

Swathi K

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Work experience

E2O Health ▪ India

Credentialing Analyst

04/2021 – present

- Maintaining individual provider files to include up to date information needed to complete the required governmental and commercial payer credentialing applications
- Maintaining internal provider grid to ensure all information is accurate and logins are available
- Updating each provider's CAQH database file timely according to the schedule published by CMS
- Apply for and renew annually all provider licenses; Professional, DEA, Controlled Substance
- Completing revalidation requests issued by government payers
- Completing credentialing applications to add providers to commercial payers, Medicare, and Medicaid
- Completing re-credentialing applications for commercial payers
- Credential new providers and re-credential current providers with hospitals at which they hold staff privileges
- Work closely with the Revenue Cycle Director and billing staff to identify and resolve any denials or authorization issues related to provider credentialing
- Maintaining accurate provider profiles on CAQH, PECOS, NPES, and CMS databases.
- Following up with payers and providers regarding the status of paperwork.

UnitedHealth Group(UGH) ▪ Bangalore ▪ India

Data Analyst

01/2017 – 01/2019

- Offering 2 years of experience in managing health insurance claims provider loading and data Management (Medicare & Retirement US Clients).
- Provide general claims support by reviewing, researching, investigating, negotiating, processing and adjusting claims.
- Analyze and identify trends and provide reports as necessary.
- Consistently meet established productivity, schedule adherence and quality standards.
- Maintaining the Required Quality and Productions on TAT.
- Verifying and Validating Provider.
- Insightful knowledge of the principles and protocols of quality customer services and relations specifically provider Data and proficiency in working on applications such as NDB.
- Verification & Processing of US health insurance claims through different platforms.
- Meeting assigned production and quality standards using established guidelines, procedure and policies.
- Providing assistance to escalations like complex issues and clarifications to immediate reporting staff.

Education

Kuppam Engineering College (JNTUA) ▪ India

Electrical & Electronics Engineering

06/2011 – 04/2015

Grade : 70%

Nalanda Junior college

Intermediate Education

06/2009 – 03/2011

Grade : 91

Shantiniketan English Medium School

Secondary Education

03/2009

Grade : 85%

Skills

Technology

- Programming Languages : C, Core Java.
- Operating System : Windows,Ubuntu
- Testing : Manual Testing
- Client Tools : CPW, NDB
- Tools : MS Word, MS Excel.

Personal Details

Father's Name : K. Sundaresan.
Date of Birth : 23-07-1994.
Languages : English, Telugu,Hindi, and Kannada.