



© CAREER OBJECTIVE

Want to work in an organization where I can excel my skills and can learn something new and apply the same for the organization benefits. Also, want to take ownership of my work, apply problem-solving and management skills for the benefits of organization goals.

EDUCATION

- 1. 2015-19 B-Tech (Mechanical Engineering) from Sasi institute of technology and engineering, Tadepalligudem with score of 60%.
- 2. 2013-15 INTERMEDIATE from Sri Chaitanya Junior College, Vijayawada with the score of 78.5%.
- 3. 2012-13 Secondary School of Certificate from Sri Chaitanya Techno School, Jangareddygudem with the score of 85%.

■ INTERNSHIP AND PROJECT

INTERNSHIP

Organization - S.C Railway Wagon Workshop, Guntupalli Title - To know the Maintenance of railway wagons

- June 11 to June 26, 2018 Duration

Responsibilities- To know the maintenance of railway wagon goods, operations of lathes and testing of wheels

PROJECT

Title - Experimental analysis of thermal energy storage by using paraffin wax as a phase change material

Duration - March to April 25, 2019

Responsibilities - The PCM can be successfully used to recover and reuse of water heat. When the flow rate is

high by this we can reuse the heat.

Experience

Organization - Vayam info solutions, Banjarahills road no.1, Hyderabad

Role - Technical support engineer

Duration - August 21, 2019 to May19, 2020

Roles & Responsibilities – Responsible for handling and solving customer issues in network

- Handled the complaints received from the customers regarding network issues
- Working with customers to identify the problems and advising the solution
- Working with field engineers to visit customers is the issue persist



Organization -Altruist technologies Pvt. ltd, sector 57, Noida, Uttar Pradesh, 201301

Role - Technical support engineer

Duration - May 20, 2020 to October 8, 2020

Roles & Responsibilities – Responsible for handling and solving customer issues in network

- Handled the complaints received from the customers regarding network issues
- Working with customers to identify the problems and advising the solution
- Working with field engineers to visit customers is the issue persist

EXPERIENCE

Organization - AGS Healthcare Pvt Ltd Role -- Accounts Receivable

Duration - Oct 18,2020 to Nov 19 2022

Roles & Responsibilities -

- Based on the plan of action, address accounts in the work list and resolve the accounts through analysis using the client software / resources or by following up through web status, IVR or fax
- If an account cannot be resolved through the above methods, place a call to the Insurance Company or to other parties to obtain the status
- Complete the relevant action on the account, if required. Examples of actions include Appealing, Rebilling, requesting for an EOB / appeal / rebill, printing and mailing out a claim form, updating requests in a specified spreadsheet, etc
- Update the client / internal software and relevant spreadsheets with notes on steps taken to resolve
 the account and any other information that gives the client / AGS Health team members insight into
 the account, if referred to in the future
- Identify and escalate positive / negative trends in the AR to Team Leaders

STRENGTHS

- Team Player
- Optimistic

- Adaptable
- Responsible

PERSONAL PROFILE

Language Known: Telugu, English, Hindi

Date of Birth : june30th, 1997

Gender : Male

Nationality : Indian

Marital Status : Single

Permanent address: 2ndramalayam street, Mysannagudem village, Jangareddygudem Mandlam, West Godavari

district, Andhra Pradesh, 534447

DECLARATION

I do hereby declare that the above stated information is correct and verified till date.

Saikumar Chitturi