**RESUME**

**Mr. Tousif D. Halgale Mob**: 8668765040

**Software Test Engineer E-mail**: [tousifhalgale25@gmail.com](mailto:tousifhalgale25@gmail.com)

**Address**: Nirmal Residency, Back of cafe Nandini, Madhapur, Hyderabad -81

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| **Objective:** |

To excel as Tester in challenging environment and to be expertise in both aspects of technology and business in order to contribute efforts for meeting organizational goals.

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| **Professional Summary:** |

* Over 3 years and 10 months of Experience in Software testing in Health Care, Investment Banking (Capital Market) , CRM and Telecom (BSS) with expertise in Functional Testing.
* QA experience with focus on test web, Desktop, Database and API including Requirements gathering, project planning, scheduling, writing test plans, writing and executing test cases, defect tracking and reporting with JIRA and HPALM.
* Experience of working with various cross functional teams of Product, Development, QA and Release.
* Experienced in Coordinating QA activities of technical teams located in the USA.
* Working experience in Agile Methodology.
* Specialized in user requirement analysis, Identification of test scenarios, preparation and execution of test cases to verify application functionality against business requirements.
* Extensive experience in Functional, Integration, Regression, Retesting, Compatibility cross-browser and GUI testing.
* Experience in the Designing and Execution of the test cases along with preparing test Reports.
* Participated in Reviewing Test Cases to validate customer requirements.
* Experience in preparing Traceability Matrix to map Business requirements and test case.
* In-depth Knowledge of Software Development Life Cycle models (SDLC).
* Prepared weekly status Report and DSR Report.
* Involved in raising Bugs in JIRA and HPALM 12.53 as Defect Management Tool.
* Experience in executing SQL Query to perform Database testing.

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| **Professional Experience:** |

Working as a **Software Test Engineer** at **Optum Global Solutions Private Limited** from Aug.2021 to till date.

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| **Technical Skills:** |

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| **Tools:** | JIRA,Testrail,HP ALM 12.53,WinSCP, MS SQL Server,Salesforce |
| **Databases:** | SQL Server |
| **Languages Known:** | SQL |
| **Operating System:** | Windows 10 |
| **Manual Testing Skills :** | Test Case Design, Test Case Execution, Functional Testing, Sanity Testing, Database Testing, Regression Testing, Retesting, Defect Logging. |

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| **Academic Credentials:** |

* Completed **B.TECH** in **Entc Engineering** from Shivaji University, Kolhapur in 2015

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| **Professional Project Details :** |

**Project: 1**

**Project Name :** Rally Health.

**Domain** : Health Care.

**Client**  : Rally Health.

**Role** : Functional Testing, Database Testing.

**Tools Used :** JIRA, Testrail, Salesforce,WinSCP,Stream,Slack,

**Operating System:** Windows 10

**Database :** SQL

**Web-Browsers** : Internet Explorer, Microsoft Edge, Firefox, Google Chrome.

**Documentation Tools**: MS-Excel, MS-Word, and MS-Power Point, OneNote

**Project Details:**

Rally, a health and wellness portal that combines technology, gaming and social media, helps people find personalized ways to eat better, move more, become more informed and improve their health. The customized portal is designed to motivate and empower people to take ownership of their health. Rally believes in putting health care in the hands of individuals with a seamless experience, providing personalized, data-driven information and recommendations that can help improve outcomes and decrease costs for everyone. Rally’s Health Solutions help members set personalized daily goals, gives recommendations, and incentivizes progress with rewards. Rally’s Care Solutions make health benefits easy to understand and care easy to find on the computer or the Rally app. More than 20 million consumers currently have access to the Rally platform through payers such as UnitedHealth care, BlueCross BlueShield of South Carolina, and thousands of employer groups. Across offices in Washington, D.C., San Francisco, Chicago, Minneapolis, Denver, and Las Vegas, Rallyers have dedicated themselves to transforming the health care industry for the better—together

Roles and Responsibilities:

