

# Sparsh Agarwal

- Expertise in billing and collection for US Healthcare and achieved high satisfaction from clients for increasing their revenue and staying profitable.

C-70, Ganesh Nagar,  
Akshardham,  
New Delhi, 110091  
**+91 8081253705**  
**sparshagarwal86@gmail.com**

## EXPERIENCE

### Capline Services Pvt Ltd, Noida — *Team Lead*

May 2022 - Nov 2022

- Managed team of 6+ employees and monitored projects to ensure progress.
- Created and streamlined workflow for clean and structured cash flow and boost revenue.
- Designed and developed new automation for ongoing work; mentored and provided technical solutions to the team.
- Maintained quality and accuracy of team members.
- Rewarded as best “**Performer of the month**” 3 times among the team leads.

### Capline Services Pvt Ltd, Noida — *Subject Matter Expert*

July 2021 - April 2022

- Support team in creating automated user-friendly statements and bills for faster payment time and help practices achieve higher revenue cycle goals.
- Providing data solutions to the visualization team to produce dashboards for data quality.
- Accomplishment of all the projects which are assigned and enhancing the production and quality for reducing backlog data.

### Capline Services Pvt Ltd, Noida — *Process Associate*

July 2019 - June 2021

- Send statements to patients regarding their due balance.
- Following up with insurance companies regarding unpaid claims.
- To identify the root cause of insurance denials, send appeals to Payers, and strives to minimize lost revenue.
- Research and resolve payment discrepancies.
- Posting of insurance payment in a patient's account in dental software.

## SKILLS

Teamwork  
Microsoft office  
Data Analysis  
Billing and Collections  
Accounts Receivable  
SQL  
Tableau

## HOBBIES

Playing Sports  
Traveling

## LANGUAGES

Hindi and English

## EDUCATION

### **Zakir Husain Delhi College, New Delhi — *Bachelor Of Science***

July 2016 - June 2019

- Graduated with High Honors.

## INTERNSHIPS

### **American India Foundation, New Delhi — *Teacher***

May 2017 - June 2017

- Worked as a teacher in the Government School G.B.S.S.S, Seelampur, New Delhi.
- Received the necessary exposure.
- Learning from teaching acquired great listening skills.