**ANKIT GUPTA**

**Contact:** **+91-7830219387 Mail: ankit.ak9419@gmail.com**

**OBJECTIVE**

To take up a challenging career in the areas of Database support thereby exhibiting my talents to the best of my ability and bring name and fame to the organization I serve.

**PROFESSIONAL SYNOPSIS**

* Around 3.1 years experiences in **Database Support Engineer**.
* Excellent Communication, Interpersonal Skills.
* Quick Learner, versatile, adaptable and process -oriented with high customer orientation.
* Implementing Solutions Strategies
* Address client Needs
* Technical Training to client

**AREA OF EXPOSURE**

**Key Result Area**

**Technical:**

**Applications : eSchool ERP System**

**Operating System : Windows (XP/Vista/7/8/8.1/10)**

**Web : HTML, CSS**

**Programming language : PHP**

**Database : SQL Server. RDBMS**

**Documentation** : **MS Office, Open Office, Excel**

**Skills : Problem solving, Technical Support, Customer Service, Database handling, Run SQL query**

**WORK EXPERIENCE**

**Since July'2017 to till date with Udayat Solutions Pvt. Ltd., Noida as Database Support Engineer**

**Project :**

**Title : School *ERP System***

**Role : Team lead**

**Project description**

UDT is India’s first online platform of online school. It went on to pioneer the entire online educational industry in India. UDT has revolutionized the educational industry over the years.

UDT India’s leading online school company was founded in the year 2014. Created to empower the Indian education with instant updates to parents, teachers, principal, and director. The company began its journey in the India education market.

This software enables schools to maintain their day to day and record maintenance activities such as enrollment of students, examination record maintenance etc.

**Clients**

* Worked with govt. & Pvt. School.

**Responsibilities**

* I served the project as a team lead where I took the responsibility for team collaboration, planning, analysis, work allocation and mentored the peers and juniors.
* I was responsible for maintenance of the system.
* Deal with all technical support activities start from UI issue fixes to modification of record from database end to provide the support.

**SCHOLASTICS**

* 10th from UK Board with 52% marks.
* 12th from CBSE with 60% marks.
* Graduation from SIET Institute of Technology, Ghaziabad.

**PERSONAL MINUTIAE**

**Date of Birth :** 12-April-1995

**E-mail :** ankit.ak9419@gmail.com

**Contact No :** +91-7830219387

**Marital Status :** Single

**Gender :** Male

**Nationality :** Indian

**Languages Known :** English and Hindi. (Read / Write / Speak)

**Hobbies :** Traveling, Reading and Playing Badminton.