###### *Preferred Location - Ranchi.*

###### RESUME

# Asad Iqbal

**Address:** Noor Nagar Purani Ranchi,

P.O.- Ranchi G.P.O., Dist.- Ranchi.

Jharkhand – 834001

**E-mail:** [asadiqbal20@gmail.com](mailto:asadiqbal20@gmail.com) **Contact No** : **9031260502**

**WORK EXPERIENCE**

* Working with **Stesalit Systems Limited** as a System Integrator in (**India Post**) Ranchi,

(Since December 2014 to December 2016)

* + Working in AEPS Micro ATM project of India post, (Do-IT Jharkhand).Posted in Ranchi GPO.
  + To mange Hardware and Network issues, Tablet, Printer, Scanner, Device applications.
  + Day to day monitoring who logged with AEPS Micro ATM device, Provide technical support for AEPS Micro ATM Kit, remotely as well as visited the branch post offices.
  + Detect the problem of devices and send to service center for repair or replacement.
  + Provide training to India post officials.
* With **IBM India Private Ltd. ( Maruti Suzuki ) Project** as a Desktop Support Engineer (Since September 2013 to November 2013).
  + To handle IT Asset related problems Desktops, Laptops, Routers, Switches, Modem and

Network Printers. Assist users to identify & solved hardware and software problems.

* + Configuration & troubleshoot MS Outlook, Extranet, VPN, Oracle, LAN, WAN etc**.**
  + Monitoring the Network links of Maruti Area Offices and provide immediate resolution

accordingly if any link goes down. Provide remote desktop support for out location.

* + Creating, Managing Users accounts and Groups in Active Directory for Maruti Employees.

Communicate with video conferencing among Maruti web studios.

* + Install Updates, Windows and application patches & antivirus on the system remotely.
  + Co-ordination with vendors and documentation of all Project related Activities, Assets, and Processes etc.
* Worked as a Resident Engineer with **Wipro Infotech Limited**, Department of Infrastructure Availability Services (IAS) (Since August 2010 to September 2012).
  + To handle various technical queries from customer related to desktop, server & dot- matrix printer supplied by Wipro Infotech Limited and solve the problems either telephonic conversation or visiting the customer location District Transport Office across the Jharkhand.
  + To monitoring and log complains behalf of customer in Wipro Centralized Contact Centre (WCCC) and observe latest status.
  + To ensure efficient spare/parts deliveries between factories and customer.
* Worked as Technical Coordinator in **P.B.L. NAZAR TV** Ranchi (Since August 2007 to January 2008).
  + Maintain networking among transmission control room, studios and offices.
  + Manage Hardware and Networking problems within the organization.
  + Maintain connectivity between server and graphics editing machine for telecast.
* As a Technical Assistant in **MANTHAN YUVA SANSTHAN**, Ranchi (Since August 2004 to June 2007).
  + Maintenance of Desktop- PC , Printer and Network Connectivity.

**ACHIEVEMENTS**

**Appreciations** :(1) As a team member I appreciated by **India Post in AEPS Micro ATM Project**.

(2) I appreciated by the customer for good support in transport department project.

(3) I appreciated by Wipro managers for sincere effort for Instantaneous project.

**PROJECTS / INTERNSHIP**

* Three months internship as a Hardware /Network Engineer in the team of NIG (New installation group) from **HCL Infosystems Ltd.** Ranchi in the year of 2009.
* Attended three days Desktop and Server training at **Wipro Infotech Ltd**. Kolkata in 2011.
* *Advance Diploma in Cyber Forensics, Cyber Crimes, Cyber Security & Cyber Law*

*From* **INTERNATIONAL FORENSIC SCIENCES Pune in 2013.**

##### PROFESSIONAL QUALIFICATION

* **Microsoft Certified Professional.**
  + Installing, Configuring, and Administering Microsoft Windows®.
* **HCE (HCL Certified Engineer) form HCL CDC Ranchi.**
  + A+, N+ , CCNA, MCSE, RHEL,
  + NOTEBOOK TECHNOLOGY
* **Wipro Certified Desktop & Server Engineer.**
  + Installation and troubleshooting various types of server & desktop.
* **Diploma in Computer Application (DCA).**
  + FoxPro, Visual basic, Corel Draw, Lotus Notes.
* **Desktop Publication (DTP)**
  + Paintbrush, MS-Word, Excel, PowerPoint, Access, Outlook, PageMaker.
* **A Professional Computer Training from Zila Kalyan Vibhag, Ranchi.**
  + Notepad, WordPad, MS-Paint, MS-Office.
* **Email Writing Skills, English, Hindi Typing & Internet.**

**EDUCATIONAL BACKGROUND**

* Graduation (Honours) Department of Psychology from Gossner College Ranchi in 2007.
* Intermediate (Arts) from Gossner College Ranchi, in 2004 (JAC).
* Matriculation from Zila School Ranchi in 2002 (JSEB).

##### PERSONAL DETAILS

**Date of Birth** 23.10.1985

**Language Known** English, Hindi & Urdu.

**Strengths** Self-motivated, Confident and Good Team worker.

**Material Status** Married

**Gender**  Male

**Nationality**  Indian

**DECLARATION**

I hereby declare that all the information provided and the particulars given above are true to the best of my knowledge and belief.  **Signature**

**Place: Ranchi (Asad Iqbal)**