Team Management and Work Force Management * User Accepted Testing, Functional Testing and Regression Testing * Microsoft Project, SAP ERP, SQL, BMC Remedy, Service Now, Excel |