**Narender kumar sharma**

9610450274

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**Summary**

* 6 year’s of comprehensive experience inend-to-end IT Infrastructure and Network Administration (WAN & LAN), Hardware.
* A visionary technocrat with strong abilities in liaising with other functional heads for technology development to improve and execute plan, consistently tracking development against plan and seeking strategies for increasing efficiencies and enhancing the Return on investment (Technology Space)
* Responsible for plan / design / maintenance of Technology / Networking infrastructure.
* Extensive experience in managing & delivering projects, conducting business analysis to determine requirements and planning for network implementation at the enterprise scale

**Experience**

SeniorExecutive - IT01/06/2013 – Current

Dharampal Satyapal Limited –DS Group (Dairy Div.)Noida, IND

* Develop and administer disaster recovery plans.
* Install wide range of network equipment.
* Keep network infrastructure up-to-date and secured.
* Write and maintain network security policies and monitor compliance.
* Identify and recommend needed and optimal infrastructure improvements.
* Troubleshoot various network issues affect solutions and collaborate with staff and outside vendors to resolve complex problems.
* Analyzed software hardware and network systems for various transmission systems.
* Evaluated complex computer systems to assess vulnerability and risk.
* Worked with outside vendors and teams to develop voice and data wiring infrastructure.
* Maintained all network documentation for hardware configuration and licensing.
* Installation, Integration and maintenance of LAN and WAN setup.
* Troubleshoot technical problems- software/hardware
* Microsoft Outlook, Outlook Express configuration, backup, troubleshooting
* Configure and define parameters for installation or testing of local area network (LAN), wide area network (WAN), hubs, routers, switches, controllers, multiplexers, or related networking equipment.
* Windows installation, configuration, Technical troubleshooting, support of server Hardware, operating systems, Microsoft application software and peripherals
* Oversees Troubleshooting / System Backups / Archiving / Disaster recovery
* Assembling and disassembling the computer, cabling. Install and configure wireless networking equipment. Install or repair network cables. Maintain logs of network activity.
* Review security reports in respect of anti-virus, patches, firewalls and resolved them within agreed timeframe.
* Providing technical support/troubleshooting for day-to-day operation to users on LAN and standalones Machines via personally or Telephonic or remote desktop or vnc software or net meeting in the Windows Environment.

IT Support Engineer Oct/2012 – May/2013

**Wipro Infotech**Gurgaon

* Experience in installation of Windows, configuration, Technical troubleshooting, support of server Hardware, operating systems, Microsoft application software and peripherals, Windows.
* Oversees Troubleshooting / System Backups / Archiving / Disaster recovery
* OPERATING SYSTEM: Window XP, Vista, Win 7, MS DOS, 2000, 2003 & 2008 R2.  
  Hardware Skills: PC assembling, Formatting, Partition, drivers Installation, windows professional
* Assembling & Troubleshooting of PC's, Windows Update & antivirus, Installation & Troubleshooting of operating systems, Configuring MS Outlook & Outlook Express, backup and its troubleshooting, Configuration & management of DNS, DHCP & Active Directory Installation

**Highlights**

* Cisco routers and switches
* TCP/IP protocols
* Windows and Mac systems
* Creative problem solving
* Team work
* Strong planning skills
* Project management
* Mobile devices
* Wireless networking
* LAN and WAN
* Managing network asset inventory through the useful lifecycle of each asset
* Detecting, logging, categorizing and prioritizing incidents and providing initial Incident Support
* Designing and applying solutions/policies that would meet or exceed functional, operational, performance, analytical and security requirements while minimizing technical risks in implementation
* Recommending network infrastructure requirements and upgrading to ensure acceptable levels of Security, Disaster Management and Data Recovery plans
* Ensuring that the goals of the Incident Management process are achieved; restoring normal service as soon as possible based on customer perspective and within defined SLA

**Education**

Bachelor of Technology – Information Technology2012

RAJASTHAN TECHNICAL UNIVERSITY Jaipur, Rajasthan

**Personal Details**

Date of Birth: 17th Feb 1991

Languages Known: English and Hindi

Address: Coimbatore – 104, Shyam nagari, Rajawas, Jaipur, Rajasthan – 302013