## **r.deepak.gupta31@gmail.com**

**Mobile no: 9769556501**

**Deepak Gupta**

**CAREER OBJECTIVE**

Looking forward to exploring the career opportunities in a challenging environment at an established company where I can utilize my technical knowledge skilfully and efficiently to achieve organization goal through commitment, hard work, innovation and team work.

**Educational Qualification**

Graduation (BSC-IT) from Mumbai University (M.H) (2015)

12th passed from Maharashtra Board (M.H) (2012)

10th passed from S.S.C Board (M.H) (2010**)**

**PROFESSIONAL SKILLSET**

* Microsoft Windows 2003, 2008 and 2012 Server. (Installing, configuring).
* Microsoft Windows 2008 and 2012 Active Directory Services. (Installing, configuring).
* Creating & Managing Users & Groups and their Profiles.
* Creating & managing organization Units**.**
* Migrate the VM standard switch to distributed switch.
* Configuring the HA, FT and DRS.
* Configuration and troubleshooting of vMotion  & sVmotion, HA, DRS .
* Upgrading of vCenter to 6.x.

**ADDITIONAL QUALIFICATIONS**

* Hardware & Networking in IT Hub Computer Institute, Mumbai.
* CCNA in IT Hub Computer Institute, Mumbai.
* VMware Course from NTMS Institute, Dombivali.

**Work Experience**

Company : Working for Tech Mahindra on payroll of **R Labs**.

Client Site : Mahindra & Mahindra

Designation : Server Administrator

Department : IT Operations.

Duration : From 15/05/2018 to till date.

**PRIMARY DUTIES & AREA OF EXPOSURES / PROFICIENCY**

**Active Directory, Wintel and Systems Administration–**

* Implementation, administration, troubleshooting of Active Directory 2003, 2008 and 2012.
* Install patches & OS Updates.
* Supporting and maintaining servers(Windows Server 2008, 2008 R2, 2012 and2012 R2)
* AD user management, FSMO roles seizure and transfer.
* DNS, Replication, DHCP, Group Policy.
* Creating SFTP Users.
* Managing Quota & Password Reset of SFTP IDs.
* Working on PowerShell.
* Exporting User ID Logs file by PowerShell.
* User creation with Email ID and deletion, password reset.
* Groups Creation with restriction email sending access.
* Generic ID Creation.
* Generic IDs creation and modify as user requirement.
* Maintain all ID creation, DL creation and deletion or other modification records.
* User accounts enable and disable in AD.
* Managing ID Creation and ID Deletion Details in Excel on Daily Basis.
* Providing access to the user by CMD of Skype for Business.

**Exchange, Messaging, Office 365**

* Migration, administration and troubleshooting of Exchange 2010, 2013 and Office 365 /Azure AD Connect.
* Migrating the users on Cloud.
* Coordinating with Microsoft for resolution of issues.
* Email ID Creation and check automatic sync.
* Managing user mail box like external mail access, attachment size, increase mail box size.

**Virtualization**

* Installation and configuration of VMware ESXi 5.x and 6.x
* Performing tasks via vCenter server like adding resources to VM’s, vMotion, SvMotion, snapshots, cloning, templates, configuring alarms, datastore management, FT, controlling administrative rights.
* Create multiple VMware using power-shell
* Installation and configuration of virtual machines on Hyper-V 2012 R2.

**Work Experience**

Company : Working for Wipro InfoTech on payroll of **Impact InfoTech Pvt Ltd**.

Client Site : Kotak Mahindra Bank ltd.

Designation : Server Administrator

Department : IT Operations.

Duration : From 06/08/2017 to 14/05/2018.

**PRIMARY DUTIES & AREA OF EXPOSURES / PROFICIENCY**

* User creation with Email ID and deletion, password reset.
* Groups Creation with restriction email sending access.
* Generic ID Creation.
* Email ID Creation and check automatic sync.
* Generic IDs creation and modify as user requirement.
* Maintain all ID creation, DL creation and deletion or other modification records.
* Managing user mail box like external mail access, attachment size, increase mail box size.
* User account enable and disable in AD.
* Maintain Daily call report.
* Preparing of Daily Dashboard, Generating Daily Report of work.
* Managing ID Creation and ID Deletion Details in Excel on Daily Basis.
* Preparing of KPI Report on Weekly basis.

**Work Experience**

Company : Working for Wipro InfoTech on payroll of **Impact InfoTech Pvt Ltd**.

Client Site : Kotak Mahindra Bank ltd.

Designation : Desktop support Engineer and Asset Management

Department : IT Operations.

Duration : From 18/08/2016 to 05/08/2017

**PRIMARY DUTIES & AREA OF EXPOSURES / PROFICIENCY**

* Analysing, troubleshooting and resolving system hardware issues.
* Configuring, optimizing and monitoring server applications.
* Configuration and troubleshooting on Video and Audio calling tools like Microsoft Lync
* Addition and Deletion of users in Safe boot admin console
* Worked on antivirus applications like SSCM 2012, MacAfee
* Administrating Share folder and permissions.
* LAN/WAN troubleshooting.
* Administration of User Accounts and Security.
* Provide expertise as a technical escalation path for supported IT systems.
* Server builds in accordance with company specifications.
* Microsoft Office suite support.
* Utilizing the E-helpline ticket system.
* Monitoring System & server performance.
* McAfee Encryption tools support (Safe boot).
* Providing support for banking applications like safe net, E-mudra, Seibel and Finacle etc.
* Adding User, Removing User, Decrypting and Encrypting DATA
* Coordinating and guiding the Brach Manger about IT security policy, call logging tool and IT self- help tool etc. and SCCM Client Troubleshooting.

**Previous Work Experience**

Worked with Web Stone PVT ltd Technical Support Engineer (8 Months)

**PERSONAL INFORMATION**

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| Date of Birth | : | **15th July 1993.** |
| Father's Name | : | **Ramesh Gupta** |
| Languages known | : | **English, Hindi, Marathi.** |
| Address | : | A/16, Siddhi Vinayk Chawl, Sivesena Maidan,Kandivali,  Mumbai-67. |
| Hobbies | : | Reading Books, Surfing on Internet, Watching Cricket. |

**Declaration:**

I hereby declare that all the information provided above is true to the best of my knowledge and I take responsibility of any misrepresentation

**Date:**

**Place: Mumbai Deepak Gupta**