**Ritika Gandhe Joshi (7 Yr. Experience)**

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**Objective**

To strengthen my skills by keeping in pace with emerging technologies and by working in competitive work environment with committed and dedicated people.

**Summary**

* Expert Professional in Telecom & Banking domain with Strong analytical, Communication skills
* Experienced in Production support of Cash Management System (GCP 4.0)
* Experienced in Complete Suite of Amdocs Mediation Products
* Knowledge of Rating Processes, Rating Engine & Billing Engine.
* Knowledge & working of Big Data Hadoop Ecosystem, HDFS, Hive, Sqoop, Hue & Oozie.
* Expertise in phases of Software Development Life Cycle – Design, Development, Stabilization, User Acceptance Testing & Support, Production Deployment & Support.
* Delivered 5 days Training sessions of New Product ARCM to customer at Customer Site (Thailand) with receiving good feedback about it, August 2013.

**Technical**

**Product Suit** :GCP4.0**,** AEMV5.1, ARCM V8.2 & ASMM V7.5

**Programming Languages** : Java 1.5

**Scripting Languages** : UNIX Shell Scripting, Apache ANT, XSLT

**Web Technologies**  :JSP, Servlets

**Middleware** :Tibco, MQ

**Frameworks Overview** :Struts 1.1, Ibatis, Webwork Framework

**RDBMS**  : Oracle 11g,12c

**Application servers :** Weblogic 8.1,11, Websphere 6.5,8.1

**Tools** : SQL Developer, Filezilla, Putty, Jmeter, Eclipse,Remedy

**Certification** : SCJP 5.0 94% Sun Certified Java Programmer 2009

**Work Experience**

**Cognizant Technology Solutions (Payroll of Growel Softech Pune) May 18- Nov18**

**Project**  : Cash Management System (Kotak Mahindra Bank Mumbai) **May 18-Nov 18**

**Technologies**: Java Xwork, UNIX**,** TIBCO, SQL **Team Size:2**

**Description :** CMS application refers to cash management system that facilitate wholesale customers with functionalities like bulk IFT/NEFT/RTGS transactions and Cheque/DD requests. Customers can initiate transaction from their end or can even request bank to initiate the same on their behalf. The application has two modules: CASHWEB and CASHIN

**Contribution:**

* Involve in production support of this Application which includes Monitoring and solving Client queries
* Creating Dpatch for Transaction deletion or any other updation from backend.
* Involved in Ticket Assigning and Resolving Problem Tickets pertaining to User queries
* Attending Weekly call with Vendor for all the Issue Resolutions and Milestones.
* Involved in Deployment as per Release schedule using Websphere GUI

**Shiksha InfoTech, Pune (**[**www.shikshainfotech.com**](http://www.shikshainfotech.com)**) Nov 14-Nov 16**

**Project**  : TADDS (BT client) **Nov 14-Nov 16**

**Technologies**: Java, UNIX**,** MQ, JDBC, XSLT, JMS, JAVA-WS, JAXB. **Team Size:5**

**Description :** BT TADDS is Test and Diagnostics data source application which is developed in Java and is used by different components of Openreach for storage and retrieval of test results. TADDS will run a CRON job at a designated time daily that will extract all the test results received and will generate a feed based on the data extracted and send it to the component of Openreach.

**Contribution:**

* Developing java modules as per the design through subsequent releases
* Involved in writing shell scripts to produce day to day status reports
* Created XSLTs for transformation of XML to display data on GUI.
* Created CRON job to run script for feed generation and send it to specific component.
* Created Design flow in Oracle BPA.
* Performance monitoring using Apache JMeter.
* Import/Export RDBMS to HDFS using Sqoop and workflow management using Oozie.

**Amdocs DVCI, Pune (**[**www.amdocs.com**](http://www.amdocs.com)**) Jan 10-Sep 14**

**Project 1** **: Everything everywhere (UK client) Team Size: 3; Feb 14-Sept 14**

**Environment** : ASMM 8.2, Java, Putty, Toad for Oracle 9.7, UNIX, HP Quality Center 9.0.

**Description :** The project is being developed to implement CR which will introduce new downstream system to an existing line of business on the top of ASMM v8.2.

**Project 2** **: True Move (the #3 operator in Thailand) Team Size: 3; Feb 13-Feb 14**

**Environment** : ASMM7.5, AEM5.1, ARCM8.2, Java, Putty, Toad for Oracle9.7, UNIX, HP QualityCenter 9.0

**Description :** The project is being developed to introduce new Amdocs Product ARCM implementation with an ASMM v8.2 and upgrade the existing AEM system with ASMM v7.5.

**Contribution:**

: Handled complete Installation Process and Support for AEM/ARCM.

: Involved in DCUT activities which has all SDLC cycles for AEM

: Interacting with client to understand the user issues at customer site.

: Was the only representative from Amdocs at customer site (Thailand) for support of ARCM UAT and AEM Production support. Represented Amdocs in planning and execution of Production Deployment.

**Project 3 : UAXS (User Access Request) Team Size: 2; Aug 12-Feb 13**

**Environment** : Jsp, servlets, struts 1.1

**Description** : The User Access application allows users to request access or change user privileges for East applications. Once the request is submitted a system administrator validates and processes the request.

**Project 4 : MOG-SN (Mechanized order generator southern net) Team Size: 2; Jan10-Aug12**

**Environment** : Java Core, SQL, WebSphere application server, Rapid Application Developer (IDE), UNIX

**Description** : The SNET Mechanized Order Generator (MOG) will process electronic local service requests (LSRs), for the SNET region from CLEC’s. The MOG will receive, electronically, a message (string of data) from the LASR system consisting of the information required by the Ordering and Billing Forum (OBF), Local Services Ordering Guide (LSOG) and Local Service Order Requirements (LSOR). The information will be formatted according to Universal Service Order (USO) specifications and sent to SONAR to be added as a service order or as an update to an existing service order.

**Contribution** : Primarily involved in analyzing, designing, coding and testing of core java modules.

: Offsite Support - Provided production and Post production support for all issues in our product.

: Involved in production Deployment using WebSphere application server.

**Qualification:**

* B.E. (Computer Science & Engineering) from Rajiv Gandhi Technical University, Indore in 2008 with 67.72%
* 12th from Bal Niketan H. S. School, Indore (M.P) in 2004 with 72.6%
* 10th from Bal Niketan H. S. School, Indore (M.P) in 2002 with 78.0%

**Employment Gap**

* Nov 2016-May 2018 (Maternity Break)
* Nov 2018-Present (Break due to Relocation)