DEEPAK MAGGO

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**CAREER OBJECTIVE**

To take a challenging post for understanding business change needs, to be a competent & motivated team member using the state of technology to enable the organization growth & improve performance.

**KEY SKILLS**

Functional Testing Web Services Testing Bugzilla

IT Software Project Management Application Maintenance Postgres SQL

Business Analysis System Design & Implementation Linux (Basic)

Software Development Life Cycle Bug Fixing/ Maintenance Product Support

Customer Relationship Management Team Management Selenium using Java (Basic)

**PROFESSIONAL SUMMARY**

* Having 7 years of professional experience in **Software Testing**, Business Analysis, Project Management and Implementation.
* Experience in **e-Governance** Projects and working with a Web based applications.
* Experience of working in a Governmental vertical.
* Familiar with **SDLC** (Software Development Life Cycle) like **Agile Model**, **Waterfall Model** and **V-Model**.
* Knowledge in **Agile Scrum Master**.
* Analyzed user requirements, performed impact analysis, and generated system requirements documents.
* Knowledge of **Functional Testing** & **UAT** (User Acceptance Testing).
* Strong leadership qualities through quick decision-making and change management, strong anarchically ability good project management skills and the ability to drive the project single handily.
* Knowledge in conducting **AS-IS, TO-BE Analysis, GAP & Impact analysis**.
* Collaborated with the project team in solution development and implementation; presented the business solution to the client.
* Analyzing existing customer satisfy action functionality requests for providing business-value based recommendations to Product Owners.
* Conducting requirements training sessions and developing best practices for product delivery.
* Created and reviewed functional test cases and audited the functionality on the quality of deliverables at intervals.
* Reporting, tracking and resolving any defects found during testing.
* Test and deploy the applications and patches at the client side.
* Coordinating for the preparation of manuals and training materials.

**PROFESSIONAL EXPERIENCE**

* Working as Sr. Test Engineer with Akal Systems from Oct’ 2018 to Present.
* Worked as Sr. Test Engineer with Velocis System Pvt. Ltd from July’ 2015 to Sep’ 2018
* Worked as Sr. Implementation Engineer with CyberQ Consulting Pvt Ltd from Sep’ 2012 to June’ 2015.
* Worked as a Junior Programmer in Higher Technology Trading Systems Pvt Ltd from Apr’ 2011 to Apr 2012.

**EDUCATIONAL QUALIFICATION**

* NIELIT “B” level (Formerly DOEACC) from Jagan Institute of Management Studies
* M.C.A (2009-2011) from Punjab Technical University with 72 %aggregate
* NIELIT “A” level (Formerly DOEACC) (Advanced Diploma in Computer Applications) from Mahan Institute of Technologies
* NIELIT “O” level (Formerly DOEACC) (Foundation course) from DICS
* B.Com (P) from Delhi University from 2005-2008 batch

**TECHNICAL SKILLS & CORE KNOWLEDGE**

* Testing : Functional Testing, Web-Services (Postman)
* Bug Reporting Tool : JIRA, Bugzilla
* Domain : e-governance, Finance
* Database : PostgresSQL

**PROJECT DETAILS**

**Project # 1**

**Project Name** : e-Office(Electronic File Management System)

**Client** : Central Govt. & State Govt. bodies

**Environment** : Windows

**Role** : Business Analysis, Project Coordinator, Implementation Consultant.

**Responsibilities**

* Responsible for Roll out of a Mission Mode Project in various Ministries/Departments under State Govt. / Central Govt.
* Having functional knowledge on the web based application.
* Writing of Use case stories and Preparation of Use Case Diagram.
* Understanding of departmental work flow preparation and finalization of EMD (Employee Master Details).
* Track/Execute various milestones (Installation/ Process Study/ Training/ UAT Completion/ Go Live) & provide weekly status reports to Core Project team (internal client process owners).
* Manages requirements analysis and facilitates meetings, which ensured Clients requirements are within scope and budget.
* Conducting Project progress demonstrations to clients at regular intervals of the Software Life cycle.
* Providing end-user Support/Training before Go-Live.
* Works closely with Developer and System Configuration Analyst to ensure leaves of absence system meet client’s requirements.
* Meeting with clients and check on the implementation and success of the recommended changes.
* Reviews test plans, documentation of user needs and business specifications and consults during planning and implementation of new systems
* Coordination of all implementation tasks as well as provides consultation to clients on system implementation.

**Project # 2**

**Project Name** : **SPARROW (**Smart Performance Appraisal Report Recording Online Window)

**Clients** : IAS, IPS, IRS, Various Govt. departments

**Environment** : Windows

**Role** : Business Analysis, Project Coordinator, Implementation Consultant.

**Project # 3**

**Project Name** : **PIMS (**Personnel Information Management System) and **eService** Book

**Clients** : Central Govt. & State Govt. bodies

**Environment** : Windows

**Role** : Business Analysis, Project Coordinator, Implementation Consultant.

**Project # 4**

**Project Name** : **e-Leave** (Leave Management System)

**Clients** : Central Govt. & State Govt. bodies

**Environment** : Windows

**Role** : Business Analysis, Project Coordinator, Implementation Consultant.

**ACTIVITIES AND REWARDS**

* Winner of the Inter College IT creative quiz 2010 at JIMS College
* Team member in school and college annual day function
* First Runners-up at Intra-college business quiz 2009 at JIMS College
* Second runners-up at Intra College IT creative quiz 2009 at JIMS College
* Participate at IT quiz held at BVICAM (Bharti Vidhyapeeth Institute of Computer And Management)
* Organizer for all the Technical Events at college