* Understanding the Requirements and Functional Specifications of the application.
* Requirement Analysis: Worked with Business partners, Gathering, Understanding, Analysing & Participating in Requirements Reviews Discussions. Create functional specifications for the business needs, prioritize the requirements.
* Defect Management &Tracking: Track QA progress against schedule, efforts. Ensure adherence to established Processes and methods. Tracking defects raised by QA team members and retesting. Creation of regression tests based on Critical Defects. Seamless communications to the management for Escalations, risks and issues.
* Documenting: Participated in software documentation process by writing all the Test planning activities to the Defect management to the Production release Versions. Review & verify processes have been followed prior to Production/Staging release. Reviews documentation authored by peers and makes recommendations for improvement.
* Prepare Test Scenarios and Execute Test Cases in Test Rail as per System Requirement Document.
* Handled project related activities in the absence of team lead and ensured that the project went successfully throughout the release with zero escalations from clients and stakeholders.
* Creating the Defects using JIRA.
* Interact with developers on Defect Status and Review of Defects in Daily Meetings.
* Test the application in different browsers like Firefox and Internet Explorer browsers.
* Creating the Test Data as per the requirements
* Co-ordinate with Onshore to ensure understands the requirements & follows up calls to get the resolution immediately.
* Actively participated in the team meetings and tracked the actions that are required to be taken for better functioning of the team
* Prepared Weekly & Monthly status reports, Team Utilization report, Governance and Post-mortem analysis report.
* Providing guidance to the team in preparing the Test Scenarios & Test Cases.
* Providing the updates to entire team by conducting Team meeting.
* Performed various Black Box Testing Techniques like BVA (Boundary value analysis) & EP (Equivalence partitioning)
* Extensively performed Manual Testing process to ensure quality of the software.
* preparing the reports in power BI for analysing the percentage of clients
* Supported and answered all the data queries raised by Developers and customers.

**Project: 2**

**Project Name :** Client Central Trading Booking.

**Domain** : Investment Banking.

**Client**  : Charles Schwab.

**Role** : Functional Testing, Database Testing.

**Project Details:** Client Central is the project that deals with communication with seller and Investor. The Charles Schwab Corporation is the American brokerage and banking company based in San Francisco, California. It was founded in 1971 by Charles R Schwab, as a traditional brick and mortar brokerage firm and Investment newsletter publisher. In 1973, the company changed its name from first Commander Corporation to Charles Schwab & Co., Inc. Charles Schwab operates in four main divisions: investing, wealth management, banking and trading. The company serves 10.755 million client brokerage accounts, with $3.362 trillion in assets (as of December 2017), from over 300 offices in the U.S. one office in Puerto Rico and one branch in London. Clients can also access services online and by telephone.

1. Brokerage
2. Account Creation
3. Maintenance
4. Reports
5. Inventory

**Responsibilities:**

* Follow agile scrum methodology as part of SDLC.
* Analyzed business requirements, system requirements and interacting with developers and QA team.
* Prepare Test Scenarios, design Test cases, and Review them.
* Interact with business analyst for requirement analysis.
* Participate in daily scrum, sprint planning, review, retrospective meetings as part of agile process.
* Perform Functional Testing, smoke testing, Retesting and Regression Testing.
* Generate Status reports and share with the management team in a timely manner.
* Involved in the Behavioral, Input Domain, Error Handling, Calculation, And Service Level Testing.
* Log the defect, monitor their status and track them to closure using in HPALM 12.53.
* Participate in client Interaction.

Environment: Manual Testing, MS Excel, HPALM, SQL Server 2008, Windows, Agile.

**Project: 3**

**Project Name :**  BT Billing System.

**Domain** : Billing (BSS),CRM

**Client**  : British Telecom, London.

**Role** : Functional Testing, Database Testing

**Project Details:** BTGroup plc. ([Trading as](https://en.wikipedia.org/wiki/Doing_business_as) BT and formerly British Telecom) British [multinational](https://en.wikipedia.org/wiki/Multinational_corporation) telecommunications [holding company](https://en.wikipedia.org/wiki/Holding_company) headquartered in London, United Kingdom. It has operations in around 180 countries and is the largest provider of [fixed-line](https://en.wikipedia.org/wiki/Landline), [broadband](https://en.wikipedia.org/wiki/Internet_access) and [mobile](https://en.wikipedia.org/wiki/Mobile_telephony) services in the UK, and also provides [subscription television](https://en.wikipedia.org/wiki/Pay_television) and [IT services](https://en.wikipedia.org/wiki/Information_technology).

**Responsibilities:**

* Analyzed requirements, functional specifications and requirement documents for manual testing.
* Understanding FSD and Create Test Cases from it and Execution of Test Cases.
* Reviewed and updated Requirements Traceability Matrices (RTM) that satisfy all required projects test conditions.
* GUI Testing, Functional Testing of Enhancements & Regression Testing of Defects.
* Cross Browser Testing between IE & Mozilla.
* Wrote SQL queries for database backend testing.
* Log the defect, monitor their status and track them to closure using in HPALM, JIRA tool.

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| **Personal Details :** |

**DOB:** 30 Mar 1991

**Gender:** Male

**Marital Status**: Unmarried

**Language known:** English, Hindi and Marathi.

**Permanent Address**: A/P Ichalkaranji, Tal. Hatkangale, Dist. Kolhapur 416115

**Declaration:**

I hear by declare that the data furnished above by me are true to the best of my knowledge.

**Date:**

**Place: Hyderabad**

**Mr. Tousif D.Halgale**