**SaiRam Pathi**

**Email: Sairampathi@gmail.com**

**Mobile: +91 –9030973560**

**Career Objective**

To associated myself and put forth all my efforts to work with determination and dedication in a reputed organization with competitive environment where I can prove my mettle by taking up challenges.

**Profile**

* 2 Years of Professional experience in UnitedHealth Group (Health Care BPO - Payor Side) as a Sr. Process Associate.
* 6 Years of Professional experience in Sutherland Global services (Health Care BPO - Provider Side) as a Sr. Process Associate.
* Willing and Capable to explore and learn new technology.
* Positive approach in problem solving and good interpersonal Skills.

**Academic Qualification**

* Bachelor of Commerce (Computers) from Vijetha Degree College.
* Intermediate from Sri Sri Vocational Jr College.
* SSC from Sai English High School.

**Technical Skills Set**

* Packages **:** MS Office& Tally.
* Operating Systems **:** Windows XP, 7& 10.

**Strength**

* Adaptable
* Optimistic

**Employment History in United Health Group (UHG)**

**Process Associate:** March 26th 2012 till Apr 1st 2016.

**Company:** United Health Group (UHG)

**Roles &Responsibilities:**

* Working on Providers claim which has been billed to Insurance for Payment.
* Claim Adjudication.
* Maintaining the TAT for Claims Billed.
* Preparing separate reports of Claim denial & payment approval to share with Client.
* Doing audit on the finalized payment before releasing the payment on the claim.
* Maintained Accuracy at 100%.

**Employment History in Sutherland Global Solutions**

**Sr. Process Associate:** April, 2016 till April, 29th 2022.

**Company:** Sutherland Global Solutions

**Roles &Responsibilities:**

* Calling Insurance’s for updated Status for Medical Bills (Claims) submitted.
* Working on both No activity & Denials based on workflow assigned by supervisor.
* Participating in Billing Activities (Like resubmitting Corrected claims).
* Drafting paper Appeals for Denied Claims whenever required.
* Maintained a good track of Production & Quality.
* Working on all the types of denials irrespective of insurances.
* Working on emails received from client as priority.
* Auditing work done by Team and sharing feedback for process improvement.
* Helping team to reach Team Production goals by doing global findings.

**Application Worked:**

* IDX (Internet Date Exchange)

**Hobbies & Interest’s**

* Music

**Personal details**

* **Name :** Sai Ram Pathi
* **Date of Birth :** 22/08/1989
* **Father Name :** P.Krishna
* **Nationality**  **:** Indian
* **Gender**  **:** Male
* **Languages :** English, Hindi & Telugu
* **Current Address :** H.no 2-1-49/78, Indira Hills, KPBHP Colony Kukatpally

Hyderabad - 500072

I hereby declare that the information furnished above is true to the best of my knowledge.

Place: **Hyderabad (Sai Ram Pathi)**