**Name :** Mayur Dalvi

**E-mail :** mayurdlv2@gmail.com

**Contact** **:** 8286015313

**Career Objectives:**

To secure a position with a stable profitable organization, to become associated with the company, where I

can utilize my skills and gain further experience while enhancing the company’s reputation.

**Professional Experience:**

### **Executive IT Support Engineer in Nelito (client side: Kotak Securities )**

### **from 1st June 2018 – Till the date.**

### Responsibilities:

* Handling of routine support tasks.
* Taking data backup on daily basis.
* Troubleshooting Server & Network issues
* Windows and Linux domain servers and Active Directory handling
* Installation and configuration of business critical applications.
* Worked with vendors to analyze and troubleshoot solutions

## Technical Support Executive in Wipro (Client side: TNT)

## from 13th Nov 2017 – 26 May 2018

## Responsibilities:

* Software installation and configuration.
* User Creation and deletion in Active Directory
* Conversant with basic knowledge of Networking.
* Installing Printers and Scanners.
* Installing Network Attached Storages and troubleshoot its related problems.
* Installing IBM Lotus and troubleshoot its related problems.

**Technical Skills:**

* Good experience of installation, optimization & troubleshooting, Windows 2008 & 2012 ,2012R2 Servers.
* Good understanding of AD environment.
* Monitoring Server health by checking Performance monitor logs, disk- space utilization, Events viewer reporting and taking corrective measures.
* Knowledge of Windows server update & patching.
* Performed backup and restoration tasks
* Extensive knowledge of 24-7 implementation and management of information technology support operations to include Call-in support and work priority management, and the use of Remedy.
* Good knowledge of Linux OS.

**Courses:**

* MCSA & MCSE (Windows Server 2012, 2012R2 and 2016)

**Educational Qualification:**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Qualification** | **Institution** | **University** | **Year Of**  **Passing** | **Percentage & Grade** |
| B.E.  (Computer) | S.S.P.M COE | Mumbai  University | 2016-2017 | 57.09% |
| DIPLOMA  (IT) | Vidyalankar | Mumbai  University | 2014 | 66.53% |
| S.S.C. | I.E.S New English School | Maharashtra State Board | 2011 | 80.91% |

**Interpersonal skills:**

* Team member
* Committed to work
* Willingness to learn practically.
* Hardworking and sincere.
* Good observations.
* Friendly nature.

**Personal Details:**

**Name :** Mayur Mangesh Dalvi.

**Address :** 2, Mhd Hussain Chawdhary Chawl, Golibar Road,

Jawahar Nagar, Khar(E), Mumbai – 400 055.

**Date of Birth :**  21st July 1995

**Nationality :** Indian

**Languages Known :** Marathi, Hindi & English

**Interests :** Travelling, Trekking

**Declaration:**

I hereby declare that the details mentioned above are true and correct to the best of knowledge and belief.

### Date: Place:

(Mayur Mangesh Dalvi.)