# **RESUME**

Pratap Roy

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**Career Objectives:**

“…seeking a promising career that provides an opportunity to apply and enhance current skills, acquire new skills, and contribute constructively to the organization in the field of Technical Administration, Designing and maintaining server Infrastructure, IT Management, etc. I like to work with skilled and intelligent people in a team oriented environment...”

**Total IT Experience – 27 Months**

# Current Site : **Patna**

Organization : Rapidtech IT Services Pvt Ltd. Patna.

Job title : Tech Engineer.

Duration : June 2016 to Till Date.

**Experinance at HCL:-16 Months**

Organization : HCL Services Ltd, Noida.

Job title : Associate Customer Engineer

Duration : Since September 2014 to Dec 2015

**Skill Set:-**

* + RHEL 5.0
  + Windows 98, 2000, XP, Vista,Win7&Win 8.1
  + Ubuntu 10.04,12.04,14.04
  + Passbook, DMP, LaserJet, Thermal, Inkjet, Deskjet Printers.
  + Scanner, Peripherals.

**Supporting Servers and Hardware**

* + HP Proliant DL300 & 100 Series
  + HCL infinity global 1700 series,2700 series,4700 series e

**Achievements in HCL:**

Handling Maintenance Various Warranty & AMC Customer’s, Payment collection.

**Knowledge on Experience in Linux**

Got an Excellent opportunity to work on Linux more, In the following Environment closed all the critical problems while working with HCL.

* Installation of Red hat Enterprise Linux.
* Having the Capability to solve booting, login and various Problems.
* Configuring Users.

**Knowledge on Experience in Windows**

* Installation of windows server 2003.
* Installation of windows server 2008 & 2008 R2.

**FUNCTIONAL SKILLS**

### *Hardware Maintenance*

* Repair & Maintenance of Various manufacturers PC, Printers & Peripherals, Thin client.
* Basic Software Support.
* Antivirus Installation, up gradation, Removal knowledge.
* Outlook configuration & Removal with Data backup.

**HCL Infosystems Ltd**

* Providing support for Windows and UNIX based servers.
* Installation and configuration of servers, workstations, PCs and peripherals.
* Provide Customer support for corporate users
* Provide maintenance & support to most TPM Printers
* Configuration and Troubleshooting Knowledge of multi-vendor Hardware.
* Configuration of Outlook Mail, data backup.

**Major Projects Handled**

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| --- | --- | --- | --- | --- |
| 1 | **Post Office:-Oros,Sindhudurg** | Team Size :1 | : HCL Infinite Global Line server , | Duration: Sep 2014 –31st Dec 2015 |
| Role :Hardware Support |
| 2 | **District Court -Oros,Sindhudurg** | Team Size :1 | PC, Printer, HCL Infinite Global Line server. | Duration: Sep 2014 – 31st Dec 2015 |
| Role :Hardware Support |

**IT CREDENTIALS**

* Basic Hardware Troubleshooting and Windows Troubleshooting attended on

Sep 2014 given by HCL Education Centre.

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**ACADEMIC CREDENTIALS**

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| --- | --- | --- | --- | --- |
| **QUALIFICATION** | **SCHOOL/COLLEGE** | **BOARD/UNIVERSITY** | **AGGRIGATE PERCENTAGE** | **ACADAMIC**  **YEAR** |
| **Diploma**  (Electrical Engineering) | Kanyapur Polytechnic  (Asansol) | West Bengal State Council Of Technical Education (West Bengal) | 76.2% | 2014 |
| 10 th | Susun Dighi H.P. High School(Burdwan) | W.B.B.S.E. | 74% | 2011 |

**PERSONAL VITAE**

Name : Pratap Roy  
Father’s name : Mr. Shyamal RoyNationality : Indian  
Date : 21/03/1996  
Sex : Male.  
Languages Know : English, Hindi, Bengali, and Marathi.  
Permanent Address : Vill. &P.O. Poshla P.S. Bhatar  
 Dist. Burdwan W.B- 713520  
 Hobbies : Watching Movie & Playing Cricket.

**DECLARATION**

I hereby declare that the above particulars are true to the best of my knowledge and belief. I assure you that I will abide by the rules and regulation of the organization.

Place: Burdwan yours faithfully

Date: Pratap Roy