

Shubham Deopa | Sr. Account Receivable

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Address: B-199 Guru Angad Nagar Laxmi Nagar Delhi -110092

SUMMARY

- Hard working, confident with 3.6 years' experience as Account Receivable..
- Experienced Medical billing with over 3.6 years of experience in Denial Handling. Excellent reputation for resolving problems and improving customer satisfaction
- .Exceptional leadership and communication skills, with the ability to build positive relationships throughout the business.
- Organised individual with the ability to work to targets and meet deadlines.
- Drive and dedication to ensure company and individual goals are achieved.

Achieved 'Star performer of the Month' 4 times in role as Senior Account Receivable.

Maintain adequate documentation on the client software to send necessary documentation to insurance companies

Exceeded targets every month in role at MD Everywhere PVT LTD.

EXPERIENCE

SR. ACCOUNT RECEIVABLE

PacificBPO PVT LTD

Oct 21 – Jun 22

- Worked with multiple Commercial payers.
- Worked on DOS Based Software ACE.
- Worked on Multiple Facilities and provider portals.
- Worked with new team member and giving them required help.
- Developing strategies to maximise targets.
- Dealing with difficult calls on behalf of team members and dealing with day-to-day queries from the team.

SR. ACCOUNT RECEIVABLE

MD Everywhere Pvt Ltd

Sep 20 – Oct 21

- Worked for insurance verification and benefit verification.
- Worked with multiple Commercial payers.
- Dealing with Mental Health Benefit verification .
- Working towards goals set out by Client and providing cover to the Team Manager as required.

ACCOUNT RECEIVABLE

I Energizer

Feb 19 – Sep 20

- Maintain accounts and Medical Records for all billing and maintain files for same.
- Worked in Appeal writing and denial management one at a time.
- Understanding denials and how to work them .
- Perform analysis of accounts receivable data and understand the reasons for underpayment, days in A/R, top denial reasons.
- Assess and resolve enquiries, requests and complaints through calling to ensure that customer enquiries are resolved at first point of contact.
- Record after-call actions and perform post call analysis for the claim follow-up

EDUCATION & QUALIFICATIONS

DELHI UNIVERSITY

B.com Shyam Lal College 78%

C.B.S.E

12th Kendriya Vidyalaya 84%

C.B.S.E

10th Kendriya Vidyalaya 7.6 CGPA

Skills

- Strong multi-tasking skills
- Willingness to work in night shifts and weekends
- Good Knowledge of MS-office
- Good Attitude
- High energy and Great team player

HOBBIES & INTERESTS

- Trekking and Hiking
- Skateboarding
- Cooking
- Reading

LANGUAGES

- English
- Hindi
- Kumuni

Declaration

I hereby declare that above written particulars are best of my knowledge and belief.

Shubham Deopa

Dated 08/06/2022