## **SONU BAJPAYEE Contact No: +91- 7004032159,9934631410**

EMAIL: - sn.bajpayee*@gmail.com*

**Career Objective:**

Motivated IT support technician seeking to expand my current skills in a new, challenging environment within a new company that values my proven track record of excellent client-customer service and technical skills. With experience in handling networking concerns, implementing new software, installing new hardware, and addressing user concerns, I bring attention to detail and a dedication to technical improvement to each job.

**Professional Summary:**

* Overall 11+ Year of Experience in handling and implementation of **Government Project**.
* Ensure Monthly and Quarterly bill submission to client and follow up with client for payment realization.
* Checking the quality of work is matching up to client’s expectations & assuring the quality output of it.
* Client **handling with coordination of vendors**, stakeholders and agencies for project requirements and completion for meeting the deadlines.
* Responsible for maintaining all aspects of the **site quality management**.
* Responsible for **Minutes of meeting** and **Project milestones**.
* Troubleshooting of Networks and Software
* Responsible for vendor, stakeholder management and finalize the commercial scope of work .
* Manage the team of technicians towards successful implementation of CAT 5 / CAT 6 / CAT 6A and optical fibre cables.
* Responsible for site survey with all **floor plans, raceway, core cut** and hardware requirements.
* Making cost-effective solutions and proposals for the intended project.
* Network Technologies: Active and passive networking work.

**Courses and Certification:** **Diploma in Hardware & Networking Certificate(2011).**

**Education Qualification:**

* MBA IT/HR from Swami Vivekanand Subharti University Meerut (UP)in Year 2018.
* Bachelor of Computer Maintenance from Ranchi University in Year2009.
* Passed Intermediate from CBSE in Year2005
* Passed High School from CBSE in Year2003..

**Work Experience:**

**Organization** :- CCTNS(Crime & Criminal Tracking Network & System) under Jharkhand Police Department.

**Designation** :- NETWORK ENGINEER.

**Project** :- E-Government Project.

**Duration** :- Sept. 2018 to till now.

**Company** :- Vision Plus Security Control pvt. Ltd

***Description:***.

***Roles and Responsibilities:***

* Play a major role in the implementation of project like resource arrangement (technical and non-technical) required in project.
* Installation of CAS (Core Application Software).
* Daily basis call and report updates, team meeting for taking progress of project.
* Integration of Fiber network with SWAN (JharNet) /NICNET/NKN.
* LAN connectivity and required electrification for system testing.
* End to End link testing of optical fiber cable, Splicing and Termination.
* Responsible for compliance with O&M procedures & documentation.
* Vendor management and vendor creation.
* Coordination with vendor for activities of resources, equipment and information.
* Break projects into doable actions and set time frames.

**Work Experience :**

**Organization** : District e-Government Society (DeGS) Dhanbad, (Jharkhand.)

**Designation** :-E-Block Manager

**Project** :- Government Project.

**Duration** :- July 2017 to June 2018.

***Roles and Responsibilities:***

* This is an Introductory course that familiarizes with Linux environment
* Monitoring of digital education project (PMGDISHA) in Panchayat.
* Monitoring & Managing Networking Resources.
* Monitoring & Verification of Common Service Center day wise in our respective block area.
* As per requirement give the IT Support in Block Office.

**Work Experience :**

**Organization** :- CCTNS(Crime & Criminal Tracking Network & System) under Jharkhand Police Department.

**Designation** :- FMS ENGINEER.

**Project** :- E-Government Project. (City Police Crime Control).

**Duration** :- JAN 2014 to JULY 2017.

**Company** :- HCL INFOSYSTEM PVT.LTD.

***Roles and Responsibilities:***

* Involved in Commissioning of Cisco Routers, Switches, and Modems
* Successfully implemented the central Govt. Arrow project i.e. MLLN circuit from SP Office to police station through BSNL.
* Liaisoning and good tie up with BSNL Officials in top-down hierarchy for E1/V.35/MLLN circuits
* Managing, monitoring & troubleshooting LAN, WAN, WLAN etc. for ensuring maximum accuracy of the work and minimum downtime of the network.
* CISCO switch (Catalyst 2960, 500-series), 8-port switch & Media converter
* Atire Wire Span 3000,CTC Union SHDT03 & Tellabs 8110 MODEMS
* CISCO IP phones 7821 and 3905 Series
* Infrastructure Hardware(Cisco ASR 1001,2800, Series Routers, )
* Splicing Machine & Laser Source

**Work Experience :**

**Organization** :- CCTNS(Crime & Criminal Tracking Network & System) under Jharkhand Police Department.

**Designation** :- SYSTEM ENGINEER.

**Project** :- E-Government Project.

**Duration** :- SEPT.2012 to JAN 2014.

**Company** :- NIIT Technologies LTD.

***Roles and Responsibilities:***

* Provide maintenance, troubleshooting and technical support to Desktops, Printers, Scanners, Modems, Switches, Routers, and Servers.
* Co-ordination during V.C.(Video Conferencing).
* Responsible for all aspects of many users of Local Area Network (LAN).
* Provide Basic Computer Training & How to use Internet to Police Personals.
* Provide CAS(Core Application Software) Training to Police Personals.
* Troubleshooting of Software’s, Hardware’s & Network’s.

**Work Experience :**

**Organization** :- CCTNS(Crime & Criminal Tracking Network & System) under Jharkhand Police Department.

**Designation** :- ASSOCIATE.

**Project** :- E-Government Project.

**Duration** :- OCT-2011 to SEPT 2012 .

**Company** :- HCL INFOSYSTEM PVT.LTD

***Roles and Responsibilities:***

* Provide maintenance, troubleshooting and technical support to Desktops, Printers, Scanners, Modems, Switches, Routers, and Servers.
* Involved in Commissioning of Cisco Routers, Switches, and Modems
* LAN connectivity and required electrification for system testing.

***Declaration*:**

I hereby declare that the above information is true and correct to the best of my knowledge and belief.

Date:- Place:-