**RUKHSAR**

H.NO -65, 3rd Floor Street no 5 Rashid Market ext New Delhi -110051

Mobile: +91, 8368412300

E-mail: luckyrukhsar786@gmail.com

**CAREER OBJECTIVE:**

Leverage over 4+ years of dynamic experience in the stream of US Health Care

**CORE COMPENTENCIES:**

* ***Adjudication of Claims***
* ***Adjustment of claims***
* ***Internal Audits***
* ***Work On Quality Tool Project***
* ***Medical Billing***
* ***AR Follow up***
* ***Work on Authorization***

**PROFESSIONAL EXPERIENCE:**

**Senior Associate in R1 RCM Global PVT LTD. (May6th, 2020 to Nov 29th 2021)**

* Understand how to work RCM (Revenue Cycle Management)
* Check eligibility via web or through call
* Check Auth via web or through call
* Work on denial claims.
* Create appeal.

**Senior Executive in EXL Service (Apr 2nd, 2019, to Mar 26th, 2020)**

* Work on workers compensation/Liberty mutual health care claims
* Work on different states according to guidelines.
* Follow up on Claim status like Denial or No Response
* Follow up on pending claims, investigate claim denials
* Work as a Mentor for new joiners.
* Daily take 1-2 calls training and quality updates

**Claims Associate in Optum Global Solution Private Limited (Nov 22nd, 2017- Mar29th, 2019)**

* Work on LOB (Commercial Institutional –Hospital Claims -UB04 form)
* Adjudication of claims
* Work on Explanation of Benefits/Coordination of benefits claims
* Work on claims adjustment
* Part of Internal audits of claims
* Daily analysis on pools which is assigned from supervisor
* Work on manage engine which is sent to onshore for confirmation of edits
* Work on a tool of quality name is randomizer

**Process Associate in TCS India PVT LTD. (Jul 15th, 2015 to Aug**

**31st, 2017)**

**Process Associate in Genpact India PVT LTD. (Dec 27th, 2013 to Jul 10th, 2015)**

**ACHIVEMENTS/HONOURS/AWARDS**

* Got star performers of the month award in july-2018 in Optum

**EXTRA CARRICULAR ACTIVITIES**

* Participated all events like 15th Aug and R & R ceremony in Optum
* Hosting the events in Optum
* Part of internal event management team in Optum

**EDUCATIONAL QUALIFICATION**

Bachelor of Commerce from MJP Rohilkhand UniversityBareilly (U.P) (2008-2011)

12thin Mathematics fromRajendra Prasad Inter College,Meerganj,Distt. Bareilly (UP Board) (2007-2008)

10thin Science Group from Rajendra Prasad Inter College, Meerganj, Distt.Bareilly (UP Board) (2004-2005)

**STRENGTHS**

* Positive Attitude, Self-confidence, Friendly Behaviour

**PERSONAL DETAILS**

Father’s Name : Mr. Mohammad Subhan

Date of Birth : March20th, 1990

Nationality : Indian

Religion : Muslim

Marital Status : Single

Communication way : Mobile: +91-8368412300

Email : [Luckyrukhsar786@gmail.com](mailto:Luckyrukhsar786@gmail.com)

Date:

Place: RUKHSAR