**TARUSH OBEROI**

F-34/B, MOTI NAGAR, NEW DELHI-110015

Mobile: +91-9582152867, Email: oberoitarush@gmail.com

**Professional snapshot:**

* A competent professional with 3 years and a 3 months experience in travel operations & Sales with oriented guest satisfaction.
* Bringing a passion for travel & business management capabilities essential for promoting travel options from point of consultation to closing.
* Practical and focused approach to achieve organization goals & coupled with interpersonal & communication, analytical & presentation skills.

**Areas of Expertise**

**Travel operations**

Handling inbound Travel activities for Corporate & individual clients.

Managing a wide gamut of functions related to Hotel reservations, car rentals, maintaining and sustaining relationship with different agents and clients.

**Guest satisfaction**

Ensuring customer satisfaction by seeking constant feedback by closely interacting with guests to understand their requirements & customizing services to meet their needs.

**Experience:**

July’2012 to September’2013: Tour Executive- Inbound Operation HIPL (Holiday India Pvt. Limited)

September’2013 to January’2014: Tour Executive- Inbound Operations Worked in HLPL (Holiday links pvt. Limited)

July’2014 to March2015: Tour Executive- Inbound Sales Worked in HLPL (Holiday links pvt. Limited)

May 2015 till 27th Oct 2016: Domestic Travel Consultant in Nassa Travels.

Role:

* Dealt with vendors for both domestic and international ticketing, made hotel reservations, arranged guides & escorts
* Looked after travel arrangements for local adventure & sightseeing.
* Assisted clients with arrival, departure & pre-check in formalities at airport including clients with money exchange & travel exchange vouchers.
* Provided personal assistance to clients for check-in at the airport.
* Preparing Itineraries as per the client’s requirement and customizing them.
* Preparing Costing for the desired packages by the clients.
* Negotiating with the clients for the best deals of packages confirmed.

**Qualification:**

* 10th from C.B.S.E board (2008-09)
* 10 + 2 from C.B.S.E board (2010-11)
* Pursued Bachelor of Artst from University of Delhi.(2011-14)

**Additional qualification:**

* UG diploma of travels and tourism from Kuoni Academy, New Delhi (2011-12).

**Software knowledge:**

**Documentation tools**  :  Ms Office tools.

**Operating systems**  : Windows Vista, 2000/xp

P**ersonal profile:**

**Name :** Tarush Oberoi

**Father’s name :** Mr. Harish Oberoi

**Date of birth :** 04th Jan, 1991

**Languages :** English, Hindi

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