** Deepak Patil**

MBA IT, B.Sc.

7977569536

patildeepakdilip@gmail.com

**ASPIRATIONS & BELIEFS**

* Proven 4 yr. + of experience with **System Administrator,** Working on client based operating system, and providing support in both Application and Production Environment.

**SUMMARY**

* Presently working with **Alchemy Tech solution Pvt. LTD**. as **Window Admin**
* An accomplished and fluent Communicator with Problem Solving, management & decision making skills, disciplined & motivated.

**Technical Expertise.**

The Following are the roles can perform

* Support and Responsible for overall Windows Server 2008 & 2012 and Data Centre.
* Implementation of changes on production servers in a Data Center environment.
* Build servers for production and test environments following strict build procedures
* Also working on giving access to users ID’s on folders in NAS drive on file server.
* Installation and deactivation of servers at client site requirement for official purpose.
* Responsible user account activity as follows

Create /delete /update /locks /unlock /reset.

* Conduct Scheduled Server Health Check on all production Server.
* Work on Vulnerability Gaps on Server & settle Server related alerts within SLA
* Provide Active Directory and DNS support based upon requests and issues.
* Configuring & Servers installation, Diagnostics, Configuration and documentation as well as Disk Quotas.
* Manage Media Movement for the scheduled backup and their documentation
* Work on BMC tool(Remedy 9.1)
* Resolving the problem/incident within the SLA time in a prompt and coordinated manner
* Documentation of all the hardware and software versions which are installed in client premises.
* Ensure 100% UP time of all the hardware, software and network of the company
* Doing inventory management of company's IT assets and time to time updating the same.
* Support as Secondary Network SPOC as Well.
* Doing Monthly Patching activity on servers at Client site as per IBM requirement.
* Coordinates with other teams for troubleshooting in production issues.
* Vendor co-ordination for hardware maintenance and hardware errors.
* Escalating IT issues to the manager where necessary.
* Good Experience in coordination with INFRA, NETWORK, INCIDANCE Team.

**DOMAIN EXPERIENCE**

**3) Experis IT Pvt Ltd.**

**Project name: Vodafone idea**

**Designation: Sr. Desktop Engineer.**

**2) CMS INFOSYSTEM PVT LTD.**

**Project Name: Royal Bank of Scotland. (Mumbai)**

**Designation: Senior System Engineer.**

**1) EMBEE Software Pvt Ltd.**

**Project name: Conjoin Solution**

**Designation: Technical support engineer.**

**EDUCATIONAL QUALIFICATION**

* **MBA IT** passed from KCTM Mumbai (2012, **A** Grade)
* **BSc.** passed from Mumbai University in (March- 2008, **A** Grade)
* **H.S.C.** passed from Maharashtra State Board in (March- 2005, **B+** Grade)
* **S.S.C.** passed from Maharashtra State Board in (March- 2003, **A** Grade)

**PERSONAL INFORMATION**

Gender : Male.

Language Known : English, Hindi, Marathi.

Hobbies : Cricket, photography, swimming.

Email ID : [patildeepakdilip@gmail.com](mailto:patildeepakdilip@gmail.com).

**DECLARATION:**

I hereby declare that the above written particulars are true to the best of my knowledge and belief.

Date:

**(Deepak Patil)**