**BHASKAR CH DAS**

**Work Env – 24/7 Support & Upgrade**

**SAP BASIS Consultant**

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**SUMMARY OF SKILLS:**

* Overall **3.8+** years of strong IT experience in providing Support to Customers offshore in Application Support, Backup Support and **SAP Basis with HANA Admin Consulting**.
* Currently working in**mindtree as** a Basis consultant in Bengaluru.
* Having experience in Installation, Configuration and Support of SAP Product.
* Good expertise in administering ABAP**& JAVA** stack systems.
* Proficient in Extensive support in **24/7** environment for SAP Servers, Applications and Database.

**SAP TECHNICAL EXPERTISE:**

**Hana Data Base:**

* Hana DB Installation, Hana SP11-SP12 Upgrade, Hana Client Upgrade.
* Start stop Hana DB.
* Hana Data base monitoring using studio, checking the memory status and taking appropriate action.
* Apply Hana DB license.

**System Refresh:**

* System refresh as per the business requirement. (OS- Windows, UNIX , DB – ORACLE,SQL)

**Up gradation:**

* Performed **Kernel upgrade**.
* Applied Support Packages, Add-on install using **SPAM, SAINT.**
* SAP CR Upgrade in SLD (2017 to 2020)

**Client Administration:**

* Client maintenance including client creation
* Client Copy (local, remote, Export and import Method)
* Client Deleting.

**TMS Administration:**

* TMS configuration.
* Administer transport management system in-between Landscape using STMS.
* Creation, release, and import of transport Requests.
* Performing single and mass transport.

**USER Administration:**

User creation, Deletion, Modification, Preparing the KPI Report, also work on CUA .

**Periodic Administration:**

* Spool Administration.
* Workload Analysis of the R/3 landscape using ST03 & ST03N.
* Checking all SAP R/3 systems and all Application servers are up and running.
* Daily Monitoring the Work Process using SM51.
* Daily Checkup of System Logs using SM21 to ensure everything is running smooth.
* Analyzed and Resolved ABAP Dumps/Runtime Errors of Unusual Nature by researching

    Through OSS Notes.

* Scheduling background jobs for periodic maintenance of the system (such as removing logs                    older than a week.
* Scheduling the database backups (online and offline), etc.

* Created and Tested RFC Connections using SM59 for all programs linked to SAP.
* Raised OSS Message to SAP for issues depending upon criticality and maintain Connection to     SAP, Apply notes through **SNOTE**.
* Tuned SAP buffers, CPU and memory utilization.
* Extensively involved in solving problem and supporting the system in Production environment.

**Third Party TOOLS:**

* Control- M – Backup Tool
* Service Now, HP, CSC – As Ticketing Tools
* SolarWinds – Server monitoring tool

**SAP TECHNICAL SKILLS:**

* SAP ECC 6.0 (EHP 8), BW System, Java System
* SOLMAN 7.1 and 7.2
* Data Base - Oracle (11g,12C), Hana DB , SQL , ASE
* OS -:  Windows, Linux, AIX.

**SUMMARY OF PROJECTS:**

***Project # 1***

|  |  |
| --- | --- |
| Client | DNOW |
| Role | Basis Administration |
| Duration | Dec 2016 to Oct 2018. |
| Environment | LINUX, AIX, Windows, ECC6.0, BW system, JAVA system, ORACLE 11g, ASE database ,SQL DB, |

* User creation, deletion, re-set password, also for CUA system.
* Transport from DEV system to till production system.
* OSS message raise, connection open, add system in SAP.
* Client activities, client copy, client creation client deletion .
* Quarterly maintenance for all system (system start stop).
* Maintain system parameter in SAP and Oracle DB parameter also.
* RFC issue, creation.
* Printer issue , printer creation .
* Kernel upgrade , Spam/Saint upgrade , add new component using Saint .

***Project # 2***

|  |  |
| --- | --- |
| Client | Shane Co |
| Role | Basis Administration |
| Duration | Oct 2018 to  2020 |
| Environment | LINUX, AIX, Windosw, ECC6.0 (EHP8), BW system, JAVA system, ORACLE 11g, 12C. |

**Responsibilities:**

Working closely with Client for Supporting Environment to Maintain and Support SAP Suite of applications like ECC, Solution Manager, Portal, SRM, JAVA and BW along with 3rd Party products like Control-M. With having database size over 13 TB with having growth 2-3 GB / Day. Project Activities like System Refreshes. Working on tickets like System (JAVA and ECC) issue, BW process chains and connectivity issues, printer, RFC, Fax, mails etc issue. Client copy, Support Pack Kernel upgrade. Currently working in 24/7 for Total client. Team size. Team Size 40.

* System refresh – BW, ECC, Pre and Post steps.
* SAP Kernel Up gradation- ECC/ BW/JAVA (Windows / UNIX, AIX).
* Support packs installation in ABAP
* Applying snote, Client copy.
* Mass transport with scripts from OS level and manually from SAP level, Single transport, one by one for BW
* STMS configuration
* RFC - Creation and troubleshooting daily issues – Trusted RFC, ABAP RFC, TCP-IP RFC
* SAP standard Job Scheduling/ troubleshooting
* Maintaining profile parameters and the active parameters.
* Spool Administration – Printer creation, modification, adding new types, troubleshooting issue related to printing
* DB Monitoring and troubleshooting: maintenance of table spaces, monitoring backups and
* troubleshooting
* Daily Monitoring of all Kind of OS Level, SAP and Database level.
* Open OSS and OSS connections for different issue.
* User account creation, modification and deletion etc.
* Daily checks of SAP system, troubleshooting issue before business hours,.
* SAP backup monitoring and troubleshooting from OS level, Control-M and SAP level.
* Client opening and close as per request in production/ dev etc
* Data base growth monitoring etc. with help monthly KPI reports, daily Monitoring etc.
* Worked on control-M, Net-backup tools (Symantec)
* Hands-on in ticketing tools service now.
* Daily performance monitoring
* Daily system monitoring and performing health checks as preventive steps to keep the system up and running.
* Performance Monitoring and checking system workload.
* Checking update request status & handling update issue, handling Locking Issue.

* Downloading Support packages from marketplace and apply using SPAM tool and updating the SPAM tool. Applying add-ons &plug-ins through SAINT.

* Downloading the Kernel from marketplace and update the kernel version.
* Creating and Releasing the change request to transport the customizing the object from one system to another system.
* Performing import the Transporting request into the target system though STMS or perform manually using tp command.
* Performed Client Copy across various systems within the landscape & for the Remote systems.
* Adding data files to Table space and performed Database backup using SAPDBA, BRTOOLS.

* Performing DB refresh.

❖       **Academics:**

  Bachelor of Technology in ETC from BPUT Odisha

❖        **Personal Details:**

      Marital Status        :  Single

Nationality             :  Indian

Languages Known:  English, Hindi, Oriya, and Bengali.