ASHISH AWASTHI

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Address: Sector K1-1390, Ashiyana, Kanpur Road, Luck now, India

**~ Seeking challenging Assignments in ~**

**IT Operations ~ Operations Management~ Project Execution & Delivery ~**

**PROFESSIONAL PROFILE**

* **B.Tech. (Information Technology) and MBA in Operation with 5 years of experience in Project Management, Operations Management, Networking, Troubleshooting and Software Development.**
* Team player with ability toanalysisthe problems quickly and implement the solutions.
* Gained exposure in merging end user needs to meet project deliverable.
* Excellent knowledge of troubleshooting hardware and peripherals; installation and updating of OS on Windows, and Microsoft applications, such as office suites, client emails and sever application.
* Strong ability to integrate old systems and databases with new software applications and advanced technology
* Good understanding software engineering tools and software development cycle
* Dedicated and hardworking professional with strong analytical, problem solving and organizational abilities and displayed proficiency at grasping new technical concepts quickly & utilizing the same in a productive manner

**CORE STRENGTHS**

**Functional Skill**

**Set**

- Operations Management

- Project Delivery - Project Execution

- Process Management

- Back Office Operations - Customer Service Management

- Networking - Troubleshooting

**Technical Skills**

Programming Languages : C, vb.net, Html

Software : MS Office, Netbook

Operating Systems : Windows (98, 2000, XP, 7).

**EMPLOYMENT HISTORY**

**Aug’17: Silver Touch Technology Limited as Senior Project Coordinator**

Key Result Area

* Perform all E-Hospital Project Task under Guideline of National Health Mission & Coordinate with their team.
* Responsible for delivering e-hospital Software Implementation to all the Gov. Hospitals and Medical Colleges.
* Responsible of e-hospital Training, Demonstration & data configuration of all the hospitals.
* Managing the manpower of different station so that it helps in going smooth e-hospital implementation & several other activities like passing the manpower Local conveyance, payment invoice of Hospitals and recruitment of operators for hospitals.
* Apart from e-hospital, responsible for giving technical support(Requirements , Enquiry ,Proposals,Scope of work,Billing etc) to government department for software development clients: FSDA, Home Department, Civil Aviation, Appointment Department ,U.P.Police.
* Involvement in Tendering Process,Pre Sales.

**Since Dec’13-July’17: Tata Consultancy Services Limited as Operation Executive**

**Key Result Areas**

* Assisting in conducting Online & Offline examinations including recruitments, banks, and promotional exams.
* Project Delivery of Clients like IBPS, LMRC, UPPCL, High court, Lekpal Etc.
* Managed and increased the effectiveness and efficiency of services.
* Ensured operations function to promote growth and meet objectives.
* Responsible for Smooth Conduction of Online Examination With The coordination Of the Staffs.

**Jun’12-Jul'13: I-Muni IT Solutions Pvt. Ltd. , Luck now as Software Developer**

**Key Result Areas**

* Looked after computer maintenance, troubleshooting and networking functions.
* Prepares and installs solutions by determining and designing system specifications, standards, and programming
* Accountable for developing flowcharts, layouts and documentation to identify requirements and solutions.
* Produced specifications and integrated components into a fully functional system.
* Engaged in:
  + Troubleshooting, debugging and upgrading existing systems.
  + Deploying programs and evaluating user feedback.
  + Documenting IT documents like requirements documents, functional specifications and technology solutions.

**EDUCATION & CREDENTIALS**

* **B.Tech. (Information Technology)** from Gurukul Institute of Engineering & Technology in 2012.
* **MBA (Operations)** From Shubh Bharti University in 2018.
* **12th** from Central Academy in 2008
* **10th** from Central Academy in 2006.

**Certifications**

* **CCNA and C Language from Aptech, Luck now in 2011**
* **Dot Net From Lal Bahadur Shashtri Institute in 2014**

**PROFESSIONAL ENHANCEMENTS**

**Aditya Birla GRASIM, Nagda Duration:4 Weeks**

**Jawaharlal Institute Duration:4 weeks**

**Lal BahadurShashtri, Luck now Duration:4 weeks**

**SEMINARS ATTENDED**

* **Seminar on Router**
* **Seminar on Honey Pot**

**ACADEMIC ACCOLADES**

* Bagged second price in Inter-college Volley Ball Competition.
* **Actively participated in:**
  + School Volley Ball Competition.
  + Singing Competition and Technical Events...
  + Various cultural and technical events. (Exhibition, Carom, Chess, Group Play etc.
* Acknowledged as a runner up of LAN gaming events in Rajasthan Technical University

**PERSONAL DETAILS**

Date of Birth 20thJuly, 1989

Languages Known English and Hindi