# **RISHABH GUPTA**



#### Contact

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- 8745907320
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## Skills

Time Management Skills

80%

Knowledge of Tableau

60%

Manual Testing Skills Test cases 80%

Writing.

Problem solving Decision Making 80%

Claims Handling 100%

Siding Handing 1667.

Data Analysis 80%

# Achievements & Awards

AWARDED WITH VARIOUS REWARDS
AND RECOGNISTION FOR
CONTINUOUS PERFORMANCE IN
2019 IN SUNLIFE.

AWARDED FOR CONTINUOUS
IMPROVEMENT IDEAS IN SUNLIFE
2019

### **OBJECTIVE**

I seek challenging opportunities where I can fully use my skills for the success of the organization.

#### **EXPERIENCE**

**Sunlife Financial** 

2018 -

Claim Analyst

Present

Senior Process Associate in Sunlife.

I am working in Sunlife Financial as a Medical Senior Claims
Analyst. Handle Medical services claims for Canadian
Members. Services like Paramedical and Drugs. Here we
received the bill copy of expenses and we enter all the
relevant information in our Database software called CHESS.
Before pay or deny any claim we follow all the guidelines for
each claim and then realise the claims.

Realkeeper Technologies pvt Ltd	April
Internship in Operations Management	2018 -
This internship related to college project. In Realkeeper	June
Technologies Pvt Ltd.	2018
EDUCATION	
Bharati Vidyapeeth University	2019
Masters in Operations Management	
70%	
Bharati Vidyapeeth University	2017
Bachelor in Business Administration	
65%	

## **PROJECTS**

# Languages

# English Hindi

## **Script Project**

Script Project is very major Project. Project related to Provider
Maintenance related to Drugs services like: Cost of the Drug, Type of
Drug, Provider of Drug, Drug Covered under Member Plan or not, Check
specific Codes for each Drug and Name and Quantity of Drug.

In this project I worked Directly with On-shore partners of Canada. On Daily calls, I provide the regular updates to team and partners, percentage of work completed and give suggestions and ideas to help in project.

Express Script of Canada ESC is software in which I worked as a Migration Team Tester. In this project, project team Designed Performance Test plans, Excution of test cases, track the test cases and check the result and manage the defect test cases is major task.

I Lead this Project for 1 year with 7 people's team.

### ADDITIONAL INFORMATION

Actively Participates in some Social activities as well like: Participate in Cancer Aid Society to raise funds to help cancer Patients.

Participate in Delhi Talent Search Examination in 2014-2015.

Participate in Financial literacy Quiz (Securities and Exchange Board of India) in Trade Fair.