**AKSHAY KUMAR AVADHANAM**

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Email: [Akshaykumaravadhanam@gmail.com](mailto:Akshaykumaravadhanam@gmail.com)

Experience of 2 plus years in Operations, Customer Relationship and Training

| CREDENTIALING | OPERATIONS |PROCESS CONSULTANT | AR CALLER

| TRAINING |

*Snapshot: A result oriented professional with over 2 years of extensive experience.*

# Experience

1. **Ascent Business Solution-** 
   * Designation: Credentialing specialist.
2. **Unislink Pvt Limited**
   * Designation: Credentialing specialist.
3. **HGS**

* + Designation: Senior Process Consultant- (Feb’19-Nov ’20)

Projects:

* + - Apria

1. Electronic Rejections- Rejections
2. Medicare- Denials
3. BCBS – Rejections and Denials

Role:

* Training new Joiners in process and assessing them for production.
* Performing Team Audits and giving performance feedbacks.

* Proving necessary Reports for TL.

Providing feedbacks for Continues service Improvement.



* Provide Additional Support for other processes

# Education

|  |  |  |  |
| --- | --- | --- | --- |
| Degree | College / School | Board / University | Year |
| BBA | Anish Degree College | OU University | 2018 |
| Higher Secondary (M.P.C) | Narayana Junior College | IPE | 2015 |
| 10TH | St. Patrick’s High School | SSC | 2012 |

**Personal Information**

Languages Known: English, Hindi, and Telugu Current City: Hyderabad

DOB: 3rd August 1996