ABHISHEK PATEL

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CAREER OBJECTIVE

Looking for a challenging career which demands the best of my professional ability in terms of

Technical as well as analytical skills.

PROFESSIONAL SUMMURY

* Total 6 years 5-months Industrial experience of Wipro Ltd.
* Certified with **PD1 Salesforce certification**.
* I have Experience of **Salesforce**,Admin,LWC,AURA component OOPS, core java, Struts2, servlet, Hibernate
* Working experience with Client Support & Maintenance and Migration team.
* Qualitative experience in analysis, testing &requirement gathering.
* Versatile team player and individual contributor with strong analytical and problem

Solving skill.

TECHNICAL SKILLS

**Programming Languages**:

* **Salesforce**,**Admin**,**Apex**,**Lightning**, **Visualforce**, **Triggers**, **HTML**, **CSS**, **Java** **Script**.
* Core Java, J2EE (Struts2 and Servlet).
* **Database**: MYSQL and SQL Server.
* **Concepts:**  DBMS and Data Structure.
* **Operating system**: Windows.
* **Java Application support and maintenance**.

EDUCATIONAL QUALIFICATION

* **Post-Graduation in MCA (2012-2015)** from Shri Ram Institute of Technology, Jabalpur (M.P.) Completed with **7.33 CGPA**.
* **Graduation in** Bachelor of Science in Information Technology **(2008-2012)** from academy of Computer Science & Technology, Jabalpur Completed with **60.96%.**
* **H.S.C.** from M.P. Board (**2008**) Completed with **54.88%.** Appeared for this examination from Saraswati Higher Secondary School, Shahpura (Bhitoni, M.P.)
* **S.S.C.** from M.P. Board (**2006**) Completed with **61.8%.** Appeared for this examination from Saraswati Higher Secondary School, Shahpura (Bhitoni, M.P.

**ROLE & RESPONSEBILITY**

* Monitor data processing and Production Support and maintenance and quality assurance and partial development activities.
* Complete root cause analysis of defects.
* Troubleshooting and resolving application issues escalated from end users.
* Conducted user regression and other tests on products and components.
* Analyzing work requests from offshore site.
* Involved in Integration testing, UAT Testing, capturing, reviewing and analyzing test results. R.aising the defects, tracking for its closure and preparation o f defect report
* Part of the Testing & maintenance andk Migration development team.
* Have an experience of partial Migration development process.
* Analyzing and understanding the Business ~~Requirement~~ provided by the client for the project and preparing test scenarios for the same

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**WORK EXPERIENCE**

|  |  |
| --- | --- |
| **Current Company** | Wipro Ltd. |
| **Total Experience** | 30th March 2015- till now |
| **Role** | L2-Java Project Engineer (Support & maintenance) |
| **Designation** | Project Engineer |

**CURRENT PROJECT:**

**Title:** **Express Cargo Clearance System**

Title : Configuration, Tracking Information, Impact

Client : Express Industry Council of India (EICI)

Roles : Salesforce Developer & Admin.

Responsibilities: Created various **Lightning Web Components** for customers to show them the betteor visibility of various fields from various objects and displayed them in the detail layout page of the object.

Implemented controller class to display product images on Lightning pages from SObject attachment.

Developed **Workflow rules, Workflow Approvals**, **Email alerts and field updates for**

**Business process.**

Done i**ntegration** through REST API.

Developed Custom Objects, **Custom Reports** to dump the data on EICI and Track their statistics.3o

Good understanding of **Governor limits** and implemented code based on understanding

Limitations.

Used Data loader interface to create jobs to load data from files in a folder to the objects

in Salesforce.

**Description**: Express Industry Council of India (EICI) represents a cross section of members drawn from international & domestic express companies. The Indian Express Industry is valued at Rs. 10,000 crores and is growing at around 25% annually. EICI members contribute to 80% of the industry's turnover. . is a key driver of policies impacting the express industry and aims to create a favorable environment by promoting the common interest of its members.

EICI manages the Common User Express Terminals at the Mumbai, Delhi and Bangalore Airports and is also working jointly with the Indian Customs in developing a state-of-the-art Electronic Express Clearance System which will increase India's global competitiveness

**National Plastic Factory (Oman) Sept 2017 toc.,7i2 April 2019**

**Title** : Custom Clearance, Import & Export

**Client** : National Plastic Factory (Oman)

**Roles** : Salesforce Developer & Admin.

**Responsibilities**: Created various Lightning Components for customers to show them the better visibility of various fields from various objects and displayed them in the detail layout page of the object.

Developed Apex Classes, Controller Classes (Custom and Extension) and Apex Triggers

For various functional needs in the application.

Implemented custom validation rules, custom formulas, Email Templates, Assignment

Rules and Auto-Responses for Cases and Leads.

Written SOQL, SOSL queries with consideration to Governor Limits for the data

Manipulation needs of the application using platform database objects in Apex Classes

And Apex Triggers.

Good understanding of Governor limits and implemented code based on understanding

Limitations.

**Description**: A member of Al Hosni Group, National Plastic Factory has developed Industrial and Plastic Packaging solutions to various industries with a high priority on quality and dependability.  
National Plastic Factory is constantly updating its products and services with better technology, experience and quality to meet the ever growing and innovative plastic packaging market requirements of the markets in the Sultanate of Oman, GCC countries as well as Middle East and African countries.

**Savvion ProFlow**

**PREVIOUS PROJECT**

**Title** : Savvion ProFlow

**Team size :** More than 20

**Technology:** JAVA- J2EE

**Description:** Savvion invoice processing tool. Its leading global provider of automated business process manages solution. Purpose:

Savvion is a comprehensive business process management platform that enables companies quickly transform their

Business process info flexible for manageable, web application.

**Scope**: the scope of the Savvion has installed executable business process that automates a business process flow so the project is dedicated to operation support for various processes.

MCA - PROJECTS

Major Project:

* Title: (MCA) Automated Travel Agency
* Technology Used: java (my eclipse ())
* Team size: 2
* Description: ABC Travels Ltd. provides vehicle booking facilities to users (Customers) across many cities.
* Purpose: ABC Travels Ltd. plans to develop "Automation of Travel Agency" - standalone/web application, where users (Customers) can reserve vehicles and manage their reservations.
* Scope: The scope of the Automation of Travel Agency (ATA) will be to provide the functionality as described below. The system will be developed on a Windows operating system using Java/J2EE.

Minor Project:

* Title: (MCA) Mp3 Splitter
* Technology Used: java (net beans IDE version 7.3.1)
* Team size: 2
* Description: MP3 Splitter and Joiner is a powerful tool by which the user can cut/trim and join the songs or the audio files as per the requirement .The user needs to register first by giving a unique username and password and select the audio files by selecting joiner or splitter and if all goes good and correct then the user will get a positive result and the files after the process.

BSc.IT- PROJECT

* Major project (Bsc.it)
* Hospital Management System
* Duration                      :         6 month
* Role                             :         Developer
* Technologies used:         Struts, My SQL
* Description               :        Proposed system is web based application mainly used to automate all the transactions in the hospital from patient registration to patient discharge. This system keeps the details of all the entities which are in and out of the hospital like stock details, purchase details, bills, patient details, vendor details, details about department.

PERSONAL INFORMATION

Date of Birth : 24 Sep. 1990

Father’s Name : Mr. Sushil Patel

Gender : Male

Languages Known : English, Hindi

Nationality : Indian

Place-Mumbai Abhishek Patel