Amol Karkar

**Mobile**: 8828498998/8652005519

**Email**: amolkarkar24@gmail.com

**Address**: Room No.161, Kamraj Nagar, Ghatkopar, Mumbai-400077

# Professional Summary

* 4+ years of cross-platform experience in systems administration, including analyzing, designing, installing, maintaining, and repairing hardware, software, peripherals, and networks.
* Develop exceptional relationships with co-workers, management and end users.
* Creative designer and problem solver.
* Technical support abilities with migrations, network connectivity, Networks and Servers.

# technical capabilities

* **Workstations/ Servers:**  Windows **Server 2008/2012/2012R2**, Sql Server 2012,Windows 7, 8.1,10.
* **Hardware:** Lenovo, HP, Dell desktops and laptops; Kyocera, HP, Canon, Epson printers; webcams, scanners, Fortinet Firewalls,D-Link switches & routers; NAS storage.
* **Software Applications:**Microsoft Office Suite 2007-2016 (Word, Excel, Outlook, PowerPoint); Microsoft Active Directory; VM Ware Player; Virtual box; WebEx,**Symantec** ,**Quick Heal and McAfee** corporate antivirus suite.
* **Protocols:**HTTP, IMAP/POP3, DNS, SMTP, NAT, LDAP, DHCP

# Work Experience

1. **Novac Technology Solutions** Mumbai

TechnicalEngineer Aug 2017 – Present

* Installing, configuring, maintaining, monitoring windows server 2008/2012.
* Perform Windows Active Directory and Group policy management.
* File Server and Print Management.
* Managing and maintaining physical network setup of computer network.
* Perform Firewall, Router Configuration and Troubleshooting.
* Handling DB Server backup activity.
* Monitoring Antivirus Activity.
* Resolving end user IT related issue.
* Backup and Restoration of data.

**2) Hcl Services Pvt.Ltd** Mumbai

Associate System Engineer July 2015-Aug 2017

* Installation & configuration of Windows Server 2008, 2012.
* Installation & configuration of mail client application like MS-Outlook, Office 365.
* Perform Basic Router Configuration.
* Troubleshooting system & applications related issue.
* Perform Basic Network level Troubleshooting.
* Managing user account in Active directory.

**3) Impact Infotech Pvt.Ltd** Mumbai

Desktop Engineer Aug 2014 – July 2015

* Installation & configuration of mail client application like MS-Outlook, Lotus Notes.
* Coordination with customers through mail, handling issues over Phone/Remotely.
* Printer and Scanner issue.
* Handling Banking application issue.

# Education

● **B.Sc(IT)** from **K.J Somaiya College of Science and Commerce, Mumbai University with aggregate 70.53%** in **2014.**

● **H.S.C** from Vidya Bhavan Junior College with **77.50%** in **2011.**

● **S.S.C** from Bhairav Vidyalaya with **87.23%** in **2009.**

# Achievements

* Interacting with the client and understanding their requirements.
* Involvement in team meeting conducted by project leader and project manager at regular intervals.
* Providing training to other support engineers and clients.

# PERSONAL DETAILS

**Name :** Amol Karkar

**Father Name :** Ashok Karkar

**Mother Name :** Aruna Karkar

**Date of Birth :** 24th Dec 1992

**Nationality :** Indian

**Gender** : Male

**Marital Status :** Single

**Languages :** English, Hindi, Marathi

# HOBBIES

* Searching the internet to update my knowledge on diverse subjects ranging from technical, automobiles, mobile technology etc.
* Watching movies.
* Playing Cricket

**Date: (Amol Karkar)**