**NADEEM ALI**

**Mobile :** 9821810199, 9899509296 **E-mail:** Nady.ali123@gmail.com

**Career Objective:** Seeking challenging career into getting a position of responsibility, using my skills and efficiency under the able guidance to communicate my ideas, views and commit myself for achieving organizational objective, with the effort and my positive performance.

**SNAPSHOT**

Having around 10 year of experience in RCM. Having innate ability to manage multiple functions and activities in high pressure environments with tight deadlines. Possess team-based management style with good interpersonal, collaborating and communication skill to work across functions/dept. to improve relation and services level with solution centric approach.

**EDUCATION**

* **B. Com** from **Manav Bharti University in 2013**
* **H.S.C** from CBSE Board in 2008.
* **S.S.C** from CBSE Board in 2006.

**Expérience Details.**

**Company - Optum Global Solutions**

**Designation - Senior Analyst/ SME/ Mentor (L2) Jul 2019 to Till Date.**

**Role & Responsibility:**

• Working on denials for Hospital billing and Pharmacy Services.

• Clearing the old age cases 90 to 180 day overdue.

• Mentoring and Training new joiners to improve their performance.

• Working on client projects (such as adjustment, authorization).

• Doing internal audits for the team, giving feedbacks to new team member.

• Preparing production sheet, break adherence and attendance for the Management.

• Educate them how to perform in Production and Quality.

• Segregating work in between team for smooth flow of work.

**Company - Pacific BPO Pvt. Ltd.**

**Designation - Senior Analyst (L1)** **Dec 2017 to Jun 2019**

**Role & Responsibility:**

• Worked on denials on Hospital billing and Provider Billing.

• Maintaining database of team (production & quality).

• Giving training to team for Quality and Process knowledge whenever it is required.

• Managed internal quality audits for the process.

• Giving buddy up to new joiners and refresher sessions.

• Ensuring that all the Production & quality SLA’s are adhered to.

• Support the TL in preparing production plans, projects and reports.

**Company - R1RCM (Accretive Health)**

**Designation - Senior Analyst**  **Oct 2015 to Nov 2017**

**Role & Responsibility:**

• Worked for Denial Claims, Electronic Rejections, Eligibility Verification in RCM

• Sharing updates to the team and managing the team for the same.

• Sharing innovative views to the team to improvise the team performance.

• Managed internal quality audits for the process.

• Ensuring that all the quality SLA are adhered to

• Conduct process training for new joiners and refresher sessions.

• Support the TL in preparing production plans, projects and reports.

**Company - E4E Healthcare Services.**

**Designation – AR Analyst**  **Nov 2012 to Oct 2015**

**Role & Responsibility**:

• Worked on Electronic Rejections, Eligibility Verification.

• Completing all assign cases in shift.

• Ensuring that all the SLA’s are adhered to.

• Giving buddy up to new joiners and refresher sessions.

• Support the TL in preparing production plans.

• Giving floor support to team to achieve the targets and quality no.

**Company - Accretive Health**

**Designation - Analyst**  **Jan 2012 to Nov 2012**

**Role & Responsibility**:

• Worked for Account Receivables for denial management.

• Resolving claims of 180+ overdue.

**PERSONAL DETAILS**

Fathers Name MR. Nizamuddin Ansari

Date of Birth 17-04-1991

Nationality Indian

Marital Status Unmarried

Corresponding Address B-5, House# 15, 2nd Floor, Sector 4, Rohini, New Delhi - 110085

Email id [Nady.ali123@gmail.com](mailto:Nady.ali123@gmail.com)

Date: (Nadeem Ali)