### AKASH AGARWAL

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Job Objective

To perform well in a challenging environment that offers scope for personal and professional growth and in the process, contribute my best to the organization.

Work Experience

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| Working as a Senior Technical Engineer for Application Testing in Careray Digital Medical Technology from Feb 2021 to Present.  Working as a Technical support engineer for Application Testing in SGSS from Jan 2019 to Jan 2021.  Working as a Desktop cum Technical support engineer in IBM (for client Jet Airways) in Mumbai from March 2018 to Dec 2018.  Work as a Desktop cum Technical support engineer in Wipro Infotech in Mumbai from March 2016 to Feb 2018.  Work as an IT Administrator in SGSS, Moradabad from July 2014 to Feb 2016  Work as a Site Engineer for N.D. Railways, Bareilly from July 2013 to June 2014. |  |
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| Academic Credentials B.Tech with First class [66%] from UPTU in the year 2009-2013.  XII with [54%] [PCM] from CBSE.  X with First class [60%], from CBSE.  Responsibilities:   * Work with software developers and project support teams * Meet with system users to understand the scope of projects * Monitor applications and software systems * Carry out performance testing, functional testing * Run manual and automated tests * Test in different environments including web and mobile * Provide objective feedback to software development project teams * Testing of radiology IOT based APPs. * Strong knowledge of DROC, radiology based software. * Coordinate and execute preventative maintenance and remedial repairs on computers, laptops and peripherals. * Return defective equipment to maintenance inventory, document customer repairs, and maintain and restock parts inventory to maintain spare parts levels. * Monitor, operate, manage, troubleshoot, and restore service to terminal service clients, PCs, with authorized access to network. * Authored second-line support team manuals and maintained support standard operating procedures. * Troubleshooting of applications used in the organization and resolve the same with concern of relative team.   Technical Skills:   * Working Knowledge of making website and blogs. * Working Knowledge of Languages like C, C++. * Service Level Management * Quality Management * Maintenance and Repairs * System Security * Customer Service * Applications Support * Troubleshooting     Personal Qualities:   * Positive attitude towards work and great ability towards result oriented output. * Excellent Communication/inter personal skills to interact individuals at all levels.   Achievements: | |

* Participate in Table Tennis Championship during College days.
* Actively participate in all activities during College.

Relevant Software Skills / Languages:

C & C++

MS office (Excel, Word, PowerPoint), Windows, Jira tool

Personal Information:

Date of Birth : Oct 9 1990

Father’s Name : Mr. Ravikant Agarwal

Address : Aashiaana Homes Sector 70 Noida

Gender : Male

Languages : English, Hindi

Akash Agarwal