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|  |  | Kiran V  **Customer Service Associate** |
| Profile My name is Kiran, and I currently work as a customer service associate for Accenture in Bangalore. I have nearly 7 years of experience in the US Healthcare Domain, specifically in Benefits, Eligibility, Claims, Appeals, and Precertification, as well as a minor background in Medical Transcription. I have been working at Accenture for close to 5 years. I am currently working for BCBS of Arizona Benefits and Precertification for Commercial Policy. Previously, I had worked for Anthem on precertification. I was Actively Part of both the voice and non-voice Teams. I was also trained for BCBS Commercial Claims and Before joining Accenture, I worked with Omega Health Care as a fresher for close to 2.5 years, and that was Short about me and my job profile. Contact PHONE:  9900265584 / 8660787817 ADdress Bangalore  **EMAIL:** Kirancool2022@gmail.com   Hobbies Cooking  Swimming  Outing  Badminton  Cycling |  | EDUCATIONFlorence English High SchoolSeshadripuram Evening PU college **Reva First Grade Degree College** WORK EXPERIENCEOmega Health care Management Services Private Limited.Bangalore[Sr. Associate] DEC 2014–MAR 2017  I joined as an Associate with ‘0’ Experience. I was assigned to US health care claims. I have worked with more than 50 insurance companies and hospitals. I have worked on multiple projects in the company that included verifying claim and appeal status, verifying denials, and working on complete resolution so the provider gets payment. Accenture Solutions Pvt ltdBangalore[Customer Service Associate] JUNE -2017– Present  I am currently working with the organization as an intake. I have worked on various deals within the project; I have also been trained in claims, and I am currently working on providing benefits and precertification to providers. I have consistently maintained a green record on the project, with no red marks, and I have always given my best performance. **SKILLS** Creativity  Critical Thinking  Problem Solving |
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