# **RESUME**

# **FARHANA BEGUM**

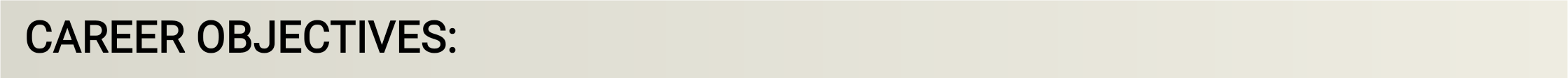
Address: 17-8-84/1 Chanchal Guda,

Dabeerpura Hyderabad 500059.

Email: farhanabegum1109@gmail.com

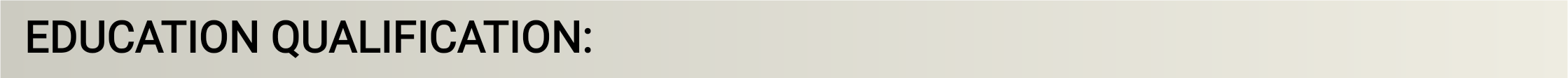
Mobile: +91 7386184955

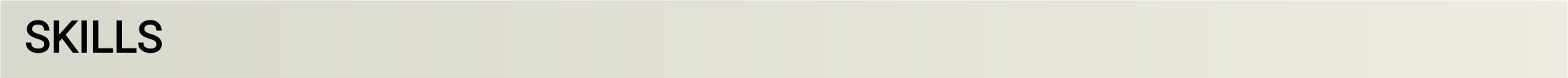




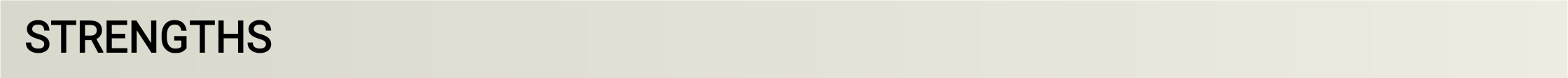
* To work on a challenging job profile, which provides an opportunity to enhance my technical skills and knowledge; this could provide me an insight into new aspects so that it would be helpful for my career. .

| **DEGREE** | **PERCENTAGE** | **YEAR** | **BOARD/UNIVERSITY** |
| --- | --- | --- | --- |
| **MBA** | **69%** | **2015-2017** | **OSMAINA UNIVERSITY** |
| **B.COM** | **80%** | **2012-2015** | **OSMANIA UNIVERITY** |
| INTEERMEDIATE | 77% | 2010-2012 | BOARD OF INTERDMEDIATE |
| SSC | 72% | 2009-2010 | BOARD OF SECONDARY |

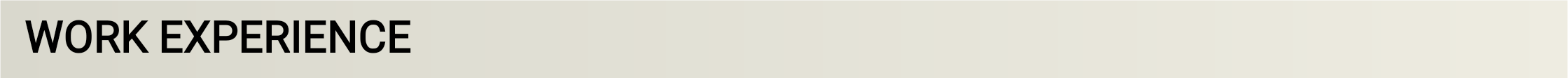




* Basics of Computer
* Good Communication Skills
* High level of accuracy and quick learner
* Working Knowledge in focus

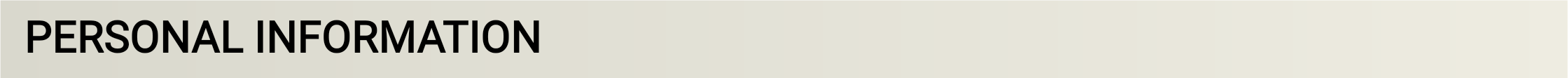


* Ability to adjust to the situation
* Sense of responsibility and a very hard worker
* Self Confident
* Ability to lead
* Hardworking Nature
* Positive Thinking



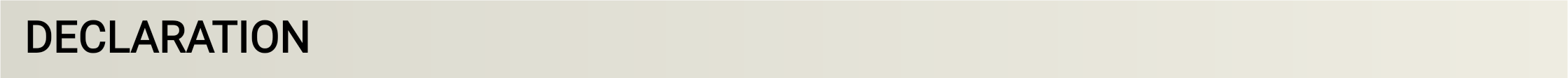
* Quality Analyst in Wipro limited, Hyderabad. (2018-2022)

working as quality analyst in Wipr(YouTubcontent moderation). Doing RCA for the errors made by agents. Providing feedback to the agents and coaching them on the policies. Meeting quality as per client materics.



|  | | Father’s Name | : | Abdul Raoof | |
| --- | --- | --- | --- | --- | --- |
|  | | Data of Birth | : | 11/09/1994 | |
|  | | Nationality | : | Indian | |
|  | | Marital Status | : | Single | |
| A | | | | | |
|  |  | | | | |

* English Hindi Urdu





* I hereby declare that all the above details mentioned are upto my knowledge & experience and seek an opportunity to serve your esteemed organization.

Date: 07/07/2021

Place: Hyderabad

(FARHANA BEGUM)