**Resume**

**Vinayak Vasant Chavan**

Sr. Business Analyst/ Sr. Implementation consultant

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Phone: 9175411884

**Career objective**

To work for an organization which is progressive, visionary and provides me opportunity to apply and develop my skills and knowledge, broaden my vision and to be an asset for the organization.

**Summary**

**6 + Years of Experience in IT which includes4+ years in healthcare segment**Strategy for project and support landscape. Presales support to build solution for multiple customers across globe (includes Implementation, Upgrade, Migration and Support. Consulting/SME for customer on implementation, upgrade, migration and Global process harmonization. Support on installation, configuration, database management, authorization, printing management, Testing, reports management system. Actively involved in promoting IT adoption in Healthcare segment and Travelled overseas for Implementation& system study.

**Skillets**

* System Analysis
* Healthcare IT Implementations with one complete ERP cycle
* Hands on experience on HIMS & EMR/EHR systems
* Technical knowledge of hospital workflows & processes
* Having fair knowledge of Healthcare IT standards. i.e.- HIPAA, HL7, ICD-9/10
* Interfacing knowledge of various medical instruments and Vendors Applications
* Coordinating with developers and medical Experts and Multiple Teams
* 3+ years of experience in SDLC
* Data Capturing and Data Migration
* Routine End User testing, Functional, Performance testing and BUG Analysis as per Product and build releases.
* Having fair knowledge on Ticketing System. (Incidents / Request)
* Working Targets under Sapience and SLA
* Performing Internal Trainings and Meetings to reach the Goals

**Work Experience**

**Company: Palash IVF Solutions, Pune**

**Designation:** Clinical Implementation Consultant( Asst Team Lead)

* Gathering New product requirements, understanding the system needs
* Regular follow up with the existing customers regarding their queries
* Adhere to the Support Operations Case Handling Standard Operating Procedures (SOP) and the department Support Case Flow SOP.
* Load the initial database delivered to the client with site-specific information
* Present formal training courses and knowledge transfer to all clients
* Support all testing phases with the client.
* Advise clients on testing strategy and planning to ensure successful solution implementation
* Identify, analyze, and document client business requirements.
* Identify obstacles to meet set performance targets and recommend actions to be taken to improve deliverables
* Interaction with the client through Support Channels like Tollfree numbers and Web Chat Process.

**Company:Birlamedisoft Pvt. Ltd.**

**Designation:** Sr. Technical Support Engineer/Sr .Implementation consultant

**Work Experience:** 15th Aug 2011to 3rdMarch 2016

* Implementation and upgrade support for multiple overseas clients
* Active interaction with clients to understand the requirements and providing solutions within the scope of application
* Analyzing reports requirements
* Incident Analysis and Defect logging
* Working knowledge of SQL Database, Log shipping, Backup, Storage Management
* Analyzing and assessing organizational, departmental area workflow
* Defining and documenting departmental end-user functional requirements
* Assisting in the development of department/area policies and procedures
* Facilitating screen design, including user-modifiable components
* HIS configuration for Clinical & CPOE module including Order sets & Clinical templates
* Interfacing of various medical instruments unidirectional and bidirectional both:- cobas,sysmex,siemens,MonacoRandox
* Actively involved in developing specifications to build patient care documentation
* Clinical database building. CPOE build, Clinical configuration
* Identify obstacles to meet set performance targets and recommend actions to be taken to improve deliverables
* Regular follow up with the existing customers regardingtheir queries and new requirements.

continually improve quality, efficiency and effectiveness of the Product Support Team.

performanc

**Overseas Experience: 6 Months for Business analysis and implementation of Clinical applications**

**Country: East Africa (Nairobi, Kenya)**

**Company: Pragati Engineering Systems**

**Work Experience**: May2009-jun2011

**Designation**: System Engineer

* Desktop Trouble Shooting
* Diagnosis & Resolve Client’s Problem related to Hardware, network, and applications
* Operating System & Application Software Installation
* Email Client configuration
* Maintenance assembling installation of hardware parts in PCs.
* Providing the query resolution to the Applicants.
* Installing & Troubleshooting of Win XP and Win2003 Server.
* Installing & Troubleshooting Outlook & MS Outlook.
* Troubleshooting Virus issues, Barcode Printer & Scanner Management

**Technical Skills:-**

**Database:**  Microsoft SQL Server (2005, 2008), MS Access

**Operating Systems:** Windows 7, Windows 8, Windows Server 2008, 2012

**Other Technologies:** Crystal reports9.2, IIS configuration, Webhosting, VMware, Virtualization,Implementing Managing and Maintaining a Microsoft Windows Server 2003, 2008.

**Personal Details:-**Date of Birth**-18/12/1983**

**Educational Qualification:-B.E (IP)**

**Current Address:** Vinayak vasant Chavan

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