



Rebecca Robertson

Specialist Trainer - American Healthcare

Provider RCM & AR

Profile:

- Training Specialist in Hospital and Physician AR Follow-up & Billing
- Have expertise in Hospital and Physician AR & Billing
- Expertise to train New Hires and Experienced individual on Hospital and Physician RCM, AR, Denial Management and Follow-up
- Responsible to follow-up, maintain and initiate BQM Refresher to enhance the knowledge of the associates during Ramp (30 – 90 Days post training)
- Responsible to analyze and redesign Training Material and Curriculum
- Responsible to maintain Training Data, Batch Files, Training SOP and Master Data



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Experience:

December 2019 till Current

Hospital AR RCM Trainer • Specialist Trainer • HGS

April 2018 to November 2019

Hospital AR follow up • Senior Process Consultant • HGS

April 2017 to April 2018

Hospital AR follow up • Process Consultant • HGS



Education:

2013 to 2016

Choudhary Charan Singh University • Meerut • BA

2011 to 2013

St. Joseph's Girls Inter College • Agra • Arts

2009 to 2010

St. Clair's Senior Secondary School • Agra

Achievements:

- Performance Enhancement during OJT basis BQM resulting in dip in errors compare to previous months performance
- Backlog Support in Ops
- Best Trainer Awardee (Dronacharya Award)
- Extra Miler Awardee
- Spot Awardee

