**Curriculum Vitae**

Arun Nirwan

House No: 204

Udaigiri -2, B-10

Sector-34

Noida, UP

09654830965 E-mail: nirwan.arun3@gmail.com

**Career Objective**

To work in an environment where my technical skills and experience is put to proper

use for the prospective growth of company & my career.

**Professional Synopsis**

**Total IT Industry Experience is 3 Yrs.**

**Current Company : CRYSTAL SOLUTION PVT. LTD.**

**Designation : DESKTOP SUPPORT L2**

**Location : NOIDA**

**Client site : TATA CONSULTANCY SERVICES**

**Responsibilities:**

* MAC Bind of available, permitted media over network to access Internet and Intranet services
* Manage user’s account attributes like passwords, locked account, Access to different computers, security group like DLO, DLP(Data Lost Prevention) and Non-TPM etc.
* Worked as per ticketing system with ITIL Standards using tool ITSME.
* Troubleshooting issues related to IT Infrastructure Services like CRM, Outlook, LAN Connections, Antivirus issues etc.
* Installs or modifies existing installations of networked computer hardware, software, and other components.
* Maintains documentation regarding operating procedures, and service records relating to IT Infrastructure hardware and software.
* Maintaining asset record list for audit purpose as well as for Asset Management.
* Maintains 24 hours/seven days a week on-call status for critical core systems

**Last organization : NEXUS TECHNO SOLUTION PVT. LTD.**

**Designation : Technical support engineer**

**Role : Technical Support Engineer**

**Location : Noida**

.

**Responsibilities:**

· User administration (setup and maintaining account)

· Maintaining system

· Verify that peripherals are working properly

· quickly arrange repair for hardware in occasion of hardware failure

· Monitor system performance

· Create file systems

· Install software

· create a backup and recover policy

· Monitor network communication

· Update system as soon as new version of OS and application software comes out

**Technical Skill Set**

**Red Hat Linux**

* Basic concepts of managing file system over Linux 6
* User group Management
* Basic concepts of Linux System Administration

**WINDOWS**

* Windows XP, Windows 98.
* Install Windows XP Professional by using **Remote Installation Services** (MSTSC)
* Configure backup and restore sessions by using the **Backup Utility**
* Familiar with Networking and Networking Protocols TCP/IP, etc...
* Experience in Using, Installing and Maintaining application software’s like MS Office, Outlook Express, Intranet Portal etc.

**Training**

* **Red Hat System Administration**
* **CCNA**

**Academics**

Bachelor of Technology, IT 2011

Rajasthan Technical University

**I do hereby declare that all the facts and information mentioned above are true, correct and complete to the best of my knowledge and belief.**

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**DATE:** **(Arun Nirwan)**