

CURRICULAM VITAE

P.D shalinjchary

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CAREER OBJECTIVE:

To grow with the advancement of today's technology and achieve the set targets with innovation, time management, positive approach towards challenges of both self and the organization.

EDUCATIONAL QUALIFICATIONS:

- B.Tech Graduate from SSIT Engineering College- 2015 , Scored - 64%
- Board of Intermediate (+12) from Narayana Junior College 2011., Scored - 60.6%
- S.S.C from Sai Vivekananda High School 2009, Scored – 65.7%

Professional Experience:

- Review provider claims that have not been paid by insurance companies
- Follow up with insurance companies to understand status of claims
- Follow up on the claims which are due for payments and follow up on denials
- To understand and fix the denials
- To make a physical call by following the international norms and applicable rules for confidentially and HIPAA compliance
- To identify trends for bulk resolution of the claims and speedy payments
- To prioritize the pending claims for calling based on the aging of the claim.

STRENGTHS:

- Adaptable, Quick- Learner, Attentive listening, Self-determined, maintain Time management and hard-worker.
- Good communication skills both written and verbal.
- Positive attitude, bold while expressing my thoughts with others and friendly.
- Self- motivated confidence.
- Commitment to my work, good interpersonal skills.

WORK EXPERIENCE:

Currently holding the Overall Experience of 4 years , 10 Months.

- Worked in Sutherland from 09/04/2017 - 12/31/2018 as AR caller
- Working in cognizant from 01/1/2019 to current with current designation Sr. process executive

Current role in Cognizant:

1. Work on specialty which is directly monitored my client.
2. Finding global trends and suggesting resolution to the client
3. Monitoring the teams quality and performing self audits.
4. Assigning WO in the absence on the team lead and SME.
5. Handel escalation and maintain a track of it to ensure that we have fix in place.

EXTRA CURRICULAR ACTIVITIES:

- Good in dancing

PERSONAL INFORMATION:

Name : Shalini chary
Father's Name : P. Dhanraj Chary
Date of Birth : 12-06-1993
Gender : Female
Nationality : INDIAN
Language Proficiency : English, Hindi, Telugu

Hobbies: Dancing & Cooking.

Declaration:

I declare that the above said details are true to the best of my knowledge and also promise to render my services to the best satisfaction of my superiors and the management, if given a chance in the esteem organization for the applied designation.

Place: Hyderabad

Shalini Chary