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| ***ANKIT DUMIR*** |

**EMAIL ID-** ankitdumir@gmail.com

**Address** :-H/No:-1178, Sec 46,Gurgaon

**Mobile Number** -09711896915

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| ***CAREER OBJECTIVE*** |
| Aiming to be a part of a highly innovative, challenging and competent team and work in an organization that provide environment that would help me to explore my technical skills and management skills and realize my potential |

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| ***EDUCATIONAL QUALIFICATION*** |
| * **B.tech (Information & Technology branch)** with aggregate (65 )% marks from RTU * **Senior secondary** with (56 )% from **UP Board** * **Matriculation** with ( 54)% from **UP Board** |

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| ***Work Experience*** |

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| **Organization** | **Designation** | **Duration** |
| Bonjour- Techno park (Idea Process) | CCE (sales) | August 2011 to October 2012 |
| I-Energizer (Yatra.com Process) | Travel Consultant (sales) | October 2012 to september2013 |
| I-Energizer (makemytrip.com Process) | Sr.Travel Consultant (sales ) | September 2013 to feb 2014 |
| Yatra.com gurgaon | Sr.Travel Consultant (sales ) | March 2014 to Dec 2015 |
| Go Ibibo gurgaon | Sr.Travel Consultant (Backend Ticketing ) | Dec 2015 till present |

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| **EXPERIENCE** |
| • Book domestic travel and hospitality arrangements and ticketing. • Interface with customers to build solid work relationships and escalation handling • Provide quotes for travel expenses  • Communicate appropriate information to clients regarding fares and itinerary • Maintain client profiles for follow-up • Advise clients on travel arrangements  • Floor support  • Handling OJT batch |

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| ***STRENGTHS*** |
| * 1. I am very social and can easily make contacts.   2. Can work efficiently in a team.   3. Have leadership qualities.   4. I know how to unite team and make them work together.   5. I have self motivational power.   6. I have negotiation, decision making and problem solving abilities.   7. I am a quick learner and believe in meaningful discussions. |

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| ***EXTRA CURRICULAR ACTIVITIES*** |
| * Took participate in paper presentation, group discussion, debate. * Worked as a Team Supporter also, I have helped New joined team during there training. * Always takes initiative to help out my team members and punctual towards my work. * Took participate in cultural programs. * Working as Customer care Executive, Inbound voice process, webleads process. |

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| ***PERSONAL DETAILS*** |
| **D.O.B : 01-11-1989**  **Father’s Name :** **Mr Anil Kumar**  **Mother’s Name : Mrs. Abhilasha Dumir**  **Nationality:** **Indian**  **Sex : Male**  **Marital Status : Unmarried**  **Hobbies: Travelling, Playing Computer Games, Listing Music** |

**Declaration**

I pledge and pronounce that all the above information is true to best of my knowledge.

Yours truly

**Ankit Dumir**