

VIKKIE HOANG

• Junior Product Designer •

CONTACT

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EDUCATION

2018-2019 • **UX Design (Certificate)**

Specialization: UI for UX Designers

CareerFoundry

2012-2014 • **Cognitive Science (BS)**

Emphasis: Human-Computer Interaction

University of California, San Diego

2009-2011 • **Liberal Arts (AA)**

Emphasis: Math, Science, Engineering

De Anza College

ABOUT ME

UX Designer skilled in project coordination and cross-functional collaboration throughout the product life-cycle. Instrumental in contributing innovative ideas to a user-centered team.

EXPERIENCE

UX Design Student - CareerFoundry

2018-2019

Areas of study included user research with interviews and user stories, building minimum viable products through process flows, wireframe/prototyping, and reiterating based on test results.

- Designed a fully working mobile game prototype starting from user research to user testing
- Created a responsive web app for fitness focusing on beginner-friendly UI design

Project Coordinator - Safariland Body Armor

2016-2018

Assisted in the development, coordination, and implementation of engineering projects. Brought projects through the development process by collaborating with different departments to ensure milestones were met on time.

- Brought 3-5 projects to completion on a monthly basis
- Successfully guided 20+ projects through end-to-end

Operations Coordinator - sure3 tek inc

2016

Oversaw the daily operations of a SaaS startup company by being the main point-of-contact and bringing solutions to Customer Service, IT, and Accounting teams' challenges.

- Created standard operating procedures and training documents for company use
- Held weekly meetings in an effort to promote cross-department collaboration

Compliance Coordinator - AMN Healthcare

2014-2016

Audited background checks to ensure legitimacy of license & certifications, employment, and medical documents for clinicians getting ready for assignments.

- Set up 20+ clinician profiles a week using various vendor management systems
- Promoted from Data-Imaging Specialist in 2015

SOFTWARE

Adobe XD

Sketch App

Photoshop

InVision

Illustrator

Omnigraffle

TECHNICAL

Graphic Design

Wireframing

User Interface Design

User Personas

Usability Testing

Prototyping