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|  | PALKA GARG  DATA ANALYST (6.1 Years of experience) | | |  |
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| Contact **Address**  A1505 Angel Mercury, Ahinsa Khand 2, Indirapuram, Ghaziabad 201014  **Phone**  +91 8126888772  +91 8882488978  **Email**  [Palkagarg21@gmail.com](mailto:Palkagarg21@gmail.com) | | Objective Data Analyst with 3 year of experience interpreting and analyzing data in order to drive successful business solutions. Proficient Knowledge in statistics, mathematics, and analytics. Good understanding of business operations and analytics tools for effective analysis of data. | | |
| Education  2012 – 2015: MCA from UPTU  2009 – 2012: BCA from CCSU  2008 – 2009: 12th from CBSE  2006 – 2007: 10th from CBSE | | Experience March 2021 – Present  HCL Technologies, Noida as Sr. Executive (Sr. Data Analyst).  March 2020 – March 2021  Sapphire International, Noida as a PRT (I.T.) Teacher.  March 2016 – August 2019  Goyal Brothers Prakashan, Noida as Software Engineer (Data Analytics Team).  April 2015 – February 2016  TechiesEra, Noida as Software Developer | | |
| Key Skills  * SQL * Tableau * Python * Advanced Excel * SSDT Tool * MIS * .Net * MVC * Angular JS * HTML * Data Analysis * Bootstrap * JQuery * C, C++ * Agile Methodology | | Projects **Title: PepsiCo**   * Developed and reporting of alerts program with Python, SQL and Excel, saving 90 hours approx. of monthly labor. * Identified bottlenecks in service delivery and negotiated SLAs to improve client's service delivery. * Automated processing of billions of rows of data from SQL to improve real-time reporting of product metrics, saving the company yearly in reduced downtime. * Worked with clients to understand business needs and translate those needs into actionable reports in Tableau, saving 16 hours of manual work each week. * Utilized MS SQL, Data Warehousing Programs, Tableau and Dashboard/ visualization toolset for Data Intelligence and Analysis.   **Title: CRM [Customer Relationship Management]**   * Optimized data collection procedures and generated reports on a weekly, monthly, and quarterly basis. * Used advanced MS Excel to create Pivot Tables and Pivot reporting, as well as use VLOOKUP function. * Worked with SQL Queries on various attribute Tables with entities related to customer requirements. * Developed database objects, including tables, views and materialized views using SQL. * Converted data into actionable insights by predicting and modeling future outcomes. * Evaluating complex data sets in order to identify, analyze and interpret trends and patterns.   **Title: OWNHIVE**   * Worked on MVC. * Specially designed for School Circle. * Design and develop the various user interfaces for the application. * Design/Modify the database schemas to work with the application in SQL. * Implement all modules from scratch. * Create stored procedures, Views, Triggers, Cursors & Functions using SQL. * Full description on: <http://www.ownhive.com>   **Title: SAGE**   * Worked on MVC. * Designed for Scholastic Assessment Test. * It is a scientifically designed as an Evaluation and Appraisal tool to test academic knowledge. * Export tables from SQL and analyze them via MS Excel. * Full description on: <http://sage.clixatech.com>   **Title: Project Management System**   * Worked with Three Tier Architecture using JSon. * Designing and developing the various user interfaces for the application. * Designing/Modifying the database schemas to work with the application. * Implementing all modules from scratch. * Create stored procedures, Views, Triggers, Cursors & Functions. * Preparing knowledge base documents (technical / non-technical) for new implementations and process | | |
|  | | Achievements  * Received awards for good customer service. * Lead Fundo Friday Event as a Stress buster session. * Received awards for various cultural and literary activities. * Awarded for highest marks in Informatics in class 12th. | | |