**RESUME**

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**Career Objective:**

To work in a field that challenges my Technical, Analytical and Administrative skills. I would like to expand my skills as a virtualization professional within a progressive company where expansion to new horizon is the buzz word and which challenges its people and uses state-of-the-art technologies.

**SNAPSHOT:**

* 4+ Years of IT experience as a Citrix Admin, Windows System Administration and Technical Support.
* Well versed in XenApp 6, 6.5 Administration and implementation of Citrix Servers.
* Successfully managed & delivered Virtual Infrastructure for clients using XenDesktop 5, 7, 7.5.

**Skill Set:**

**Operating Systems:**

* Windows Server 2012r2, 2012, 2008r2, 2008 Windows Server 2003, Windows 7 and Windows XP.

**System Administration:**

* Active Directory Services, DNS, DHCP, Terminal Services

**Citrix:**

* XenApp 6.0, 6.5, XenDesktop 5.0, 7.5, 7.6 and Citrix Web interface.

**VMware:**

* Managing ESX/ESXI Using Vsphere client and Vcenter Server

**Hyper-V:**

* Basic knowledge on Hyper-V

**Utilities:**

* Edge sight, Citrix Director, Service-Now and Kayako

**Academic Qualifications:**

* Bachelor of Technology in CSE from JNTU-2011.

**Professional Summary:**

* Having 4+ Years of experience in Citrix Administration.
* Having sound Knowledge in Installation & Configuration of XENAPP and XenDesktop.
* Handling L1&L2 issues related to XenApp.
* Strong working Knowledge on Citrix policies.
* Monitoring Various Citrix Consoles including EdgeSight5.4, Citrix Director.
* Configuring Citrix Receiver on Client Devices.
* Monitoring XenDesktop Sites.
* Managing Desktop Catalogs and Groups.
* Installing, Configuring and Administering Widows server 2003 and 2008/R2.
* Configuring and Managing AD, DNS, DHCP & Group Polices.
* Creating, Configuring and Managing User Accounts and Groups in Domain
* **Installing, publishing, configuring business applications as per customer requirement.**

## Professional Experience:

**1. Company : REV Tech solutions India pvt ltd**

**Time Period : March 2015 to *till date***

***Designation : System Administrator*.**

**Technology : Citrix (XenApp, XenDesktop)**

**At REV Tech solutions India pvt ltd:**

**Responsibilities as System Administrator**

* Supporting Citrix site, XenDesktop 7.5 Servers
* Monitoring Various Citrix Consoles including Citrix Director.
* Monitoring XenDesktop Sites
* Supporting published resources which includes applications and Desktops
* Administration and troubleshooting XenDesktop 7.5.
* Managing Desktop Catalogs and Groups.
* Creating Master Images for pooled and dedicated catalogs
* Installing, delivering, configuring business applications as per customer requirement.
* Exposure on Citrix policies.
* Reestablish/prohibiting the servers as per requirements
* Troubleshooting Citrix related issues, responsible for the availability of Citrix Servers in the Sites
* Troubleshooting Printer and Profile related issues
* Windows 2012r2 Server OS Maintenance and Troubleshooting
* Configuring and Maintaining the Citrix Storefront servers.
* Installing and Configuring Citrix Plug-Ins.
* Performed user account creation, deletion, and configuration.
* Implementing Policies on Citrix Studio Console
* ON-CALL support on Weekdays (after business hours) and Weekends.
* Installing and Configuring Network Printers.
* Installing Hot fixes, Rollup Pack Updates on the Servers

2.  **Company : L&T INFOTECH LTD, Bangalore**

**Time Period : October 2011 to March 2015**

**Designation : Citrix Admin**

**Technology : Citrix (XenApp, XenDesktop)**

**At L&T INFOTECH LTD**

**Responsibilities as Citrix Administrator:**

* Supporting Citrix Farms, XenApp 6.0/6.5 Servers
* Supporting published resources which includes applications and Desktops
* Administration and troubleshooting XenApp 6.0/6.5.
* **Installing, publishing, configuring business applications as per customer requirement.**
* Provide Citrix technical assistance to application development Team and departments by providing 24x7 on-call supports for production systems.
* Exposure on Citrix policies.
* Reestablish/prohibiting the servers as per requirements
* Analysis of Load on Servers & Load evaluation
* Troubleshooting Citrix related issues, responsible for the availability of Citrix Servers in the Farms
* Troubleshooting Printer and Profile related issues
* Windows 2003 /2008 Server OS Maintenance and Troubleshooting
* Configuring and Maintaining the **Citrix Web Interface.**
* Installing and Configuring Citrix Plug-Ins.
* Planning and deployment of the Group policy for the security features of the Company.
* Performed user account creation, deletion, and configuration.
* Troubleshooting IMA, Load Manager, and Licensing issue.
* Implementing Policies on Citrix Management Console
* Creating and Configuring Custom Load Evaluators for Critical Business Applications
* Configuring schedule reboots for Citrix Servers
* ON-CALL support on Weekdays (after business hours) and Weekends.
* Strong Exposure on Event viewer.
* Installing and Configuring Network Printers.
* Installing Hot fixes, Rollup Pack Updates on the Servers

**Role as VM Ware Admin:**

* Installation of the ESXi 5.0 Servers on Test servers
* Maintaining vCenter Servers
* Creating Resource Pools and Setting limits on CPU and RAM
* Creating Virtual Machine Templates
* Cloning Virtual Machines
* Changing the configuration of VMwares on need basis.
* Creating Snapshots on Vmware

**Role as Windows Admin:**

* Installation, Configuration and administration of Windows 2008/2003Servers
* Configuration of Printer, Modem, Scanner.
* Installing and managing Active Directory.
* Configuration of Domain Naming Server (DNS)
* Configuration of Dynamic Host Configuration Protocol (DHCP)

**Date:**

**Place:**  **Atla Prabhakar**