**Jayaobul.G**

Citrix Administrator

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**Career Objective**

To obtain a long-term career with a technical domain that has a strong background which provides good opportunity for enhancement of professional and personal capability.

**Experience Summary**

* Having 4+ years of experience in IT as a Citrix administrator with experience in Windows System Administration.
* Working experience on Citrix XenApp 4.5/5.0/6.0 /6.5 and 7.5.
* Working experience on Citrix XenDesktop 5.0/5.6 and 7.5.
* Working Experience on Installing, configuring and managing Citrix XenApp servers, Zones and Data collectors in a Farm.
* Experience on IMA, XenApp Data store, Web interface, License server and Knowledge on Storefront.
* Experience in Creating and Configuring Sites in Web interface and Storefront.
* Experience in Publishing applications and Desktops in Both XenApp and XenDesktop.
* Experience on Citrix Session Reliability, Load evaluators and Load Balancing Policies.
* Working experience on Creating and Configuring Policies in Citrix environment as per the user requirement.
* Experience in Citrix Profile Management (UPM).
* Exposure on Citrix Secure Gateway, EdgeSight, NetScaler gateway.
* Exposure on creating master images and installing virtual delivery agents (VDA).
* Experience on creating machine catalogs and Desktop/Delivery groups in XenDesktop.
* Exposure on installing and configuring Citrix Provisioning services (PVS).
* Exposure on creating and managing vDisk and updates for desktops and servers.
* Exposure on installing patches and rollup packs in Citrix XenApp and XenDesktop.
* Exposure in Installation, Configuration and administration of Windows 2003/2008 /2008 R2 Servers, Windows XP/ 7 Client OS.
* Experience in installation and administration of Windows Active Directory, DNS, and DHCP.
* Exposure on Event Viewer and Event ID’s.
* Exposure on VMware ESXi and vCenter.
* Exposure on VMware HA, DRS, vMotion and Fault tolerance.
* Knowledge on Server Hardware HP, DELL.

**Technical Proficiency**

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| Virtualization | Citrix XenApp, XenDesktop, PVS, VMware, NetScaler gateway. |
| Server OS | Windows Server 2003/2008/2008 R2/2012/2012 R2 |
| Client OS | Windows XP/7/8 |
| Hardware | HP, DELL |
| Tools | Citrix EdgeSight, Desktop Director |

**Educational Qualification**

* Bachelors in Computers (B.Sc.) from S.V University in 2011.

**Certification**

* Citrix Certified Sales Professional(CCSP)-2013

**Professional Experience**

**Organization #**

Company : **Thomson Reuters Corp.**

Location : Hyderabad.

Period : Sep’2011 to till date

Designation : **Citrix Administrator**

Level : L2

**Roles and Responsibilities in Citrix**

* Installation and Configuration of XenApp servers (4.5, 5, 6.0, 6.5 and 7.5).
* Installing and Configuration of XenDesktop (5.0/5.6 and 7.5).
* Participating in the meetings with customers for troubleshooting the issues on different Citrix technologies.
* Configuration of Zones/Sites as per business requirement.
* Configuration of Election process for Data Collectors.
* XML broker configuration and management.
* Creating new URLs for different customers by assigning public IP addresses for them.
* Publishing and maintaining applications, desktops various management consoles in Citrix XenApp Farms.
* Creating the restart schedules for the servers in Citrix XenApp.
* Installing Citrix Receiver for Citrix Implementation.
* Creating and configuring Citrix policies, applying filters and using policy modeling tools.
* Creating and assigning load evaluators and implementing load balancing policies.
* Checking the Load on servers using command Prompt.
* Creating and configuring stores in Storefront.
* Creating and Configuring Configuration Logging in XenApp.
* Participated in most complex issues related to IMA, DataStore, XML, Web Interface, and License Server.
* Responding to the customer requests for Issues through E-Mail.
* Providing the access to the customers by adding those users to the different AD groups.
* Installation and Configuration of Citrix Web interface and licensing server for XA.
* Configuring the Web interface by creating sites in Web interface Mgnt console.
* Troubleshooting Printer related issues like Universal Print Driver, Print spooler, etc.
* Handling Citrix user related issues for seamless application delivery.
* Monitoring the server availability, IMA traffic, CPU usage, load balancing.
* Monitoring and troubleshooting connectivity to the data store in XenApp.
* Import the licenses and managing the License server.
* Application compatibility for installation and publishing.
* Published Applications/Server Desktops for end users.
* Adding new XenApp Servers into the farm.
* Managing Users and Sessions.
* Report management of license usage.
* Installing & configuring new Server builds as per the management requirement.
* Universal Printer Configuration.
* Liaising with appropriate support group for troubleshooting issues related to areas which has an impact on Citrix.
* Respond to the emails and tickets raised by customers related to Windows Server operations and work towards closure.
* Troubleshooting issues with the help of Event logs.
* Hot fix and Rollup pack management on XenApp servers.
* Configuring Load Balancing and content Switching Features in NetScaler.
* Monitoring system/ application alerts via Citrix EdgeSight and Desktop Director.
* Creating and updating vDisk in Provisioning Services.
* Following ITSM for any change management process in the infrastructure.

**Roles and Responsibilities in Windows**

* Installing and configuring windows server 2003/2008 & XP/7.
* Installing and configuring Active Directory, DNS and DHCP.
* Creating and configuring roaming profiles, disk quotas on home folders and offline shared folders for users.
* Managing AD Users and Computers.
* Regular System Administration tasks like User Accounts, access, Permissions, Security, Planning.
* Creating and managing OU architecture.
* Creating and managing group Policies.
* Deploying windows XP/7client OS and 2003/2008 servers.
* Installing & managing anti-virus Applications.
* Installing and maintaining various Applications.
* Managing domain controllers.
* Managing and troubleshooting group policies.
* Troubleshooting AD Issues.
* FSMO roles transfer and seizing.

Regards,

( Jayaobul G )