VIKKIE HOANG

• ux designer •

CONTACT

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ABOUT ME

UX Designer skilled in project coordination and cross-functional collaboration throughout the product lifecycle. Instrumental in contributing innovative ideas to a user-centered team.

EDUCATION

2018 - 2019 • UX Design (Certificate)
Specialization: UI for UX Designers
CareerFoundry

2012 - 2014 • Cognitive Science (Bachelor's)
Emphasis: Human-Computer Interaction
University of California, San Diego

2009 - 2011 • Liberal Arts (Associate's)
Emphasis: Math, Science, Engineering
De Anza College

EXPERIENCE

UX Design Student - *CareerFoundry*   **2018-2019**
Areas of study included user research with interviews and user stories, building minimum viable products through process flows, wireframe/prototyping, and reiterating based on test results.
  • Designed a fully working mobile game prototype starting from user research to user testing
  • Created a responsive web app for fitness focusing on beginner-friendly UI design

Project Coordinator - *Safariland Body Armor*   **2016-2018**
Assisted in the development, coordination, and implementation of new engineering projects. Brought projects through the development process by collaborating with different departments to ensure milestones were met on time.
  • Brought 3-5 projects to completion on a monthly basis
  • Successfully brought 20+ products through project life cycle

Operations Coordinator - *sure3 tek inc*   **2016**
Got the opportunity to be one of the first employees of a SaaS startup working towards bringing the company to self-sufficiency for a successful split-off from the parent company.
  • Created standard operating procedures and training documents for company use
  • Held weekly meetings in an effort to promote cross-department collaboration

Compliance Coordinator - *AMN Healthcare*   **2014-2016**
Audited criminal background checks, drug screens, and ensured legitimacy of license & certifications, employment, and medical documents for clinicians getting ready for assignments.
  • Set up 20+ clinician profiles a week using various vendor management systems
  • Promoted from Data-Imaging Specialist in 2015

SKILLS

Adobe XD	Sketch	Prott	Journey Mapping	User Personas
Photoshop	InVision	Balsamiq	Competitive Analysis	Wireframing
Marvel	Omnigraffle	A/B Testing	Usability Testing	Prototyping