

RUPSA CHOWDHURY

Experience

31ST July 2020 – 3rd April 2021
Customer Representative • CSA • Teleperformance

Roles and Responsibilities

- To handle customers with their queries and raise tickets accordingly.
- To take follow ups and close tickets by calling them.

14th July 2021 - 18th June 2022

Customer Representative • CSA • Globiva Services Pvt. Ltd

Roles and Responsibilities

• To solve customer issues over chat or call.

Education

University Of Kalyani, Nadia

• Bachelor in Arts from Kalyani Mahavidyalaya [2019-2022].

Kalyani Public School [Kolkata, West Bengal]

- XII Completed, under Central Board of Secondary Education [2019]
- X Completed, under Central Board of Secondary Education [2017]

Achievements

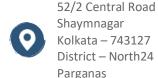
Employee of the month in Globiva Services Pvt. Ltd

Communication

Bengali – Read, Write, Speak English – Read, write, Speak Hindi – Read, Speak

Career Objective

I intend to establish myself with an organization through a long time commitment, contributing to the organization's growth and in turn ensuring personal growth within the organization.







Personal Information

Date of Birth- 30th March 2001 Gender- Female Nationality – Indian Religion- Buddhism DATE – KOLKATA

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