**Digvijay Singh**

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**OBJECTIVE**

To pursue a challenging career and be a part of progressive organization that gives a scope to enhance my knowledge and utilizing my skills towards the growth of the organization.

**EXPERIENCE**

**Prakhar Software Solutions Pvt Ltd.** New Delhi Sep 2019 -Present

***Client-Airport Authority of India***

***Project Associate***

* Managing All Airline Details that is operational in India, close co-ordination with Airline management and operation teams, providing detail about government scheme to Airline companies to change and update their routes and services accordingly.
* Project working on RCS UDAN (regional Connectivity Scheme), A Prestigious and Flagship Project of Indian government, working on high demanding and challenging environment, provide result on daily basis.
* Processing Invoicing of Airline companies whoever started their operations under RCS scheme, ensuring all data to be capture and analysed on time, removing all blockage department wise for smooth flow of running RCS flights.
* Arranging meetings with Airline company executives with government Directors and secretary’s department wise, explaining detail about project scheme and taking data of project progress from airline company side.
* Maintaining data of project progress, analysing in detail, ensuring the project progress by visiting on site, maintaining quality as per project requirement, reporting to Director about the project progress.

**Renault India** Gurugram, [Haryana] Sep 2016 -Jul 2019

***Application/Support Engineer***

* Monitoring multiple complex development projects having high customer expectations and demanding partners facilitating the completion of various agile tasks on assigned timeline.
* Routine monitoring of server data copied from one server to another server, Load testing, tracking the missing files which failed in application and not reached to server, fixing technical errors like data synch, loading and slowness issue.
* Sales Application Support, Sales planning support, Migration management of company issued data to government IT portal for clear visibility to all state level and centralized government.
* Assisting and supporting the Project Manager, Ensuring that relevant management information is captured and analysed.
* Assigning tasks, schedule Control, Working with the team to remove blockers, Track, analyse and communicate project risks and opportunities.
* Keeping in close contact with key project members, decision makers and forecasting and planning.
* Involved in Coordinating projects from inception to completion, Track and report project progress, Update documentation, Directing Quality Assurance.
* Quality analysis management and assurance of all Internal and External Business applications, engagement with third party developers to ensure that product meets the user requirements, usability and understandable to business users, providing end to end training to users and team, if required.
* Application Quality, Functional and Technical Analysis, User Acceptance (UAT), manual and Performance testing.
* Product quality analysis, bug tracking, forecasting impact of implementation of new changes in system, Continuous and consistently tracking of new implementation that meet user requirement, requirement gathering and ensuring new changes before end user testing.
* Application security management through global cloud front, providing restricted access of application to verified users, IP and Data security, Database management, IP restrictions from AWS.

**Nokia Solutions and Networks** Noida, [UP] May 2015 - August 2016

***Reporting Support Engineer***

* Application Manual, UAT, Data verification and report testing downloaded from application.
* Provide delivery support and expanded project visibility through pre-emptive gap analysis, consistent management of updates in NOKIA tools, and execution of change requests.
* Maintain accountability for successful delivery of market requests through tracking of supplier purchase order creations and timely customer and internal authorization of milestones.
* Perform daily analysis to determine inconsistencies between requests and existing milestone status.
* SAP BO platform 4.1/4.2, pulling raw report, and creating new report with specific data, loading data to server updating application.
* SAP BO Data Modelling, Data Extraction and technical solution.
* Manage communications with internal NSN project management team and corresponding Network Planning and Optimization resource pool manager.
* Proactively initiate and attend cross‐ training sessions to expand knowledge and understanding of project demands, process compliance, and execution of deliverables.
* Analyse influence of variances in project roll-out schedules and lead times.
* Supervised and Transition management of the successful global Telecom projects “US T-MOBILE”, “RSA Vodacom”,”UK EE SRAN”
* Project Management, Change Management of running projects tracking the progress of project through agile dashboard.

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| **EDUCATION** |  |
| **Uttar Pradesh Technical University** Lucknow, [UP] | May 2014 |
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**B. Tech.-Computer science and engineering**

**CERTIFICATIONS**

* Certified from IIT-K on Oracle 10g database development using SQL and PL/SQL.
* Certified from IIT-K on Linux System Administration and shell programing.
* Certified from HCL CDC on C and C++.

**TECHNICAL SKILLS**

* Good in using Excel/ Advance Excel/ Macros/ MS DB Access/VBA.
* Proficient in Microsoft Office including Excel/ Power Point Presentation*.*
* Well versed in Data engineering Excel/PMO Reporting Tools QLIK/ BI-WEBi/ SAP BO.
* Application Testing UAT/Functional, Technical/ Functional analysis
* Tools used Jira/ You Track/ Oracle Database/ AWS / SQL Developer.
* IP Security cloud management from AWS (Amazon Web Services).
* Business analysis, Data analysis, Quality analysis, IT application testing, Server Monitoring.
* Risk analysis tracking impact of change on business, backup and recovery plan.
* Good in handling NIC applications ensuring that uninterrupted flow of company specific data to NIC portal.

**PROFESSIONAL & KEY SKILLS**

* Discuss and present idea on software and IT tools.
* Analytical, Adaptable, Quick Learner, Flexible, Responsible and Efficient.
* Able to Build Relationships, Detail oriented, Ability to Work under Pressure.
* Written and Verbal Communication, Multi-tasking and Time Management.
* Transferable, Decision Making, Self-motivation, Conflict Resolution and Teamwork.