**Bhumika Bhoj**

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**Experience Highlights**

* 9.6 years of experience in IT industry with **Accenture Services Pvt. Ltd.** and 8 years of relevant experience in Software Testing /Quality Assurance
* Extensive exposure to functional testing (manual and automation), all testing phases of Software Testing Life Cycle, Client Interaction, Module lead
* 8 months onsite working experience directly with client Vodafone UK; Worked in Vodafone world Headquarter-Newbury UK
* Experience and exposure to ETL/BI testing and Automation testing using Selenium webdriver
* Expertise in devising Test Plan, Test Approach, Test Estimation, Test Design Document, Developing and Executing test scenarios, identifying test data and Defect Management
* Expertise in analyzing business requirements and stakeholder/client interaction
* Expertise in Functionality, System, System integration, Regression and User Acceptance Testing
* Hands on experience with tools like QC, Clear Quest, MTM, TFS
* Exposure to various domains like Telecom, Healthcare, Banking & Insurance
* Experience in working in Unix/Linux and databases like Oracle, MySQL, Toad
* Ability to give best performance under pressure and delivery within deadline; willing to learn, team facilitator
* Highly motivated and dedicated towards work, ready to take up challenges
* Excellent verbal and written communication and analytical skills

**Technical Skills**

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| **Testing Tools and methodology** | ALM(QC), MTM ,TFS, Functional testing, Manual testing, Agile methodology , Automation testing using Selenium webdriver, ETL testing |
| **Programming language** | Knowledge of JAVA and OOPS concepts |
| **Operating Systems** | Windows XP , Unix/Linux |
| **Database** | SQL Server, Teradata, Toad |

**Summary of Work Experience and projects details**

# IVO 2.0 (Dec 2018 to June 2019)

# Company Name: Accenture Services Pvt Ltd.

# Client Name: Accenture Internal (Accenture Philippines)

# This project was to design automated scripts using selenium webdriver for IVO Chatbot. Worked as lead and POC for all the testing and defect management actives.

# Single handedly completed the project E2E, from creating automation framework, creating automated test scripts using Selenium webdriver, execution and mentoring junior resources from Philippines

# Enable India (Oct 2018 – Dec 2018)

**Company Name**: Accenture Services Pvt Ltd.

**Client Name**: Accenture Internal

The project was to design and implement a technology solution for the Knowledge Management Desk (KM Desk) for Enable India as per client expectations.

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| Led the project. POC for all the testing activities. tested Knowledge Management Desk for UI, functional testing, web testing in different browsers, sms and mobile testing, NVDA testing for visually impaired people. POC for defect management activities | | |
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# Vodafone, UK (BI Team) (Jun 2014 – 2017)

**Company Name**: Accenture Services Pvt Ltd.

**Client Name**: Vodafone, UK (BI testing)

BI team was responsible to provide business view of Vodafone data coming from different source systems i.e. BRM, Seibel etc. This was DWH testing and responsible for testing all the data residing in EDW.

Worked as onshore coordinator for 3 commissions projects; Led the team for small projects;

Owner of one of the complex project -Leads Management, successfully delivered E2E form Planning to UAT single handedly

Worked closely with clients and stakeholders; created test documentations viz. test approach, test plans, test closure reports, test estimations; UAT support; led various stakeholder calls, team calls and walkthroughs

# AMS3 Clinicals (July 2013 – Jun 2014)

**Company Name**: Accenture Services Pvt. Ltd.

**Client Name**: Amedisys, USA

Amedisys is a leading provider of Home Healthcare and Hospice services.

It was transformational shift from AMS3 version 2 to AMS3 version 3 AMS version 2. written in client server model using Visual FoxPro whereas AMS version 3 written using a multi-tier architecture based in .NET Technology.

Worked as senior tester and SME for Patient module. Worked closely with clients and stakeholders; test scenario creation, test execution, defect tracking and management

# Finnish Pension Calculation System (Nov 2011- July 2013)

**Company Name**: Accenture Services Pvt Ltd.

**Client Name:** Verma and Keva, Finland

This project is all about developing a fully automated pension calculation System for Verma and Keva companies. Verma is the largest private sector pension insurance company in Finland. Whereas Keva is Independent public corporation which operates in accordance with the Local Government Pensions Act (KUEL).

Worked as senior tester. Worked closely with clients; test scenario creation, test execution, defect tracking and management

# Lloyds Banking Group (Apr 2010- Oct 2011)

**Company Name**: Accenture Services Pvt Ltd. (Hyderabad/Gurgaon)

**Client Name:** Lloyds Banking Group, UK

This project was all about offering reliable, innovative and quality Business Acceptance Testing services to the Lloyds Banking Group projects. While working with Lloyds banking Group Project I got a chance to work with different -different teams viz. UAT Central Metrics Team, Level 4 Enrichment, Command & Control Team and Dependency Analytics Team so as to get experience of end to end testing and to know the testing process thoroughly.

**Responsibilities**

* Responsible for test lead activities such as creating Test plan, Test approach, test closure report, test estimation, daily test execution and daily status report++
* Test Ownership of many projects
* Understand and analyze business requirements and scenario identification
* Creating test cases/ scripts, test data and execution of test cases/scripts
* Defect management, reporting and triage calls
* To conduct UAT with business/client on client site
* Key reviewer of test deliverables
* Participation in Knowledge Transfer; Mentor onshore /offshore new and junior resources
* Co-ordination and effective communication with development team, business/client, stake holders
* Owned walkthroughs, review meetings, test deliverables meetings with client and stakeholders
* Drive project Calls, QA calls, Dev calls, Client calls and various stakeholder calls
* Status reporting to the Client and other stakeholders on daily basis

**Awards and Recognitions**

* Awarded and appreciated many times by Client, Project Manager and onshore/offshore team, for acquiring the knowledge of complex part of the project in less time and handling it efficiently
* Received client appreciations for the quality in deliverables and received performance points and note of appreciation from Client, Project Manager, and onshore team for delivering excellent quality work time under challenging condition.

**Academic Record**

* **Master of Computer Application** (MCA) from **Birla Institute of Applied Sciences- Bhimtal** (Uttarakhand) in 2009 (with 74%)
* **M.Sc.** Mathematics from SSJ Campus – Kumaun University (with 66.4%)
* **B.Sc.** (PCM) from SSJ Campus – Kumaun University (with 60.8%)
* **XII** from TKIC Bareilly – State Board (UP) (with 67.20%)
* **X** from MLSBVM Nainital – State Board (UP) (with 72.70%)

**Personal Information**

Marital Status: Married

Languages: English and Hindi