**MD ZAKAULLAH ANSARI**

H.N. 22, Patparganj Village,

Near Of Mayur Vihar ph-1. 110091.

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**Career Objective**

To obtain a challenging and responsible position in the organization and to serve it with my diligence honesty and delivering my best performance.

**Technical Qualification**

* Currently I am learning AWS from Sri Sathya Seva Samithi BHEL.
* Red Hat Certified System Engineer from Network Nuts Pvt Ltd, New Delhi
* MCSA Course from Aptron Solution Pvt Ltd,Noida in 2018
* Hardware & Networking Course from Evision Techno Serve Pvt. Ltd.
* Basic knowledge of computer

**Academic Qualification**

* MCA from IGNOU with 59% Marks in 2016.
* BCA from IGNOU with 58% marks in 2013.
* Polytechnic Diploma from Jamia Millia Islamia, New DelhiWith 76% Marks in 2015.
* 10+2 from Bihar Board with 65 % Marks in 2010.
* 10th from Bihar Board with 54% marks in 2008.

**Work Experience**

* Currently I am working as **Desktop Support Engineer L2** as a part of **HP** on the Payroll of **Eagle serivce Pvt.Ltd and** Client is Max Supper Specialist Hospital. from **14-Sept-2019 to till date**.
* I have worked as **Desktop Support Engineer L2** as a part of **IBM** on the Payroll of **IMSI India Pvt.Ltd and** Client is Max Supper Specialist Hospital. from **14-jan 2019 to 13-Sept-2019**.
* I have worked as Windows Administrator/Technical Helpdesk Engineer as a part of WIPRO InfoTech on the payroll of **RASPL (Renovision Automation Services Pvt. Ltd.)** from **26thJune 2016 to 20th Aug 2018.**

**Roll and Responsibility**

* Resolving client-side problems –Network connectivity problem Like, LAN tracing, wifi connectivity, RJ45 cable issues and D-Link wifi dongle Installation e.t.c.
* Managing all VIP users like: Doctor, Manager , supervisor e.t.c
* User creation, Deletion and Modification in AD
* As per requirement remove the system host name from the server
* Creating and managing the new organization and sub organizational Unit.
* Bind the IP address with MAC address.
* Reset the user AD ID password.
* TCP/IP network troubleshooting
* Check daily users Backup and daily backup on server side.
* Installation and configuration of VPN.
* Handle international VC for VIP users.
* Installation and troubleshooting of network and shared printers.
* Configure the office 365 mail on outlook 7, 10, 13 and 16.
* MS outlook backup, restore and troubleshooting.
* Disk Management, Partitions, Folder sharing, Access Permission.
* Installation and configuration of all application like, **HIS, CPRS** and **BCMA.**
* Knowledge and work close with service desk & ticketing software tools like **BMC Remedy** and **Sapphire.**
* Provide remote support to all users (remote access, Skype business, Team viewer and Any desk).
* Support for video and audio call connectivity.
* Handling Antivirus related issue such as virus issue, definition update, installation of antivirus etc.
* Coordinate and manage relationships with vendors that provide hardware, network and other support.
* Time to time log a call for servicing of printers and scanner.
* Logged the calls with vendors and coordination.
* Time to time update the asset Inventories

**Technical Skills**

**Knowledge of AWS**

AWS Services: IAM, EBS, EC2, VPC, Subnet, Gateway, Security Group, NACL(Network Control Access List).

**Redhat Linux Server and Windows Skills**

* Installation RHEL-7 & 8 in different modes.
* Create the file and folder and apply the permissions.
* Installation and up gradation of OS, Kernel and additional Packages using RPM and YUM
* User administration and password policy management.
* Reset the Administrator password
* configuring the different servers (FTP, WEB, NFS, SAMBA & Autofs).
* Monitoring server performance and application process.
* Creation of hard link and Soft link
* Configuration of swap.
* Installing any types of software & drivers
* Good knowledge of File System management and ACL and Backup Tools
* Troubleshooting Linux, User and Group management,
* Analyzing and Rectifying Login and Booting Issues.
* Create the LVM and Re-size the LVM.
* Configuring crontab and scheduling the jobs

**Windows Server Skills**

* Installing and Configuring Advanced Windows Server 2008 and 2012 Services.
* Creating user, group object and OU’s.
* Handling Active directory users and computers tools.
* Providing folder access and managing quota size.
* Implementing of DNS & DHCP.
* Working with Organizational unit and domain user account.
* Having knowledge of Group policy
* Able to work with share drives or folders and permissions
* Installation & upgrading the operating system
* Handling Print Server, File Server, WDS, WSUS, DHCP.

**Hobbies**

Playing Cricket, Watching movies and Internet surfing.

**Personal Information**

Father’s Name : Md Noorullah Ansari.

Date of Birth : 18-03-1993

Nationality : Indian

Gender : Male

Languages Known : Hindi, English

**Date:** -

**Place:**-

(**MD** **ZAKAULLAH ANSARI)**