### **CAREER OBJECTIVE**

Seeking a challenging position in a reputed organization where I can learn new skills, expand my knowledge, and leverage my learnings.

### **SKILLS**

**Team Handling** 

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Time Management

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Communication

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**Active Listening** 

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### **EXPERIENCE**

### **Process Specialist**

Cognizant Technology Solutions

Apr 2017 to Still Working

- \*Calling the Insurance companies to verify claim status.
- \*Filing appeal on the denied claims.
- \* Disputing the denial with level 1 reconsideration
- \* Working on offset claims
- \* Team handling
- \* Assignment of work order
- \* Appeals tracker review
- \* Generating attendance report on a daily basis
- \* Hourly production report generation
- \* SLA report generation

## **EDUCATION**

Degree/Course Institute/College University/Board

Percentage/ CGPA

Year of Passing

BCA	Amaravathy School Of Business	Punjab Technical University	75.6%	2016
PUC	Pre University Board	National College Jayanagar	50.2%	2012
SSLC	Karnataka Secondary Education Examination Board	Lady Wellington High School	80.32%	2010

# **HOBBIES**

Singing

Cooking

**Photography** 

# **PERSONAL DETAILS**

Address JP Nagar 8 Phase, Bangalore

**Date of Birth** 01/07/1994

**Gender** Female

**Nationality** India

Marital Status Married

Language Know English, Kannada, Hindi

# **DECLARATION**

I hereby declare that all the information provided above is accurate to the best of my knowledge

Rashmi Dixit