**Madhuri Sadhwani**

Data Ware Housing

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**Career Objective**

* 1 years of work experience in the Data Ware Housing.
* 1 years of work experience in the Share Point and Power BI administrations.
* Experience in production support and application support
* Experience in TWS Tivoli work schedule tool
* Experience in Incident management
* Good team player with strong interpersonal skills.

**Cognizant Technology:**

From: 26/11/2016

To: Till date

1. **Project: Konecranes**

**Technical Profile**

**Assignment: Konecranes**

|  |  |
| --- | --- |
| Duration | Aug 2017-Dec 2018 |
| Role | Operation Analyst |
| Database | Oracle, Sap BW |
| Data Stage | IBM InfoSphase9.1 |
| Responsibilities | Worked on production support project for a multinational logistic company to maintain daily business data and reports, successfully closed tickets and on time and met SLA. |
| Client | Konecranes |

**Professional Summary**

* Worked on Data ware housing in, for mapping worked as a data stage designer and for job logs worked as a data stage director.
* Transfer Process, in reporting tools Qlikview and Cognos.
* Extraction of data from SAP BW System
* Involved in Data Loading, Scheduling and Monitoring
* Involved in Production support activities like Process chain monitoring, Troubleshooting Job failures, preparing statistic reports etc.
* Dealing and resolving with high, low and medium priority tickets.
* Incident management for issues logged in by users.

**Responsibilities**:

* In Konecranes worked on data warehousing technology based on L3 support group.
* Manage the flow of day-to-day operations.
* Managed the data for reporting team (end user)
* Service request management on service now application for user
* Release and deployment management
* End user communication and support
* Application maintenance for data warehouse.
* Coordinate with Team Member

1. **Project: Teletech**

**Technical Profile**

**Assignment: Teletech (Telecommunication Company)**

|  |  |
| --- | --- |
| Duration | Feb 2019- Oct 2019 |
| Technology | SharePoint 2013 and PowerBI |
| Tools | SSMS, SQL Developer, PBIRS and SSRS, Service Now |
| Role | Operation Analyst |
| Client | Teletech (Ttec) |

**Professional Summary**

* Worked on SharePoint and Power BI tool for administration work.
* Transfer Process, in reports in PBIRS.
* Extraction data from multiple sources like SSMS and SSIS Switches.
* Involved in Data Loading, Scheduling and Monitoring
* Involved in Process chain monitoring, Troubleshooting Job failures, preparing statistic reports etc.
* Dealing and resolving with high, medium and low priority tickets
* Incident management for issues logged in by users.

**Responsibilities:**

* Deploying SSRS reports on SharePoint Environment.
* Troubleshooting various technical issues on SharePoint 2013 and PBIRS environment.
* Worked on SSIS packages for reloading the data from the switches to the database.
* Handling issues with SSRS report deployment and managing Subscription
* Worked on Power BI Report Server and its upgrade.
* Incident handling related to access issues, data issues.
* Handling client calls.
* Application maintenance for reports on HOP and Power BI.
* Service request management and incident on ASK now application for user.

1. **Project: Wellington**

**Technical Profile**

|  |  |
| --- | --- |
| **Assignment Wellington (Banking and finance)** | |
| Duration | Dec 2019- till now |  |
| Technology | TWS and PL SQL |  |
| Role | Support Analyst |  |
| Tool | SQL Developer, Service Now, TWS |  |
| Client | Wellington Management |  |

**Professional Summary**

* Working in IBM Tivoli workload Scheduler for monitoring the job and schedule.
* Involved in Data Loading, Scheduling and Monitoring
* Involved in Production support activities like Process chain monitoring, Troubleshooting Job failures, preparing statistic reports etc.
* Dealing and resolving with high, low and medium priority tickets.
* Incident management for issues logged in by users.

**Responsibilities:**

* Application Support.
* Monitor batch Scheduler and jobs.
* Service request management on service now application for user.
* Providing monitoring support on Tableau and TWS.
* Managing the client accounts via ALP tool.
* Providing support for managing the ER reports on daily basis.
* Knowledge of ITIL process.

**Academic Qualification:**

|  |  |  |  |
| --- | --- | --- | --- |
| Degree Name | University/Board | Percentage | Year of Passing |
| B.C.A. | Barkatullah University | 68% | 2016 |
| H.S.S.C | MP Board | 78% | 2013 |
| S.S.C | MP Board | 72% | 2011 |

**Other Personal Details:**

Name: Madhuri Sadhwani

DOB: 29 July 1994

Father’s Name: Late Mr. Boolchand Sadhwani

Mother’s Name: Smt. Radha Sadhwani

Languages Known: English, Hindi & Sindhi

Interest & Hobbies: Playing games, Water activities, Cooking &Experiment, learning new things, Listening Music.

**Declaration:**

I hereby declare that the information furnished above is true to the best of my knowledge.

Place: Pune

Date: Madhuri Sadhwani