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**C. Sathish**

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**SYSTEMS ADMINISTRATOR – NETWORK SECURITY**

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| **Professional Profile** |
| * **Extensive experience in Windows Installation, administration of System and windows server related issues in various environments.** * **Supported all remote offices and home-based users using Microsoft teams and Team viewer.** * **Thorough knowledge of Windows 10, 8, 7, XP; Windows Server 2016, 2012, 2008R2, 2003.** * **Windows server Active Directory Services, DNS.** * **Utilized Installing package software for application deployment.** * **Extensive documentation experience** |
| |  |  | | --- | --- | | **Microsoft Servers** | Windows Server 2016,2012, 2008 R2, 2003. | | **Operating Systems** | Windows 10, 8,7, Vista, XP, Ubuntu ,12.04,14.04 LTS, Centos 6. | | **Software** | MS Office Products**:** Exchange 2010, Email (Microsoft Outlook, Outlook Express, Thunderbird and Office 365) | | **Hardware** | IBM Servers, Dell PowerEdge R320, HP ProLiant DL 380 | | **Networking** | Routers, Switches, Modems, Hubs and Bridges. | | **Firewall** | FortiGate 240D, 200B, 90D, 100D, CR50ia, Sophos XG230 |   **Professional Accomplishments**   * **MCTS** Windows Server 2008 Active Directory Configuration. * **MCTS** Windows Server 2008 Microsoft Network Infrastructure. * **Microsoft 365 Administrator (70-346) –** Udmey Certificate of Completion.   **Education:**   * Bachelor of Computer Applications, Madras University, Chennai, Year of Passing 2007. * HSC from Pachiyaapa Higher secondary school, completed on March 2002 * S.S.L.C from P.T.L.EE CN high school, completed on March 2000. |

**Professional Experience**

**TAV Tepe Akfen Investment Construction and Operations, Dubai (Sep 2016 to May 2020)**

**IT SUPPORT SPECIALIST**

* Responsible for the configuration, deployment, administration, monitoring, analysis, and support of application services and systems.
* Maintaining and support SOPHOS XG320.
* Maintaining EGNYTE Cloud files server.
* Maintaining ACONEX software.
* Maintain and support PRIMAVERA software.
* Maintain and support RING CENTRAL Telephone system.
* Maintaining and support End user Problems.
* Maintaining CCTV and Attendance software system.
* Maintaining and support HYPER -V Manager.

* Maintaining Cyberoam 50ia firewall.
* Creating User Account, Password reset and elevating right to all users with Active directory.
* Maintained File Server and Group policy.
* Install or assists in installation of hardware and peripheral component.
* Installation of PKI encryption and antivirus software on all systems.
* Working on troubleshooting of complex LAN/WAN infrastructure.
* Implement small office network with phone exchange.
* Experience in installing and configuring of VMware esxi 5.5.
* Supporting end users in problems with using desktop applications are
* M-files client, Logo, Outlook exchange cache mode.

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| **Name** | **Post Held** | **Company** | **Contact details** |
| Mr.Rajesh Rairamangalath Subramaniam | Reporting Manager | TAV Construction | **+**971 557800740  rajesh.rs@tavc.com.tr |

**India property Online Pvt Ltd, Chennai (**Apr 2014 to Feb 2016**)**

**SYSTEM ADMINISTRATOR**

* Responsible for all Servers, System and Switches related issues in Data Center.
* Implemented security policy and virus protection in Firewall Fortinet 200B and 240D.
* Configuration of firewall Rules, Web Filter setting, Application Filters, Network Gateway, DHCP, VPN IPSec Tunneling, Creating Users, resetting the net ID password, creating SSL VPN ID for Remote Users
* Experience in configuring Network monitoring tool like PRTG and MRTG.
* Configuration of firewall Rules, UTM Categories, Inbound/Outbound Policy, **VPN IPSec Tunneling**, SSL VPN Creating Users in **FortiGate 240D, 200B, 90D, 100D**
* Maintained and support ILL, PRI, Matrix PBX, CCTV and Bio Metric.
* Maintained and support Google integrates Gmail accounts.
* Server management tool like HP’s ILO and DELL IDRAC
* Prepared and maintained documentation of technologies, standards and procedures.

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| **Name** | **Post Held** | **Company** | **Contact details** |
| Mr. Ramalingam | IT Manager | India Property.com | **+**91 9940047345 |

**Zenith computer ltd, Chennai (Sep 2009 to March 2014)**

**CUSTOMER SUPPORT ENGINEER**

* Zenith Server, Desktop & Laptop Installation, Maintenance and troubleshooting of hardware and Software in various clients.
* Troubleshooting and repair of computer hardware, peripheral devices and Software problems.
* Implementing and scheduling backups using ntbackup.
* Installation & configuration of Network Printers.
* Installing and Configuring MS Outlook/Lotus with POP3 and Exchange to the end user and troubleshooting.
* Taking backup of Mail PST for every week.
* Installation and configuration of Modem and setting up Internet connections.
* Maintaining website and updates
* Creating and managing shared folders to the users.
* Performed routine system management tasks, operating system upgrades and tests.
* Maintaining the Network with Routers and Switches.
* Implementing and Maintaining the interoffice network connectivity.
* Maintaining of Domain Admin & Security.
* Administration and installations of Microsoft Products and Performance Tuning, Backup & Recovery.
* Configuring, Administering ADS, DHCP, DNS server and taking regular back up of it.
* Performed Laptop application installation and configuration.
* Supported end users in problems with using desktop applications.

**Key Clients Handled**

* Call Management, Backup Management, Virus Updates & Virus Problem.
* Taking care of Escalated Call and 24/7 Support Call. Taking care of Bluedart, SBI, SBH, STAR- Group, Indian Bank and TATA-Group Companies.

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| Name | Post Held | Company | Contact details |
| Mr. Shanmugam | IT Manager | Zenith | +91 9112746300 |

**Spice Net Ltd (Bharath IT), Chennai (June 2008 to Aug 2009)**

**SERVICE ENGINEER**

* Worked as Resident Engineer for **Indian Bank** Head office chennai for the following key activities,
* Installing and maintaining windows 98, 2000, XP and server 2003.
* Handled more than 500 Desktops and 50 laptops in Indian bank Head office
* And provide application level support and core banking solution.
* Troubleshooting of network problem, server issues and client Co-Ordination.
* Outlook configuration in windows operating system.
* Extensive knowledge of printer/ scanners and imaging devices installation and configuration from Entry-level to Higher –End.

**Strength**

* Asset Management
* Remote Desktop Control and Support
* Software Distribution
* Client Application Environment Support
* Migration Services
* Vendor Management

**PERSONAL PARTICULARS**

* Father’s Name : Chandran. G
* Date of Birth : 28 May 1985
* Nationality : Indian
* Languages known : English, Tamil.
* Permanent Address : 88/60, Swami St., Choolai, Chennai-600112, TN. India
* India Cell No : +91 9941136699

**Declaration:**

I hereby declare that all the statements furnished above are true and correct to the best of my knowledge and belief.

Date: **yours sincerely**

Place: **(SATHISH .C)**