

# RUPSA CHOWDHURY

## Experience

31<sup>ST</sup> July 2020 – 3<sup>rd</sup> April 2021

Customer Representative • CSA • Teleperformance

## Roles and Responsibilities

- To handle customers with their queries and raise tickets accordingly.
- To take follow ups and close tickets by calling them.

14<sup>th</sup> July 2021 – 18<sup>th</sup> June 2022

Customer Representative • CSA • Globiva Services Pvt. Ltd

## Roles and Responsibilities

- To solve customer issues over chat or call.

## Education

### University Of Kalyani, Nadia

- Bachelor in Arts from Kalyani Mahavidyalaya [2019-2022].

### Kalyani Public School [Kolkata, West Bengal]

- XII – Completed, under Central Board of Secondary Education [2019]
- X – Completed, under Central Board of Secondary Education [2017]

## Achievements

- Employee of the month in Globiva Services Pvt. Ltd

## Communication

**Bengali** – Read, Write, Speak

**English** – Read, write, Speak

**Hindi** – Read, Speak

## Career Objective

I intend to establish myself with an organization through a long time commitment, contributing to the organization's growth and in turn ensuring personal growth within the organization.



52/2 Central Road  
Shaymnagar  
Kolkata – 743127  
District – North24  
Parganas



8777853482



Rupsa2000chowdhury@  
gmail.com

## Personal Information

**Date of Birth-** 30<sup>th</sup> March 2001

**Gender-** Female

**Nationality** – Indian

**Religion-** Buddhism

DATE –  
KOLKATA

RUPSA CHOWDHURY

