

G. Akhil Kumar
Mobile: 9700312040
Email: aakhilkumar6@gmail.com

Career Objective:

I am seeking for a position, where I can exhibit both my ability and caliber. With my experience in the field of education and perseverance if given an opportunity to perform, I will perform to the best of my ability and to put in my best.

Professional Experience:

- ❖ Worked with Optum Global Solutions (United Health Group). **Designation:** Appeals Analyst (From 24 October, 2018 to 01 April, 2020).
- ❖ Working with Legato Health Technologies. **Designation:** SME (Subject Matter Expert) (From 10 April, 2020 till Present).

Responsibilities:

- ❖ 1½ years of team SME (10 or more team members) handling experience.
- ❖ Measures target achieved, skills required and behavior at work.
- ❖ Claims Management – Responsible to determine the financial responsibility for the payment, to check whether the diagnosis and procedure codes are covered under the patient policy. Responsible to check the eligibility in order to pay or deny the claims submitted.
- ❖ Interaction with team members at regular intervals, share knowledge and information.
- ❖ Identify Training needs for team members to acquire/enhance the required skill sets.
- ❖ Conducting PKTs on monthly basis to overcome the knowledge gap among the team members.
- ❖ Required to work on reports generated in accordance with the established process/procedure.
- ❖ Maintain confidentiality and adhere to all HIPAA guidelines/regulations
- ❖ Processing the claims on various reviews regarding VIP, Limited Liability and Sensitive Accounts.
- ❖ Working on prompt pay claims for release of payment within Timely Filing Limit.
- ❖ Follow up with Onshore regarding Claim reimbursement.
- ❖ Resolving Escalation Internal Mails.
- ❖ Performs additional duties as directed by the Team Leader/Manager.

Achievements:

- ❖ Received monthly award for 100% accuracy and moving aged and lag days cases in the month of March 2019, April 2019, May 2019, August 2019, September, November 2019, January 2020. (Optum Global Solutions)
- ❖ Received Sustaining Edge Award for Q3 for handling toughest cases without any errors/escalation. (Optum Global Solutions)
- ❖ Received Impact award for the month of August 2020, October 2020, November 2020, December 2020, January 2021, February 2021 for 100% accuracy in Quality and production.

- ❖ Received Perfectionist award for the month of June 2021, December 2021, February 2022 for closing all the Team Pends within the given timeframe.
- ❖ Received Shining Star award for the month of August 2021 and September 2022 for supporting the team.

Technical Expertise:

- ❖ WGS (WellPoint Group System), Trizetto, CIW (Claims Intake Workflow), CPW (Claims Processing Workstation).
- ❖ Good command over MS office (Word, Excel, Power point).
- ❖ Sound knowledge of E-Mail & Internet.

Key Strengths:

- ❖ Quick in grasping technical aspects and willingness to learn
- ❖ Capable of working in a team with Interpersonal skills
- ❖ Enthusiasm to learn new technologies
- ❖ Self-motivating in critical conditions.

Educational Qualification:

- ❖ B.com (Computers) from A.V. College of Arts, Science and Commerce.
- ❖ Intermediate from Sri Chaitanya Jr. College.
- ❖ 10th (S.S.C) from Navodaya High School.

Personal Details:

Name : G. Akhil Kumar
Date of Birth : 16th October, 1996
Father's Name : Late G. Balchander
Gender : Male
Marital Status : Single
Nationality : Indian
Languages Known : English, Hindi and Telugu
Address : H. No – 5-24-237/1, NTR Nagar, Srinivas Nagar, Jagadgiri Gutta, Hyderabad, Telangana-500055.

Declaration:

I hereby declare that all the information stated above is true and I bear the responsibility for the correctness of the above-mentioned particulars. to the best of my knowledge and belief.

(G. Akhil Kumar)