# RESUME

# TANWEER ALAM

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# Contact No.: +91 9555789313

# Address: 149B, Room 12, Phase-II,

# Katwaria Sarai, New Delhi-110016

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| **OBJECTIVE** |

To efficiently utilize my expertise and experience with practices as a System Administrator in a rewarding environment by significantly contributing towards the organizational goals and effectively add to the success of the organization.

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| **PROFESSIONAL SNAPSHOT** |

* Currently working as an “IT-Engineer” in ANI Technologies Pvt Ltd, New Delhi.
* Cisco Router and L3 switch configuration and installation.
* An effective communicator with excellent relationship building & interpersonal skills. Strong analytical, problem solving & organizational abilities. Possess a flexible & detail oriented attitude.
* Interested in working new and different technologies and a keen learner.

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| **WORK EXPERIENCE** |

**Name of the Organization : ANI Technologies Pvt Ltd**

**Tenure : August 2016 to till date**

**Designation : Associate Site Management (Network)**

**Name of the Organisation : Serendipity Info Labs Pvt Ltd**

**Tenure : December 2013 to July 2016**

**Designation : IT-Support Executive**

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| **ACADEMIC QUALIFICATIONS** |

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| **Certificate/Degree** | **College / University Name** | **Percentage%** | **Year Of Passing** |
| **B.E-EI** | Vinayaka Missions University-Chennai | 65.00 | 2012 |
| **HSC** | DAV Public School, B.S. City/ C.B.S.E. | 60.00 | 2008 |
| **SSC** | DAV Public School, B.S. City/ C.B.S.E. | 75.00 | 2006 |

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| **Roles and Responsibilities:** |

* Configuration & Troubleshooting on Cisco routers 1841, 2800 and L3 catalyst Switches 3750.
* Segregation of network by creating VLAN, STP, VTP domain.
* Install and Configure network devices in accordance with the setup and day to day operations.
* Configuring static and dynamic routing protocols RIP V1, RIP V2, EIGRP, OSPF, and BGP.
* Sound knowledge of WAN technologies such as PPP, Frame-relay, HDLC, DMVPN
* Put in place traffic filters through the use of IP Access Lists, Offset-List, Distribute-Lists, and Route Maps.
* Ensure Network Operations notification and escalation procedures are accurately followed.
* Effectively communicate network event status and impact to management
* Evaluate, test, recommend, and implement specific network solutions.
* Manage assigned network related tasks for projects.
* Perform engineering, design and technical support for internal and external networks.
* Schedule and coordinate installation and maintenance of software/hardware on the network.
* Ensure compatibility of all communications and computer hardware/software.
* Provide hands-on support, maintenance, performance monitoring, and optimization of all LAN/WAN infrastructure including physical cable plant, wireless, and associated equipment.
* Installation and setup of routers and switches.
* Resolving users issue through ticketing tools like Service Now, OTRS.
* Optimized system availability (averaging 99.9% uptime) and equipped company with scalable systems to support fast business growth.
* Remotely troubleshooting skills in complex software and hardware problems.
* Active directory Implementation & configuration on Server 2003, 2008 and 2008 R2.
* Monitoring of network for firewall to get 100% uptime for the live running process.
* Configuring and troubleshooting with Drishti application Dialer.
* Installation of Linux red hat, CentOS, Ubuntu operating system.
* Managing & Deploying User Securities Policies by GPO in Windows Server 2012.

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| **TECHNICAL SKILLS** |

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| **Operating system** | **Windows XP/7/8/10/Linux** |
| **Server** | **Windows Server 2008** |
| **Cyberoam Firewall** | **Installation, Configuration, Maintenance and Monitoring** |
| **Drishti Application** | **Troubleshooting, Id creation, Campaign management and creation, IVR & prompt uploading.** |
| **CCNA & CCNP** | **Training completed in CCNA R&S, CCNP R&S** |
| **Ticketing Tool** | **OTRS, Service Now** |
| **Network Monitoring Tool** | **Wireshark** |

* Good knowledge of a Wireshark network management tools, test equipment, circuits, and routers.
* Advanced knowledge in Cisco Network including: Cisco switches, Wireless LAN Controller, routers.
* Experience with Cisco network knowledge as indicated above.

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| **ACHIEVEMENTS:** |

* 2 weeks of Industrial Training in SAIL.
* 6 months duration of college project under topic “PIR Sensor and Gas Alert Security System Using Microcontroller”.
* Completed 1 year of hardware and networking course from Jetking infotrain Ltd.
* Completed training in CCNA and CCNP (Route and Switch).

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| **PERSONAL PROFILE** |

**Date of Birth :** 20th September 1990

**Father’s Name :** Nawab Ahmad

**Nationality :** Indian

**Permanent Address**  **:** Plot – 4094, Opp Little Happy Home, B.S.City

Jharkhand-827013

**Languages Known :** English, Hindi and Urdu

**Marital Status**  **:** Unmarried

**Hobbies :** Traveling and watching movies

**DECLARATION**

I hereby declare that the statements furnished above are true, complete and correct to the best of my knowledge and belief.

Date: Tanweer Alam