|  |  |
| --- | --- |
| Sarban Kumar | Grade: Infrastructure Specialist  Sarban is Proposed as the Infrastructure Specialist on the FMS project. |
| Professional and Academic Background  Sarban has over 9 years’ experience in systems administration and networked environments on servers. He has supported Linux & Solaris over the last 24 months  He has significant experience Leading technical teams, and working on L3 and engaging in build and migration activity with Architectural teams.  He has worked in a range of industries including Finance, Retail, Metals and Mining sectors. Sarban has deep experience working on converged technologies. He has also engaged in cloud computing and IaaS, PaaS and SaaS. He has developed skills in disaster recovery environment set up.  Sarban holds an ITIL v3 foundation and RHCE Administration Certified. He is an effective communicator with exceptional relationship management skills. | Skills Relevant to the FMS Project   * Experienced in Solaris 9/10 * Significant experience in load balancing, proxy integration * Experienced in Server Performance Management and assessing resourcing based on application requirements * Experienced in Analysis of CPU & Virtual memory utilisation using various graphical tools and suggest the proper optimisation methodology * Skilled in storage on NetApp SAN/NAS environments * Experienced in server installations and further customisations * Skilled in preparing servers for Oracle Database hosting * Skilled in troubleshooting issues related to system performance and advising on appropriate corrective actions |
| Relevant Previous Project Experience  Accenture Services – U.S based Financial Client (September 2014 – Present)  Client – Global Payments  Sarban engaged as an Infrastructure Technical Specialist. He provided infrastructure support on environment for capacity and performance management. Some of his key responsibilities included:   * Providing Infrastructure support for monitoring setup of the system and optimising the alerting volume by enhancement plan * Developing the plan for Patching and Vulnerabilities cycle for whole environment of client. * Supporting client for various Application and tool implementation in their environment.   Accenture Services – SAP IO Hosting (July 2011 - August 2014)  Client - Metso  Sarban was engaged as an Infrastructure Technical Specialist. He provided infrastructure support on Flexpod technologies. Some of his key responsibilities included:   * Engaged in Infrastructure support during the mobilise and install phase * Developed migration build plans with various team members and client stakeholders * Developed environment readiness plan for the Application team coordination with various service supports for migration * From the Accenture Helsinki office, Sarban provided infrastructure support in SAP systems during migration   Some of the technical skills Sarban developed during this experience include:   * Monitoring setup of environment by BMC remedy tool * Prepared the setup to use the convergence technology functionalities for client environment for SAP boxes to be present by minimal downtime. * Server performance management and resource planning based on application requirement. * Analysis of system performance and based on that plan for improvement in system.   SPARX Company – Knowledge Management Practitioner (November 2010 – April 2011)  (Non-Accenture)  Sarban Engaged as a Knowledge Management Practitioner for a high performance online property predication system. This was based on RHEL 4.0 with different services such as NFS, MAIL and WEB.  XLRI – IT Operations Practitioner (April 2006 – July 2010)  (Non-Accenture)  Sarban was responsible for monitoring and supporting servers for various services including web and mail technologies. His team monitored and managed network issues 24/7. He dealt with various problems and managed team members at desktop level. He dealt with management for different types of solution in a multi-vendor environment. He administered training and support to end users for a range of applications and services. Some of his key responsibilities included:   * Maintaining the file and web server * Maintaining problems related to mail and internet services * Engaging in daily user support calls and rectifying issues * Managing the team for various different issue on network and Platform level * User management | |