

# **Tuhina Das**

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Personal attributes: I am good at handling staffs and executing given tasks under specified deadlines. I am self-motivated, and a quick learner and am willing to learn and adapt to new challenges. I have communications and strong interpersonal skills, which provide me the ability to interact efficiently with corporate clients, managers, team members, etc. I have strong work ethics, and am team oriented, with strong analytical and leadership qualities.

Education: B.Com DU

Professional qualification: Computer Application from South Delhi polytechnic.

**Currently working with I-Energizer for the last 6 months in Health Insurance domain.**

- Insurance & Eligibility Verification
- Patient Services
- Payment Posting
- Follow up with Insurance for Claims denial.
- Physician Billing

**Experience: Worked with Pacific BPO from 5th August 2020 till 4<sup>th</sup> March 2021**

Worked on Insurance Verification

Outbound calls to follow up with the Insurance for eligibility benefits

Worked in E-care portals like Availity, Navinet, Onco for Florida Cancer specialist.

**Worked with EMDS Noida from 10th April 2019 till 28th May 2020**

Handled Insurance Verification

Handled incoming patient queries for payment related activities

**Past: Worked for 2 years with Excellence Claims Services**

Handled customers related to denials of claims for various insurance within USA.

**Personal Profile:**

Husband's name – Saurav Chakraborty

Sex – Female

Date of Birth – 25/06/1978

Marital Status – Married

Nationality – Indian

Dated : 15<sup>th</sup> November 2021

Place : Ghaziabad