#### Contact

+2348162486381 (Mobile) viknedus@yahoo.com

www.linkedin.com/in/victornwachukwu (LinkedIn) viknedus.com/ (Personal)

### Top Skills

Microsoft Office UIX WordPress

#### Languages

Igbo (Native or Bilingual)
English (Professional Working)

#### Certifications

CEH: Certified Ethical Hacker course from EC-Council

#### Honors-Awards

Deans List Award 2014
Deans List Award 2016

## Victor Nwachukwu

Information Technology Expert Lagos

## Summary

Work in an environment that challenges me to continue learning at the same time improve on projects I work on. Work in teams, create good relationship among team mates, as well as, crafting a work space with continual increase in opportunities for advancements and growth.

## Experience

House of Flourish Nig. Ltd. IT Manager May 2020 - January 2021 (9 months) Ibeju Lekki, Lagos, Nigeria

- 1. Manage day to day tech activities
- 2. Increased the work flow of my team to 30% in 3 months.
- 3. Introduced effective softwares for technical efficiency, reporting and swiftness.

Kontz Engineering Limited Information Technology Support Specialist January 2019 - April 2020 (1 year 4 months) Lagos, Nigeria

- 1. Provided IT assistance to staff and customers.
- 2. Conducted occasional Training to end-users and staff on hardware functionality and software programs.
- 3. Troubleshoot and resolved logged errors in a timely manner.
- 4. Monitored hardware, software, and system performance metrics on a daily basis to ensure smooth workflow.
- 5. Updated computer software as well as upgraded hardware and systems.
- 6. Maintained databases and ensured system security.
- 7. Documented processes and performed diagnostic tests.
- 8. Digital Marketing:
- a. Planned and executed all digital marketing, including SEO/SEM, marketing database, email, social media and display advertising campaigns.
- b. Designed, built and maintained company social media presence.

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- c. Brainstorm new and creative growth strategies.
- d. Collaborate with internal teams to create company website using WordPress.
- e. Collaborated with agencies and other vendor partners (i.e. Jumia).

#### **Freceipts**

Business Development Consultant

May 2018 - February 2020 (1 year 10 months)

Kuala Lumpur, Malaysia

# Tunas and Partners Consultancy Group IT Administrator

January 2017 - May 2018 (1 year 5 months)

Kuala Lumpur, Malaysia

- 1. Installed and configured company software and hardware (i.e. Company Website, emails, computers and mobile phones alike)
- 2. Managed network servers and technology tools (i.e. Company Website and email).
- 3. Set-up accounts and workstations.
- 4. Monitored performance and maintain systems according to industry requirements.
- 5. Troubleshoot issues and outages.
- 6. Ensured security through access controls, backups and firewalls.
- 7. Upgraded systems with new releases and models
- 8. Developed expertise to train staff on new technologies. Trained 11 staffs/recruits during my time in the organization.

#### **EC-Council**

Information Technology Executive

September 2016 - December 2016 (4 months)

606 Block G, Phileo Damansara 1 Jalan 16/11, Off Jalan Damansara 46350, Petaling

- 1. Cyber Security Consultant.
- 2. Business Analyst.
- 3. 2016 International ASEAN CISO Convention Team.
- 4. Internal Security Auditor:
- a. Inspected the company's current plan and make changes where necessary
- b. Created exams for IT personnel to evaluate company skill set for security
- c. Interviewed employees to assess current security procedures
- d. Documented current security procedures and distribute new policies to managers

- e. Assessed current risks and create steps to secure vulnerable systems
- f. Translated security audit results to company documentation
- g. Developed best practices for security procedure

Elshadai Refugee Learning Center, Klang. Volunteer Teacher June 2015 - January 2016 (8 months) Klang, Malaysia

- --> Teacher (Math and Computer Science).
- --> Guider. Helper. Leader.

\*Check "Volunteer" Section on LinkedIn\*

Focus Malaysia
Sales Associate
January 2015 - April 2015 (4 months)
Selangor, Malaysia

- -> Marketing Focus Products and Services in University classes and halls.
- -> Worked with a team of 2 and above.
- -> Sell Focus products.

## Education

**SEGi University** 

Information Technology [BSc. || Honors], Computer Software Engineering · (2012 - 2017)