

# CURRICULUM VITAE

## Jatin Kumar Gangal

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## Objective

By acquiring knowledge and expertise succeed in an environment of growth and excellence and earn job which provides me satisfaction and self-development and help me to achieve organizational goal.

## Education

IGNOU	2012-2015
Graduate Diploma in Mechanical Engineering	
Sarvodaya Vidyalaya, Anand Vihar, New Delhi	2011
Intermediate (C.B.S.E Board, New Delhi)	
Sarvodaya Vidyalaya, Anand Vihar, New Delhi	2009
Matriculation (C.B.S.E Board, New Delhi)	

## Experience

eMDs India Pvt. Ltd., Noida, India	From July 2019- till the date
R1 RCM Global Private Limited, Noida, India	From September 2017 to July 2019
Pacific BPO, Noida, India	From June 2016 to September 2017
Porteck India Infoservices Pvt. Ltd., Noida, India	From January 2016 to June 2016

## Job Role & Responsibilities

In trainer job roles trained new and existing people, provide floor support to team whenever required, buddy ups, applications assistance, technical assistance and support, work and inventory distribution, collating data, worked with inventory, RnD to ease out things and taskings etc.

Taking lead on some task/project assigned along with client calling and discussions. Handled small size team along with their queries and questions regarding their work assignments.

In quality job roles gave assistance to teammates for quality improvements, feedbacks on quality improvements (when needed) etc.

Insurance Calling, Denial Handling, Payment Collections, Rejections, Onshore team calling, handling client emails and escalations.

Worked among different Specialties: Anesthesia, Radiology- Physical Therapy, Chiropractic Internal medicines, Ambulatory Services, Facility Claims, Professional Claims

Worked on HCFA 1500, UB-04.

Well versed with most Healthcare terms like: RCM, Managed Care Plan, CPT, ICD, Types of denials and action required, Place of Services, Medicare, Medicaid and Commercial Carriers, Referral, Patient responsibility, Filing limits, Appeal limits, Capitation, Modifier, MSP etc.

Worked for all major clearing house: Emdeon, Avality and Navinet etc.

Worked for main Time Zones: EST, CST & PST.

## Achievements/Rewards & Recognition

- Employee of the Month for January, February & August 2018.  
*(For achieving production more than 100% and Quality Score 98% for referenced months).*
- Employee of the Quarter (January to March 2018)  
*(For achieving production more than 100% and Quality Score 98% for the Quarter).*
- Venus Award for March 2018.  
*(For extraordinary performance during the quarter).*

## Skills & Abilities

- Data Analysis
- Communication
- Decision Making
- Time Management
- Self-motivation
- Leadership
- Adaptability
- Teamwork
- Creativity

## Hobbies & Interest

- Experimenting with Word & Excel
- Movies & Games
- Web Browsing

## Personal Information

Father's Name	-	Mr. Mukesh Kumar Gangal
Date of Birth	-	13 <sup>th</sup> January 1994
Gender	-	Male

Marital Status	-	Bachelor
Nationality	-	Indian

*References are available on request.*

## Declaration

I hereby declare that all the information given above is true to the best of my knowledge.

**(Jatin Kumar Gangal)**

Date:

Place: