**HARSHPAL SINGH**

H.N. 36, Street#3 Rajiv Nagar, Sec 14 (Gurgaon)

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Objective

To gain meaningful employment with a company that will allow personal and professional growth without limiting the opportunity for further enlightenment and enhanced education. **Looking for an excellent opportunity in any reputed organization to be proven as an asset with possesses capabilities & abilities at a Mid-level Senior Network Engineer.**

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Organization Details

**IBM India PVT LTD:**

Duration: 28th October 2018 to Till date.

Project: Maruti Suzuki India PVT Ltd Gurgaon

Position: Network Engineer.

Job Responsibilities:

* Responsible for providing **L1 support** in order to managing & t-shoot customer’s LAN, WAN and NETWORK SECURITY.
* Troubleshooting of Core, Distribution and Access switches in LAN and WAN network.
* Good Knowledge of HP, AVAYA and CISCO switches,
* Knowledge of different network tools like IMC, Solar wind, Aruba wifi Controller and CPPM.
* Working on PALOALTO firewall and RADWARE load balancer.
* Follow up and co-ordinate with other NOC groups for resolution of the problem.
* Responsible for configuration of CISCO Routers.

**DXC. Corporation PVT LTD (Noida)**

Duration: 26th November 2016 to 7th June 2018.

Position: Network Engineer.

Job Responsibilities:

* Responsible for providing **support** in order to managing & t-shoot customer’s LAN & WAN networks.
* Effectively respond to monitoring alerts, incident tickets, email requests, Calls, manages incidents and escalates according to agreed service levels.
* Configure/Installation of new Cisco router and switches.
* Configuring VLAN, VTP, Ether channel, HSRP, STP and maintaining Cisco routers.
* Implementing TCP/IP and related services DHCP/DNS.
* Coordination with different ISP’s to isolate issue with Lease line up gradation issue.
* Configuring routing protocols such as RIP, EIGRP OSPF and BGP
* Identify faults and service problems and restoration of service within target times.
* “Password recovery” on router and switches.
* Install license on routers.
* Responsible to generate weekly reports**.**
* Responsible for the quality check & feedback of the team.

**Capgemini India Pvt Ltd.**

Duration: 11th Sep 2015 to 14th Sep 2016

Position: Technical Support Engineer.

Job Responsibilities:

* Troubleshoot common Microsoft application problems, hardware and software Malfunctions and other miscellaneous technical issues.
* Troubleshooting Network and Hardware related problems.
* Installing all Operating Systems.
* Remote configuration of sites using remote monitoring tools. (IBM end point manager)
* Configuration, Implementing and troubleshooting of NAT and VLAN.

Technical Preview

* **Routing Protocols:** RIPV1, RIPV2, EIGRP, and OSPF
* **Infrastructure services:** DHCP, DNS, SMTP, FTP, TFTP.
* **Platform/OS:**  Windows 2000/XP/Vista/7.
* **Applications:**  MS-Word, MS-Excel, MS-Power Point.
* **Awareness:** LACP, PAGP.
* **Good understanding** **of :** VPN technology, Access Control List, NAT.
* **Configuration of different routing protocols:** RIP (Routing Information Protocol), EIGRP (Enhanced Interior Gateway Routing Protocol), OSPF (Open Shortest Path First), BGP ( Border gateway protcol )
* **Implementing Switching protocols**: VLAN, VTP, STP, and RSTP.

Additional Skills:

* Good Knowledge of Palo alto and checkpoint firewall.

Education

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| **2010-2014** | **Bsc (IT),** Graphic Era University (Dehradun) |
| **2010** | **12th, CBSE Board**, TCG public School ( Kotdwara ) |
| **2008** | **10th, CBSE Board**, SGRR Public School (Kotdwara ) |

Personal Details

Name : Harsh pal Singh Father’s Name : G.s Bhandari

Area of interest : Networking (DATA & SECURITY)

Gender : Male

Date of Birth : 12-01-1992

DECLARATION:

I hereby declare that the above-mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above-mentioned particulars.

**PLACE:**   **SIGNATURE**

**DAte** (HarshPAL Singh)