

Akriti Koul

CPC-A Certified Coder

Personal Information

DOB: 16th February 1989
E24, 2nd Floor, Block E, Nawada
Housing Complex, New Delhi
110059

8130615349
akriti380@gmail.com
www.linkedin.com/in/akriti-koul380

Key Skills

CPC Certified Coder
Claim Adjudication
Medical Claims
Medical Processing
Fraud, Waste & Abuse
Manage escalations, issues & risks

Profile

- Extensive knowledge based on ICD-10-CM & CPT guidelines and its demonstration on medical code selection and sequencing.
- Well-versed in medical terminologies, etiology of disease, and anatomy/physiology.
- Experience coder in the health industry.
- Knowledge of HIPPA.
- Team Handling and providing expertise in subject matters.
- Reviewing medical records and processing them with 99% accuracy and coded physician service utilizing current ICD-10; CPT systems.
- Accurately assigned ICD and CPT codes to the patient medical records.
- Excellent communication & people management skills that have been honed through association with multi-skill teams.
- Handling Email Box (Escalation Mailbox & Direct coordination with the client).
- Keep up-to-date records and tally from daily census sheets and notify any paperwork if required.
- Coordinate with House managers, MD reviews, and Program Directors to discuss new SOPs and new applications which is beneficial for increasing production and improving accuracy.
- Keep an eye on the business processes and give inputs in the medical regarding knowledge, as and when required.

Experience

Jan 2016 - Present

United Health Group • Clinical Associate / Investigator

- Assigned ICD-10-CM, CPT and HCPCS codes to outpatient records.
- Involved in the creation of Root Cause Analysis (RCA) and knowledge sharing among the team.
- Meeting and exceeding client-defined service level metrics on timeliness and accuracy.

Project Worked On

Diet Plan for Sports Person

Diet Plan on Pregnancy

Education

DEC 2012-2013

Diploma in Dietitian and Nutrition

Indra Gandhi National Open

University

SEP 2007-2012

Bachelor of Physiotherapy

Jammu College of physiotherapy,

Jammu University

- Handling Email Box (Escalation Mailbox & Direct coordination with the client).
- Provide floor support to the new hires on all the processes in the team and create an effective backup.
- Valued contributor to key strategic initiatives right from conceptualization to facilitating implementation in a real-time environment.
- Proficient client servicing, process operation & experience in implementing procedures, and service standards for business excellence.
- Involved in auditing and mentoring my current team and new hires.
- Verifying and reviewing the medical records of the patient for investigation. According to the investigation pass and deny the claim.
- Investigate the fraud done by the provider and save money accordingly.
- Reviewing eligibility issues & providing resolution to intake and claims department.

June 2013 - November 2015

Razdhan Physiotherapy Clinic • Physiotherapist

Worked as Physiotherapist

Internship Experience:

- Government Medical College, Jammu for 4 Months & 8 Days.
- Shri Maharaja Hari Singh Govt. Hospital, Jammu for 45 Days.
- Government Psychiatric Hospital Jammu for 7 Days.

Additional Hospital

- Camp organized for Public Health Care, Diet & Rehabilitation on 14 Oct'12 at Nirankari Bhawan, Shastri Nagar.
- Jagrati physiotherapy Clinic for 7 months.
- Conference: Pilate in rehabilitation at beginners' level Oct 2011
- Voluntary Work Experience in District Hospital Sarwal for 7 months (June'13 to Dec'13)
- Two Years of experience in Razdan physiotherapy Clinic.