

CURRICULUM VITAE

Telukunta Anoop

E-Mail: anoop.telukunta@gmail.com

Mobile: +91-8121144621

Professional Summary:

Dynamic & result oriented professional with rich cross-functional experience of over 4 years in Customer Service Operations and Service Excellence. Manage End to End Service Delivery and ensure world class service experience to the clients.

Professional Experience:

- Worked as Process Associate for Optum Global Solutions(UHG) from Aug 2015 to Aug 2018.
- Worked as Revenue Cycle Representative-AR for IKS from Dec 2019 to Sep 2020
- Working as Senior AR Caller for Cognizant from Oct 2020 to September 2021

Roles & Responsibilities:

- Major work on follow-up on Denials
- Calling insurance for the denials & taking necessary action on the claim.
- Checking the Insurance eligibility of the patient and validating.
- Maintaining Quality of work.
- Making Appeals to insurance if required.
- Posting the patient responsibility.

Achievements in OGS:

- Client Recognition/Appreciation awards
- Recognized for Spot Awards
- Recipient of Best performer awards, star performer awards & monthly awards on a regular basis
- Active participation in all span level activities (Bright Idea Drive)

Computer and Technical skills:

Computer Skills: Good knowledge of MS Word, MS Power Point, Excel.

Educational Background:

- B.COM from Osmania University (2012-15)
- Intermediate from Board of Intermediate (2010-12).
- S.S.C from The City High School (2010).

Personal Profile:

Name	: Telukunta Anoop
Father's Name	: Telukunta Ravinder Kumar
Date of Birth	: 25/08/1994
Languages Known	: English, Telugu, and Hindi
Nationality	: Indian

Declaration:

I hereby declare that the above information mentioned by me is correct to the best of my knowledge.

Place: Hyderabad

(Anoop)