**Naresh Kumar**

**Cloud ERP Consultant (Netsuite/ServiceNow) & Quality Analyst**

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5.1 total years of IT Experience 3+ Years of Experience on Cloud Netsuite ERP Functional Consultant features and modules within the Netsuite/Salesforce Cloud system such as ERP, CRM, Inventory, P2P,O2C,Marketing, SFA, Support, Payroll & Commissions,Roles, Shipping, and Multi-currency.

**Professional Summary**

* Understanding the product requirements, prepare the test design, test design reviews, updating the test results and generation of test reports
* Experience in implementing P2P, O2C, Inventory Management, Finance and Reporting modules in NetSuite
* Provide administrative support for Service Now working on enhancements and bugs based on prioritization from business and IT leadership.
* Assist with Service Now user training and orientation for generic system functions and issues.
* Workflows, Configuring the Approval process and Password policies in NetSuite
* Strong knowledge in creating Custom CRM Fields, Custom Entity Fields, Custom Item Fields, Custom Transaction Body Fields, and Custom Transaction Column Fields in NetSuite
* Customized different transaction (Sales Order, Invoice and Purchase Order etc…) and entity forms (Vendor, Customer, Employee..Etc) and KPI’s and custom dashboards
* Designed custom reports, saved searches and workflows as per the business needs
* Work closely with Technical team, Project management team and different stakeholders
* Configure NetSuite using forms, fields, custom records, custom lists, custom reports, saved searches and workflows
* Work in team environment to complete all testing activities according to schedule
* Experience on testing practices on Reports, Saved Searches,Procurement,Marketing
* Experienced and detailed understanding of common testing modules related to Accounting, Sales Operations, Order-to-Cash (including billing, revenue management, subscription, purchasing, warehousing, fulfillment etc.)
* Experience on Order to Cash(O2C) and Procure to pay(P2P) testing modules.

**Educational Qualification:**

M.Tech from IIT Madras.

B.Tech from JNTUH.

**Professional Experience:**

Working as Cloud ERP Consultant at Tech Mahindra from Jun 2018 to Till Date

Worked as Cloud ERP Consultant at Sears from Mar 2016 to May 2018

Worked as Windows Admin at Unipart Group from Mar 2014 to Feb 2016

**Technical Skills**

ERP : Net Suite, Coupa, Service Now, Dell Boomi

Operating Systems : Windows XP/2007, Linux, CentOS

Data Base : Oracle9i, Oracle 10g, 11g and MySQL

Tools : Service Now.

**NetSuite Consultant Jun 2018 to Till Date**

**Client: Tech Mahindra**

**Project: BT**

**Responsibilities:**

* Experience in implementing P2P, O2C, Inventory Management, Manufacturing, Finance and Record to Report modules in NetSuite
* Experience in creating User profiles, Assigning Role and Permissions, Page layouts, Workflows, Configuring the Approval process and Password policies in NetSuite
* Strong knowledge in creating Custom CRM Fields, Custom Entity Fields, Custom Item Fields, Custom Transaction Body Fields, and Custom Transaction Column Fields in NetSuite
* Customized different transaction (Sales Order, Invoice and Purchase Order etc…) and entity forms (Vendor, Customer, Employee..Etc) and KPI’s and custom dashboards
* Designed custom reports, saved searches and workflows as per the business needs
* Work closely with Technical team, Project management team and different stakeholders
* Configure NetSuite using forms, fields, custom records, custom lists, custom reports, saved searches and workflows
* Preparation of Test Data, and Test Cases as per the requirements mentioned in Functional Requirement Document.
* Understanding the product requirements, prepare the test design, test design reviews, updating the test results and generation of test reports
* Testing on P2P integration between NetSuite and Service Now for Vendors, Invoices and Payments data modules.
* Coordinate with the developers and Business Unit when needed to understand and provide temporary and permanent solution the business issues.

**Netsuite Consultant Mar 2016 to May 2018**

**Client: Sears**

**Project: Dynamic Pricing**

**Responsibilities:**

* Strong MDM experience with AirWatch and other MDM products such as Mobileiron, IBM Verse etc. Pro-actively troubleshoot
* Management of MDM (Mobile Device Management) technical migration work streams between legacy and strategic platforms.
* Provide support to ensure that incidents and problems are identified, diagnosed,analysed and resolved.
* Expert knowledge of various mobile technologies and operating systems (ie Android,iOS, Blackberry, Windows Mobile).
* Strong experience in MDM,MAM,MCM, MEM– AirWatch Experience in Implementing AirWatch Cloud Connector authentication for Workspace One.
* Expertise in managing consumer and corporate mobile apps submission and publishing of both Android,IOS,Windows.
* A good Team Player and ability to handle complex tasks and projects with willingness and positive attitude.
* Strong knowledge of testing, configuring, and implementing various mobile solutions into existing Mobile Device Management environment.
* Good experience follows processes on obtaining test plan reviews, approvals, sign offs and provided estimates for the duration of activities, and resources needed to execute the test plan.
* Experience on translate requirements into test cases and testing

**Windows Admin Mar 2014 to Feb 2016**

**Client : Unipart Group**

**Project: Water stones**

**Responsibilities:**

* Creating Users, Groups, Computers, Organizational Units in Active Directory
* Delegate Control Of OU in Active Directory
* Creating Users in AD
* Assigning rights and privileges to users to access files and folders.
* Space and CPU utilization issues.
* Installation of software's as per project requirement
* Unable take RDP the server issues
* Check Drive space issues
* Partition Disk drive and assigned Letters
* Assigning IP address to servers
* Check server performance related issues
* Transfer files through FTP
* Ports in windows Firewall level as per application requirement

**(Naresh Kumar)**