**CURRICULUM VITAE**

**NAKULKUMAR PRABHAKAR NHALDE**

AT.POST.NIMBHORATAL-AMALNER DIST-JALGAON MAHARASHTRA-425420

CONTACT: 7720923691. Email ID: [nhalde.nakul@yahoo.com](mailto:nhalde.nakul@yahoo.com)

**ADDITIONAL COURCES: CCNA AND MCITP.**



**PROFILE**:

* Desktop/Laptop on-site,telephonic support and Remote support.
* Provide investigation, diagnosis, resolution and recovery for hardware/software problems. When unable to resolve, escalate to second or third level in accordance with Help Desk escalation processes.
* Manage service requests, software installations, new computer setups, upgrades, etc.
* Support the following technologies: Microsoft Office 2007 products – Outlook, Word, Excel, Access, Internet Explorer, and Windows XP, desktops, laptops, printers, basic LAN /WAN connectivity,Remote support and others as assigned.
* Windows server2008 &2008 R2, 2012 R2 installation and configuration, active directory installation.
* Linux OS installation.
* To work independently and in a team environment.
* Wifi router configuration.
* Firewall (cyberoam) users create/delete and control management.



**PROFESSIONAL EXPERIENCE:**

**ALLIED DIGITAL SERVICES LTD. July 2018 to Present**

**Network Engineer**

Laptop/Desktop basic hardware issue resolved, system add/remove by domain, group policy update, require software’s maintain and Network issue resolved. OS xp update to win 7, 8,8.1,win 10 pro.

Remote through issue resolve client software maintain, printer tonner change and basic troubleshooting for printer issue. Lease lines disconnect mail through team helping and lease lines reconnect.

**SNS InfoTech Dec 2017 to 30 April 2018**

**Technical Support Engineer**

F-secure anti-virus installation, policy manager installation and configure customer issue resolve by Remote access and on site.

**PC DOCTOR (I) PVT LTD.**

**System Administrator 8 august 2016 to 30 April 2017**

Desktop/Laptop issue resolved, network issue troubleshoot, lease line complaint log issue resolve. Windows server 2008 R2 installation and configuration, tally server access by RDP all system. Firewall (cyberoam) config. and security provide internet access.

**CMS IT SERVICES PVT. LTD.**

**Service Engineer 22 Sept. 2014 to 12 July 2016**

Client Laptop/Desktop basic hardware issue resolved, system add/remove by domain, group policy update, client require software’s maintain and Network issue resolved.

OS Linux installation, Linux support application maintain and updation. Windows update Xp to win 7, vista, windows 8 & 8.1, windows10, server Raid configuration and windows server 2003&2008 installation, pos machine hardware maintain and software updation.

**NETSOFT CONSULTING SERVICES PVT.LTD.**

**Resident Engineer Feb. 2012 to May 2013**

Desktop troubleshooting, hardware issue solve, OS (install, repair), troubleshooting by (offline UPS, projector) &LAN cable issue resolve like (crimping, punching).



**EDUCATIONAL CREDENTIALS**

* **B.E.(COMPUTER)** completed in J.T.MAHAJAN COLLEGE OF ENGG. FAIZPUR under NORTH MAHARASHTRA UNIVERSITY, JALGAON with Final year **65.93%** passed **year 2011**.
* **H.S.C** passed with **47.16%** from pratap college Amalner under Nasik Board passing **year 2006**.
* **S.S.C.** passed with **69.86%** from Madyamik Vidyalaya Nimbhora under Nasik Board passing **year2004**.



**PERSONAL PROFILE:-**

**Name**  : Nakulkumar Prabhakar Nhalde

**Sex**  : Male

**Nationality** : Indian.

**Date of Birth** : 22 August 1988

**E-mail Address** : [nhalde.nakul@yahoo.com](mailto:nhalde.nakul@yahoo.com) , nakul.nhalde22@gmail.com

**Languages Known** : English, Hindi, and Marathi.

**Marital Status**: Married.

**Contact No** : 7720923691.



You’re faithfully,

Nakulkumar Prabhakar Nhalde