

PROFESSIONAL EXPERIENCE – 3 YEARS

Optum Global Solutions, Gurugram (United Health Group)		Clinical Investigator	(March 2020 – Present)
Domain: Health Claims Insurance, US healthcare			
Roles & Responsibilities	<ul style="list-style-type: none"> Identified discrepancies between medical records and billed services for complex and high value claims by Up-coding, Unbundling, Duplication, and Misrepresentation of services. Approved/denied claims & identified provider aberrant behavior patterns. Prevented the payment of potentially fraudulent and/or abusive claims utilizing medical expertise, knowledge of CPT/diagnosis codes, CMC guideline along with referring to client specific guidelines and member policies. Trained in Medicare & Retirement and Community & State line of business of US healthcare domain. Assisted the prospective team with special projects and reporting. Provided coaching sessions, Conducted internal audits, Mentored in team doubts/queries and provided appropriate resolution. 		

Swastiya Jagriti Charitable Trust Clinic, Delhi		Clinical Physiotherapist	(Jan 2019 – March 2020)
Domain: Paramedical, Healthcare			
Roles & Responsibilities	<ul style="list-style-type: none"> Provided a comprehensive examination/assessment of the patient/client /population or needs of a client group. Evaluated interventions/treatments/education to patients with neurological conditions, physically disabled children, geriatric care, orthopedic trauma cases, pre-natal & post-natal care for women and athletes with sports related injuries. Educated patients and their carers about how to prevent and/or improve conditions. Implemented a physical therapist intervention/treatment programme and education in agreement with the patient/client. 		

ACADEMIC RECORD

Year	Degree	Institute	CGPA/%
2018	Masters in Physiotherapy (MPT in Neurology)	ISIC Institute of Rehabilitation Sciences, Delhi	70.00
2016	Bachelors in Physiotherapy (BPT)	Pt. Deendayal Upadhyaya National Institute for Persons with Physical Disabilities, Delhi	66.44
2011	Senior Secondary (CBSE)	Sachdeva Public School, Delhi	72.60
2009	Higher Secondary (CBSE)	Sachdeva Public School, Delhi	84.00

OTHER EXPERIENCE

6 Months Internship Training	<ul style="list-style-type: none">• Composite Regional Centre for Skill Development, Rehabilitation & Empowerment of Persons with Disabilities, Sunder Nagar (H. P.)• Pandit Deendayal Upadhyaya National Institute for Persons with Physical Disabilities, Delhi.• BLK-Max Super Speciality Hospital, Delhi.• World University Service Health Centre, Delhi University, North Campus, Delhi
Composite Regional Centre for Skill Development, Rehabilitation & Empowerment of Persons with Disabilities, Sunder Nagar, Himachal Pradesh	<ul style="list-style-type: none">• Honour for voluntary participation in Medical Camp of Bandli held on 4th October 2015 organized by Suket Welfare Association, Sunder Nagar, Himachal Pradesh

AWARDS & ACHIEVEMENTS

Certifications	<ul style="list-style-type: none">• Basic Wheelchair Skills Program- ISIC Institute of Rehabilitation Sciences on September 2017
Seminars and Workshops	<ul style="list-style-type: none">• Participated in “NeuroConnect- Reconstructing Life after Stroke from Science to Society” conference as delegate on 8th May 2016 at Max Super Specialty Hospital, Saket, New Delhi• Participated in “Physiotherapy Management in the Neuroscience ICU” seminar held on 16th October 2016 at Artemis Hospital, Sector 51, Gurgaon

EXTRACURRICULAR ACTIVITIES

<ul style="list-style-type: none">• Participated in “Nukkad Natak” to spread awareness on World Spinal Cord Injury Day on 5th September 2017• Awarded 1st prize for PG Quiz competition held on the occasion of World Physiotherapy Day 2017 at ISIC Institute of Rehabilitation Sciences• Worked as a content writer at Fizio.

SKILLS

Neurological Rehabilitation Healthcare Management Clinical Research & Statistical Data Analysis Patient Assessment, Patient Education, Patient Care & Safe Patient Handling Strength Training & Manual Therapy Pain management & Injury Prevention Exercise Prescription Fitness Training & Wellness Coaching Software skills in Microsoft Office 16.0 (MS Word, MS Excel), IBM SPSS Statistics for Windows (Version 23.0. Armonk, NY: IBM Corp.) & Mendeley 1.19.2 (for windows 10)
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PERSONAL DETAILS

Mothers Name	Pragya Parmita Sahu
Marital Status	Single
Date of Birth	20th April 1993
Nationality	Indian
Languages known	Hindi, English, French

DECLARATION

I hereby declare that all information mentioned above is true.

Date:

Place: New Delhi