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**Post for IT Engineer.**

**Manoj Kumar**

**Mobile** - +91-9717735644 & 9868052644 **Email** : manojkmrsaxena@gmail.com

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| **OBJECTIVE:** |

To succeed in an environment of growth and excellence and earn a job which provides me job satisfaction and self-development and help me achieve personal as well as organizational goals. Having good working knowledge of Excel sheet, Power-point, words and knowledge about of Pivot table. Excellency design of chart and proficiency about V look up and H look up.

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| **Professional Experience:** |

* Have more than 4.10 years’ experience and an enriching knowledge of Applications like Nice, Virtual Hold, and Symon working at Client Side.
* 2 years of experience in the System server admin.
* Having more than one year experience in Hibernate, Spring and Java.

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| **TECHNICAL SKILLS:** |

Applications : Nice, Virtual Hold & Symon

RDBMS : SQL-Server 2000/2005/2008.

Operating System : Windows 2000/2003/2008/XP

Language : Java, Spring and Hibernate.

**I have worked Unique publishers pvt ltd as a post of IT head.**

Total **Eight**  years of experience (which comprises of around 5 years in IBM Gurgaon and 2 years in Intec & Efflux software) in the field of Information Technology in the area of Incident/Change management on Windows 2003/2000, Windows NT 4.0 based Networks & modern Internet Technology.

Fast learner, self-motivated, applying methods and technical updates in my day-to-day work with a high degree of attention and commitment to work.

⏵ Administering, configuring and troubleshooting of Windows 2003/2000/XP, NT 4.0.

⏵ Thorough understanding and experience of TCP/IP based networks

⏵ Very well acquainted with various networking tools

⏵ Communication and team building skills with ability to work independently or in a team

⏵ Excellent proficiency and experience in cabling networks using UTP CAT5E and CAT6

⏵ Excellent technical and supervisory skills involving Installation, maintenance and troubleshooting

⏵ Excellent in identifying and troubleshooting of minor & critical problems occurring on the Network

⏵ Excellent in drafting Troubleshooting and day to day procedures

⏵ Proficient in designing Network Layouts using MS Visio

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| **Professional EXPERIENCE:** |

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| **Company** | **Designation** | **Period** |
| Artech Infosystems Pvt. Ltd (IBM) | Associate System Consultant | 28th Dec 2011 to working. |
| Intec Technologies Pvt Ltd | Support Engineer | Mar31st’2008 to 30th’Sept2010. |
| Efflux Software | Support Engineer | Jan 05th 2006 to Mar10.th’2007 |

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| **Work Experience** |

* Working as a **Process Engg in**  **Outwox Pvt. Ltd from 5th’October 2010 to to 29th Aug’2011 and again to Join Artech infosystem (Noida) payroll of IBM (Gurgaon) from 28th Dec’2011 and left the project on 28th Aug 2015. Now I am separate working project related to our client IBM.**
* Working as a **Support Engineer** in **Intec Technologies Pvt Ltd from 31st Mar’ 2008 to 30th’Sept 2010.**
* Creating technical documentation, network diagrams, inventory control documentation, and security documentation. conducting daily performance checks on router, Switches and Firewall devices (CPU utilization, Bandwidth utilization, system logs, and system errors, others as required)
* Interaction with ISP's for network issues.
* Configure BGP as per the requirement.
* Configure the security policies on Production server.
* Configure and troubleshoot site to site IPsec VPN.
* Configure and troubleshoot remote access VPN.
* Implementing Layer 2 security on Cisco switches.
* Monitoring the network traffic.
* Training employees on Information security policies and procedures.
* Coordinating with customer, hardware vendors, and other support groups to investigate and resolve problems
* Working as a **Support Engineer** in **Efflux Software from 05th jan 2006 to Mar 10th’ 2007.**
* Configure Amazon Security Groups as per the requirement.
* Migration of Virtual Servers from one data center to other datacenter.
* Converting Physical machine to Virtual machines
* Managing Wireless access points.
* Communicate with internal customers, peers, and managers regarding Unix Systems administration issues.
* Providing knowledge transfer to new joiners and Creating Knowledge Base Documents for all new issues
* Configure and troubleshoot network printer.
* Install, configure and troubleshoot Windows XP Professional workstations.
* Patch management for XP workstation every month.
* Install MS Office 2003 suite, Adobe Acrobat reader.
* Disk cleanup and disk defragmentation as maintenance activity every two weeks.
* Configure Outlook Express.
* Install, configure and update Symantec Antivirus.
* Backup File Server every week using Norton Ghost.
* Configure and troubleshoot TCP/IP connectivity.
* Co-ordination with ISP for internet link related issues and solving them timely.

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| **Certifications**: |

**Cisco certified ID (CSCO10724044)**

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| **Education**: |

Completed B.COM from (Osmania university) .

MCA. From Sikkim Manipal University.

Declaration:

I here by declare that the above written particulars are true to the best of my knowledge and belief.

Place : Delhi Signature:

Date : 26/08/2016 (Manoj Kumar)