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| **Rajesh Singh**  Phone : (Mob) 8969353343, 9135501675, 7008067110 Email Id: rudrapratapsinghjune2015@gmail.com  **CAREER OBJECTIVE**  Seeking a position to utilize my skills and abilities in the Information Technology Industry that offers professional growth while being resourceful, innovative and flexible.  **PROFESSIONAL EXPERIENCE**  **Two Years eight Months experience as a IT-Executive in MICROINFO Software Pvt. Ltd. from November 2013 to August 2016.** **Responsibilities:**   * Proficient in handling escalated calls and providing Technical Support to end-users. * Microsoft Outlook, Outlook Express configuration, backup, troubleshooting. * Experience in installation of Windows, configuration, Technical troubleshooting, support of server Hardware, operating systems, Microsoft application software and peripherals, Windows 95/98, 2000, 2003, Server, XP. * Implement standardized curriculum as organized by the Computer Skills Training Department. Teach three computer skills classes based on MS Office to increase the employability of students (trainees). Maintain a database record for all trainees in my classes including attendance & performance. Submit written report after each class to follow up with Case Managers.  Conduct orientation sessions weekly for new recruits.  Work as a pivot between staff and clients.   **Working E-Governance Project CCTNS From 08/08/2016 to Till Date as a IT-Tech Support Engineer in NIIT Technology Pvt. Ltd.**  **Responsibilities:**  Establish network connection in between site to head quarter.  Configuration of Router Series 1900,2900,2960.  Configuration of Wimax Modem ..  Configuration & installation of CISCO Switches.  Trouble shooting of LAN , WAN (Lease Line).  IT infrastructure development, implementation and maintenance in various Police Station and SP Office of Simdega district in Jharkhand state.  Co-ordination with team and officers (SP and office in charge of police station).  On-site and off shore support for various issue of network setup.   * Provided the Remote support & Net meting support using following software Team Viewer, VNC Server, Ammyy Remote Software, Remote Desktop. * Monitoring & insuring a recommended temperature for Server Storage Room. * Installation of Antivirus, Patches & Updates from Backend side & frontend both. * Experience in installation of Windows, configuration, Technical troubleshooting, support of server Hardware, operating systems, Microsoft application software and peripherals, Windows 2000, 2003, 2008, Linux, , Windows XP & Windows 7.   **EDUCATIONAL QUALIFICATIONS**   * M.C.A. Pass from G.G.U. Bilaspur in 2009. * B.Sc. Pass from REWA University in 2006. * 12th Pass from M.P. Board in 2003. * 10th Pass from M.P.Board In 2001.   **Extracurricular Activity**   * Industrial Training in java Technology from Verza Software Solution, Hyderabad   C & C++ Certification from Naresh Technology, Hyderabad(A.P.).  **TECHNICAL SKILLS**  **Operating System:** Window XP, Vista, Win 7, Linux Ubuntu, MS DOS, 2000, 2003 & 2008 R2. **Hardware Skills:** PC assembling, Formatting, Partition, drivers Installation, windows 98, 2000 professional, Xp professional. **Window 2003 Administration:** Installation Windows 2003 Server, Active Directory Installation, Implementing DNS Server, creating Windows 2003 domain. **Networking Services:** DHCP, creating domain control. **Others:** Assembling & Troubleshooting of PC's, Windows Update & antivir, Installation & Troubleshooting of operating system's (Win XP & Win 2003server), Configuring MS Outlook and its troubleshooting, Configuration & management of DNS, DHCP & Active Directory Installation.  **PERSONAL DETAILS**  **Father Name :** Mr. Bigan Singh  **Date of Birth :** 07/10/1986  **Present Address :** Rajesh Singh S.P. Office near to D.C. Office, DIST. SIMDEGA(J.H.)  **Permanent Address:** Rajesh Singh C/O Awdesh Singh new Prakash Nagar Birsa Chowk Ranchi(J.H.)  **Languages known :Hindi, English**  **Date:**  **Place: Rajesh Singh** |