**LOKESH RAMESH SINGH.**

**Add:** building no-166, room no-5296, near ganesh temple, kannamwar nagar-1,

Vikhroli-East, Mumbai-400083

**Email ID** :-mailmelokesh.ls@gmail.com

**Mobile No** : - 9870808798

**Career Objective :**

Seeking an opportunity to work in Organisation to enhance my knowledge, skills and innovative in achieving the best in all that I do and use the same to contribute towards Organisation’s growth.

**Experience:**

* Worked at IMPACT INFOTECH PVT LTD as an TECHNICAL SUPPORT ENGINEER (2nd may 2017 to 30th sept 2017, for WIPRO’S projection the site of Steel Authority India Ltd. (SAIL)managing the whole West zone sites)
* Working at SUN SYSTEMS as DESKTOP ENGINEER for Office of the Principal Director, Commercial Audit and Additional Member, Audit Board - II, Mumbai, Indian Accounts and Audit Department ( from 1st JANNAURY 2018- Till the date)

**Job Roles:**

Hardware and software installation of windows XP, windows 7, windows 8 also involve maintenance of hardware and software and troubleshooting issue OS installation, installation of patches and Antivirus .Take care of users domain joining and take back up of user profile data and restore the same after OS re-installation. Configuring and troubleshooting outlook (express, 2003, 2007, 2010) and taking backup for the same.Creating and managing users using Active Directory server.Knowladge software installation in user’s laptop and keep the laptop up to date with all necessary software.Managed wireless connectivity for users by configuring the D-link wireless router.Checking internet security by using proxy server, remote support and applications functioning. Giving remote support to the user by using Tightvnc ,Team viewer , Ammy admin software.Helping user for installing Cisco VPN any connect software.

Arrange meeting for users in conference room with video conferencing.Handling printer related issue and troubleshoot common printer problem. Configuring tcp/ip based printer.Support Wipro’s online call-logging and co-ordinating with printer vendor and third party vendor in case ofissue require escalation and vendor need to be engaged.Co-ordinating with senior IT team for daily call reports and any escalation issue.

**Technical Skills:**

* Switch installation knowledge.
* Router configuration knowledge.
* Troubleshooting of networking equipment’s across multiple sites.
* Routing protocols understanding. (RIP,RIPV2,EGIRP,IGRP,OSPF)
* Knowledge of VLAN, STP, VTP, NAT.
* Understanding of OSI Layers, HSRP, VPN Tunelling.
* Lan crimping, connectivity testing, error detection.

**Computer Skills:**

* Basic Knowledge of Computer Hardware and Software.
* Basic knowledge of programming languages C, C++ , JAVA.

**Qualification:**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Degree** | **Institution/ Board** | | **Institution** | | **Percentage** | |
| Secondary School Certificate (SSC) | Maharashtra State Board | | Vikas High School | | 57.00% | |
| Diploma In Computer Technology | Maharashtra State Board | Terna polytechnic  Koparkhairane | |  | |

**Personal Information:-**

**Date of Birth** **:**  16th Sept 1995.

**Marital status** **:**   Single

**Languages known :**   English, Marathi, Hindi

**Nationality :**   Indian

**Gender  :** Male

**Hobbies** **:**  Playing Cricket, riding bike, interacting with people.

**DECLARATION:**

I hereby declare that the above mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above-mentioned particulars.

Date:

Place:

(Lokesh Ramesh Singh)