

# Tatisetti Murali

Operations Executive

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Location Visakhapatnam



## OBJECTIVE

- Quick learner & highly energetic person having a keen attitude for learning and productively applying new knowledge.
- I intend to be a part of organization where I can constantly develop my technical and management skills and make the best use of them for the growth of the organization.

## SKILLS

- Knowledge on Microsoft office (Outlook, Word, Excel and PowerPoint)
- HTML5 + CSS
- Creativity
- Citrix

## EDUCATIONAL QUALIFICATION

Field Of Study	School	Location	Date
Electrical and Electronics Engineering	Sanketika Vidya Parishad Engineering College	Visakhapatnam	Jul 2016 – Oct 2020
Electrical and Electronics Engineering	Sujana College of polytechnic	Viskapatnam	Jun 2013 – May 2016
General	Bhashyam Public school	Visakhapatnam	May 2012 – May 2013

## ACADEMIC PROJECTS

Automatic Street Lighting Using LDR

Feb 2016 – Mar 2016

Team Member

Sujana College of Polytechnic

Viskapatnam

- It is a simple and powerful concept, which uses transistor as a switch to switch ON and OFF the street light system automatically.
- It automatically switches ON lights when the sunlight goes below the visible region of our eyes.
- It automatically switches OFF lights when Sunlight fall on it ( i.e on LDR ) e.g in morning, by using a sensor called LDR

## **PROFESSIONAL EXPERIENCE**

### **Claim Benefit Specialist**

Apr 2021 – Dec 2022

Concentrix Daksh services Pvt Ltd

Viskapatnam

- 1.8 year of experience in Claim Adjudication process (AETNA) which is related to U.S Health Insurance Claims
- Process Adjudication claims and resolve for payment and Denials
- Knowledge in handling authorization, COB, duplicate, pricing and corrected claims process
- Knowledge of healthcare insurance policy concepts including in network, out of network providers, deductible, coinsurance, co-pay, out of pocket, maximum inside limits and exclusions, state variations
- Ensuring accurate and timely completion of transactions to meet or exceed client SLAs
- Organizing and completing tasks according to assigned priorities.
- Developing and maintaining a solid working knowledge of the healthcare insurance industry and of all products, services and processes performed by the team
- Resolving complex situations following pre-established guidelines

## **CERTIFICATIONS**

### **Industrial Training Report on Types of Conductors and Insulators.**

Jun 2015 – Oct 2016

APEPDCL

## **ACHIEVEMENTS**

Achieved Black Belt in Martial Arts in 2019 TAEKWONDO - 1st DAN from Kukkiwon.

## **LANGUAGES**

- English
- Telugu
- Hindi

## **HOBBIES**

Browsing Internet Learning New skills

## **DECLARATION**

I do hereby declare that all the details mentioned above are accurate to the best of my familiarity and confidence.

Tatisetti Murali

28 Dec 2022