

# Akshay Swami

Analyst

I use a creative approach to problem solve.



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Sector 15 Patel Nagar, Gurgaon, India 📍

## WORK EXPERIENCE

### Analyst

#### R1RCM Global India Private Limited

06/2021 - Present

Gurgaon

R1 RCM Inc. is an American revenue cycle management company servicing hospitals, health systems and physician groups across the United States.

##### Achievements/Tasks

- My work is to analyze claim status which are denied by the payer and then resolved them with the tools provided.

### Customer Service Associate

#### Marriott International

12/2018 - 09/2019

Gurgaon

Marriott International, Inc. is an American multinational company that operates, franchises, and licenses lodging including hotel, residential, and timeshare properties.

##### Achievements/Tasks

- My Job role was to handle the customer loyalty program and later promoted to hotel info expert where i used to help guest to answers their queries and solved their problems regarding their upcoming stay.

## EDUCATION

### Master Of Commerce (B.adm)

#### University Of Rajasthan

07/2018 - 11/2020

Jaipur

### Bachlor of Commerce

#### S.S Jain Subodh P.G. College Jaipur

07/2015 - 07/2018

Jaipur

### Senior Secondary School

#### Birla School Pilani

04/2013 - 04/2015

Pilani Rajasthan

##### Courses

- Commerce

## SKILLS

Problem-solving skills

Exceptional customer service

Product promotions

Microsoft Office

Tally ERP 9

## ACHIEVEMENTS

Won Silver Medal in Chess at State Level Championship Held In Jaipur 2014

Under 14 and Under 16 Cricket Captain at District Cricket Association Jhunjhunu

School Cricket Captain at Birla School Pilani

## CERTIFICATES

Certified with Tally ERP 9.0

Certified With MS Office

## LANGUAGES

English

Full Professional Proficiency

Hindi

Full Professional Proficiency

Marwari (Regional Language)

Full Professional Proficiency

## INTERESTS/HOBBIES

Photography -Photography is so much more than just taking pictures. It develops conceptual skills and technical expertise, but also teaches how to collaborate with others.

Travel - Curiosity, courage, and self-organization. Traveling can prove you're not afraid of stepping outside your comfort zone and learning new things. And flexibility and adaptability are among the most important workplace personal traits.

Sports - It doesn't matter what sport you do. Exercising in general develops self-discipline, patience, and helps bounce back from disappointment. Team sports create opportunities to improve leadership, communication, and interpersonal skills, too.