**Tawade Ajit Anant Mobile: +91-7208229645 ajit.tawade56@gmail.com**

# Objective:

* To seek a challenging job where in I can utilize my capabilities, potentials and achieve greater heights, and thereby help in contributing towards the growth of the organization.

**Academic Qualification:**

**✓ B.E completed** in 2013 from Mumbai University, Mumbai.

**✓ H.S.C. completed** in 2008 from Pune University.

**✓ S.S.C. completed** in 2006 from Pune university.

**Professional Qualification:**

* Completed **Hardware Networking** courses from Jetking Institute, Boriwali.
* Completed **CCNA** courses from Jetking Institute, Boriwali.
* Completed **Laptop/Desktop Chip level Repairing** courses from Expert Compucare Institute, Boriwali.

**Professional Experience:**

* January 2017- - **Remote Support Engineer (L2)** in **Acute Informatics Pvt Ltd** for **Wipro MIT** at Client Location **Bharat Petroleum Corp. Ltd.**
* Providing Technical support to client.
* Administration of user domain accounts using Active directory.
* Handling all software and hardware calls through BITSS with SLA limits for all over INDIA.
* Troubleshooting of problems in Desktop, Laptop, Printers and scanners through Remote Desktop Connection, Dame Ware, Symantec PC Anywhere, Team viewer, phone or email.
* Installation of client operating systems (Win7, Win8, Win10), Standard software like Microsoft Office, SAP, Antivirus, Adobe Reader, WinZip, VPN, Drivers & other software’s.
* Configuration & troubleshooting Web Application like Employees Portal and Oil & Gas industries related application etc.
* Knowledge of Symantec Management Agent.
* Installation and troubleshooting Symantec Endpoint Protection Antivirus.
* Installation and troubleshooting of SAP ERP application. Ver. 7.3 and 7.4.
* Installation and configuration of RSA SECURE ID and troubleshooting problem related to it.
* Configuration & troubleshooting Cisco VPN Client and Dell VPN for SAP Connectivity.
* Configuration & troubleshooting of Microsoft Outlook through Exchange Server & through VPN connectivity.
* Monitoring the alerts including viruses, worms and DOS attacks.

**The Jetking India PVT LYD L1 Support Engineer (**May 2015 to January 2016)**.**

**Responsibilities:**

* Troubleshooting and configuration of Windows 2000 / XP / Vista / Win 7 Operating Systems.
* Providing technical support /troubleshooting for day-to-day operation to users on LAN and standalone machines on the field.
* Configuration and troubleshooting of desktop, network, multi-function printers
* Knowledge of Wired and Wireless Networking (LAN, WAN, Wi-Fi).
* Updating and Sending daily reports of Tasks to Superior.
* Hardware and Software installation and up gradation
* Configuring and Troubleshooting Outlook and Outlook Express.
* Installation, configuration of MS office suite (All Versions).
* Installation of McAfee, MSE, SEP,Kaspersky Aunti viruses & its updates with security patches
* Assembling and repair of PC, Desktop Computers, LAN, Configuration, control and peripherals.
* Install and Configure **Cisco WebEx Software**.
* Solve Problems With Remote Desktop.
* Administration of user domain accounts using **Active directory**.
* Troubleshooting for LAN, TCP/IP, DHCP, DNS problems.
* Installation and troubleshooting of SAP Vantages applications

**The VIVA Computech for Hardware Engineer (**Oct 2014 to may 2015**)  
 Responsibilities:**

* Troubleshooting and configuration of Windows 2000 / XP / Vista / Win 7 Operating Systems.
* Providing technical support /troubleshooting for day-to-day operation to users on LAN and standalone machines on the field.
* Configuration and troubleshooting of desktop, network, multi-function printers
* Knowledge of Wired and Wireless Networking (LAN, WAN, Wi-Fi).
* Hardware and Software installation and up gradation
* Configuring and Troubleshooting Outlook and Outlook Express.

# Technical Skills Summary:

* Knowledge of Windows Operating Systems like Windows XP/Vista/07/08/10, Windows Server 2008.
* Assembling, installation and maintenance.
* Knowledge of IOS, Blackberry and other smart phones.
* Configuring of MS Outlook/Outlook Express & Trouble shooting the same.
* Knowledge of, MS office applications, Adobe, Quick Heal Antivirus, Adobe Product.
* Computer Card level and Chip Level Repairing.
* Computer Smps repairing
* Laptop/Computer Display repairing.
* Hard disk Reparing
* Data backup and Recovering

**Personal Details…**

Father Name : Anant Babaji Tawade

Date of Birth : 01 July 1989

Marital Status : Single.

Language Known : English, Marathi and Hindi.

Address : Room No- 1614, Wing A, shivshakti building

Evershine Nagar, Malad(w), Mumbai 400064.

I hereby declare that the information furnished above is correct to the best of my

Knowledge and belief.

**Thank you and Regards,**

**Place:**

**Date: (Tawade Ajit Anant)**